



# QUALITY POLICY

## Our Commitment

We are committed to providing a quality service and best value in the 'relocation industry' for our customers.

We also provide timely cost effective professional project management services.

## Service

We achieve a quality service by our commitment to provide an exemplary customer service, second to none, in all aspects of our operation 'end to end'.

We offer our services based on the principle of 'good practice' that ensures rock solid environmental and safety performances.

Our 'good practice' philosophy is based on the steadfast principle that allows continual improvement to be possible by practical adoption of a non-complacent attitude to moving forward with innovation and creativity.

## EHS Framework

We have adopted bespoke environmental and safety management systems that have been designed and developed to create the best fit for our site-specific requirements.

Our approach not only keeps us safe and legal; they are authentic and workable 'safe systems of work' that are embraced by our workforce and

has helped us embed a better healthier and safer workplace culture.

## Staff Involvement

Our environmental and safety management systems are dynamic and are based on continuous improvement.

All staff are encouraged to contribute to the ongoing improvement and development of processes that support our ability to respond to the constant evolution of the marketplace.

We believe that colleague engagement equals continuous improvement and values the contribution of individuals that result in producing rock solid safety performances.

## Our Actions

By committing to the concepts and requirements of our safe systems of work, we will ensure our continued success in providing services that meet and exceed the expectations of our clients that underpin our long-term viability.

We engage with our stakeholders to build relationships based on honesty, openness and mutual trust and we monitor and report on our progress accordingly.

We will foster a relationship of openness to encourage employee interaction.

## Quality Commitment

We have appointed EHS consultants to ensure our continual improvement commitments and timeframes are achieved as per our documented 'objectives & targets' are met.

This commitment is ongoing and can be demonstrated by our scheduled safety management reviews and participation in independent third party monitoring Environmental, Health & Safety audits.

**Every effort will be made in the areas of  
Quality and client satisfaction to ensure our  
clients' needs are being met.**

**Ben Bechelet  
Managing Director**

8 August 2017