The Impact of Sant La’s Work

General Services
In 2011-2012 Sant La provided over 12,820 units of service to the community, with over 2,800 new clients walking through our doors. The categories below represent our primary program areas. The report reflects the work of 11 individuals, working for over 22,000 hours through the course of the 2011-2012 fiscal year.

Assistance to the Unemployed
In 2011-2012 our staff assisted over 460 newly dislocated workers file new Unemployment Benefits claims, and completed over 3,680 bi-weekly benefits claims. Over 375 client cases required additional support including: drafting correspondence, filing appeals and communicating with the Agency for Workforce Innovation staff to research issues and clarify case discrepancies.

Employment Security
In 2011-2012, our employment team served 3,055 job seekers, 1,744 of them first-time clients. Our staff assisted approximately 150 clients with resume preparation and completion of online employment applications, while 2,068 referrals were made to employment opportunities. This year, our team recruited 98 new employer partners.

The Cornerstone of our work: information, referral, case coordination, application assistance, advocacy, interpretation and translation. This year we referred 1,160 individuals to other services, assisted over 100 clients in obtaining their U. S. citizenship.

Economic Security
Sant La’s Financial Literacy program assisted over 145 individuals in resolving issues with the IRS through our Low Income Tax Clinic (LITC); prepared taxes for over 770 clients through Sant La’s VITA, (Volunteer Income Tax Assistance) resulting in over $1.3 million refunded and reinvested into our local economy; assisted 245 clients with mortgage modification applications, consumer credit issues, identity theft, home-buyer education, and more.

Health & Food Security
In FY 2011-12 Sant La’s Community Health Worker assisted over 1,837 individuals in accessing safety-net benefits and low-to no-cost medical care. 782 were children, connected to health & safety-net benefits — including Food Assistance, Medicaid & Florida KidCare.

Strengthening Families
Sant La continues to assist families develop strong parent-child relationships, positive communication, healthy family interactions and educational attainment. This year we doubled our graduates with 43 families, 56 parents and 69 youth.

Community Engagement through “Teleskopi”
Our weekly TV show continues to educate, inform and engage our community. In 2011-2012 we produced 21 new episodes viewed by 350,000 South Florida households. Teleskopi is among the highest rated shows in the Haitian market.

From Our Executive Director

Dear Friends,

It is my pleasure to share with you, Sant La’s 2011—2012 Annual Report, summarizing our achievements this past fiscal year. The report captures the results achieved by Sant La, despite these challenging times for our community.

As we enter our second decade of service, we vow to redouble our efforts to produce lasting impact in the Haitian community through the continued promotion of job, financial and health security, educational attainment, and civic engagement.

Throughout this decade, we will also usher in a new era of giving in the Haitian community of South Florida, such that we celebrate, promote and democratize philanthropy.

I extend heartfelt thanks to the Sant La board for their dedication and commitment; our loyal staff, who continue to give it their all and consistently exemplify our values and mission; our community allies, partners and contributors, whose support advance our shared vision of a self-sufficient, fully integrated Haitian community. Thank you all for joining in and supporting our enterprise.

Forever Sant La,

Gepsie M. Metellus
A Snapshot of our Financial Stewardship
We judiciously invest your dollars in services while maintaining relatively low overhead costs.

**INCOME**

- **Government Funding** $541,606 59.8%
- **Foundation Grants** $255,091 22.6%
- **Contributions** $38,250 4.2%
- **Events** $71,855 7.9%
- **Interest and Other** $48,977 5.4%

**Total INCOME** $905,779 100%

**EXPENSES**

- **Program Service** $741,745 81.9%
- **Management & General** $119,136 13.2%
- **Fundraising** $44,898 5.0%

**Total EXPENSES** $905,779 100%

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**philanthropy**: *noun* \θəˈlan(t)-θrə-ˌpē\[\]

*As defined by the Merriam-Webster’s Dictionary, PHILANTHROPY is.*

_a_ Good will to fellow members of the human race; especially; active effort to promote human welfare

_b_ An act or gift done or made for humanitarian purposes.

_b_ an organization distributing or supported by funds set aside for humanitarian purposes

*First Known Use: circa 1623, Late Latin philanthropia, from Greek philanthrōpia, from philanthrōpos loving people, from phil- + anthrōpos human being*

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Last year Sant La celebrated its first “Decade of Service” to the community. As a team and a family we have dedicated our next decade to **CHALLENGE OUR PHILANTHROPY**.

We hope to re-define how our friends, family, fans and clients view giving, and help them recognize the transformative and powerful impact they can have as philanthropists.

We also want to celebrate our local philanthropists- from the traditional donor who gives large sums of money to support local causes; to those who volunteer and give of their time for the betterment of the community. Philanthropy is not charity or a “gift”; it is an investment in our future, in our community and in our neighborhoods.

Our challenge begins today, with each of us considering how we want to define our giving.
Sant La’s Board of Directors
2011-2012
Jean F. Renazile, Board Chair
Rulx Jean-Bart, Board Vice-Chair and Nominating Committee Chair
Ana Rios, Board Secretary and Program Committee Chair
Marie Jo Toussaint, Esq., Treasurer and Finance Committee Chair
Thamara Labrousse, Development Committee Chair
Serge Boisette, Dr. Joanne Bashford, Ashaki Bronson-Marcellus
Thomas Eugene, Pierre E. Liautaud, Maria Pascal, Jean-Marc Piquion

Sant La Staff
2011-2012
Gepsie M. Metellus, Executive Director
Ludnel St-Preux, Director of Programs & Operations
Vensen Ambeau, Director of Employment Training & Counseling
Karine F. Auguste, Director of Community Involvement Programs & Media Relations
Charles Cazeau, Director of Employment Services
Sherline Celicour, Receptionist
Junie Dareus, Program Support Staff
Arielle F. Dominique, Program Associate
Josette Josue, Community Health Worker
Rose T. Mainville, Program Support Specialist
Desiree Marrero, Special Projects Administrator
Alphonse Piard, Director of Financial Literacy Programs
Rose Roberts-Desir, Social Worker
Marie Claire St. Louis, Custodian

Our Funding Partners
Private Foundations

Government Agencies
Miami-Dade County * The Children’s Trust * The City of North Miami * The Internal Revenue Service Tax Payer Advocate Services, Low Income Tax Payer Services (LITC) * Office of Refugee Resettlement

Corporate Donors
Aventura Hospital & Medical Center * Bacardi USA * Bank of America * BankAtlantic/BB&T * Baptist Health South Florida * Becker & Poliakoff * Blue Cross & Blue Shield of Florida * Bogosse * Coca-Cola * Doral Cops * Florida Power & Light * Great Florida Bank * Humana * Island TV * Seaboard Marine * The Miami Dolphins & the Dolphins Foundation * The Miami Herald * The Miami Marlins & the Marlins Foundation * Unitransfer * Waste Management