

3PL Certification Process

Our Trusted Path to Finding Only the Best Fulfillment Partners

1

Initial Review

referrer
website
capabilities
locations
news articles
online reviews

2

3PL Questionnaire

company background
industries served
square footage
order volumes
technologies
shipping carriers

3

Intro & Due Diligence

company overview
contract terms
technology
onboarding
account mgmt
facilities
shipping

4

Customer Portal Demo

user interface
technology stack
receiving
inventory mgmt
order mgmt
reporting
integrations
billing

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5

Facility Tour

facility overview
receiving & putaway
inventory mgmt
order mgmt
order fulfillment
safety
people

6

Reference Checks

survey questions
B2C & B2B volumes
strengths & weaknesses
functional areas scores
net promoter score
follow up questions

7

Capabilities Scoring

channels
footprint
facilities
operations
people
shipping
technology

8

Certification Report

certification steps
capabilities score
customer reference scores
score benchmark
strengths & weaknesses
score criteria details