

TENNIS COURT RESERVATION POLICIES

The information below is summarized from our Member Handbook. I've rearranged it so you can easily see the "fees" associated with a variety of activities. Please keep in mind that the only reason we charge fees is to keep the reservation system fair for all members. Sadly, we have a handful of members who want to cheat the system – which is actually like stealing from the rest of you. So the fees send the message home that we want to keep it fair.

About Tennis Court Reservations

We get really detailed right here because all of these questions have come to us one way or another in the past. We want to share with you the information that we have told others.

RULES:

- **The Club** reserves the ability to alter the court reservation policies.
- **The "Host" is the Member booking the reservation.** Tennis Members may only book courts as the Host or for their spouse as the Host. Tennis Members may not book a court for their friend as the host.
- **All reservations count toward each person's quota.** All persons who will **play** on the reserved court must be named for each reservation and the reservation counts towards each player's reservation quota. A minimum of two names are required to make a reservation. You are not allowed to edit your court to add players who couldn't originally be booked for your reservation (because they already held 3 Advance Reservations).
- **Adding the name of a member who could not be placed on the original reservation (because they already held their share of reservations) is strictly prohibited and may result in loss of playing privileges.** We consider this "cheating" the rules which is unfair to other members. This may result in a fine or loss of playing privileges.
- **Each Tennis Membership comes with a reservation quota (see below).** The reservation quotas **are not a guarantee** that you can book all of the courts all of the time, but are the maximum number of reservations allowed. We do have the most generous reservation allowance of any private club in the Northwest.
- **Reservations are non-transferable:** you cannot "give" your reservation to another person. Any changes made to reservations must be made prior to the start of the court time.
- **Walk-on courts are available for all Tennis membership types** and include any unbooked court at the start time of play: walk-on courts are unlimited and based only on availability. Student Tennis Members may add walk-on courts within their allowed days and times of play.

FEES & SUCH:

- **There is a \$0.04 (yes, only 4 cents!) court fee per booked court.** The fee is shared among all players and is assessed to each member listed for the court at the time of play. For doubles, each player pays \$0.01; for singles, each player pays \$0.02. It's an unavoidable accounting necessity in our software and we chose the lowest fee possible. We have a bowl of pennies at the front desk if you'd like your 2 cents back.

- **LATE CANCELLATION AND NO-SHOWS:** Late cancellation fee (less than 24 hours notice) of \$10 per court will be shared among the players listed on the court. An additional No-show fee of \$10 will be applied per person for failure to cancel a court or for court cancellations made after the start time.
- **All names left blank or that are inaccurate on a reservation will result in a guest fee charge per person to the Host.** For example, if four people play on a court that is booked for only for two people, the host member will be charged guest fees for each player who was not identified for the court. Or if someone different than the name on the reservation plays, the host will be charged a guest fee for that person. *Names may be adjusted on the court up until the court start time.*
- **Members are allowed a maximum of 1 reservation on any one day.** Want to play 2 times per day? There is an option to pay an “additional court” fee or upgrade to the TX2 membership which allows a maximum of two reservations per day. “Walk-on” courts do not count toward your reservation quota.
- **Want to play more than your reservations allow?** There are two ways: Pay the additional court fee or upgrade to the TX2 double Tennis Members for double the reservations and double the fun. TX2 Memberships are on a space available basis.

Definition of Types of Reservations

Advance Reservations

“Advance Reservations” are made on a “rolling” reservation system and include all reservations that exist from “tomorrow” up to 7 days ahead. Advance Reservations include ball machine use, but exclude lessons, clinics, camps, Club leagues, tournaments and other Club sponsored play.

How To Make an Advance Reservation: Reservations open at 7:00am to book anytime of day for the farthest day out (7 days in advance). For example, if today is Monday, reservations open at 7am to make a reservation anytime next Monday.

Other Advance Reservations (made from tomorrow up to 6 days before the desired court time), can be made anytime. For example, if today is Monday and you want to make a reservation the same week on Tuesday through Saturday, it can be done anytime. You can even book it online if the Club is closed.

Please note: You are not allowed to edit your court to add players to your Advance Reservation who could not be added at the time of booking because they already used up their share of reservations. This would be abusing the court reservation allowance.

Same Day Court Reservations

A court reservation made by a Tennis Member on the day of play before the court start time is considered as a “Same Day” court reservation. Same Day court reservations are bookable right up to the court start time.

How to Book a Same Day Reservation: Same Day Reservations can be made via the internet anytime beginning at 12:00am (midnight) on the day of play or by contacting Member and Guest Services during operating hours. Please be aware that the phone is not answered daily from 6:55am to 7:00am prior to the opening of Advance Reservations.

Walk-On Courts

A "Walk-On" Court is any court that has not been booked by one hour prior to the court start time (see "Court Times" above). A Walk-On Court can be claimed by calling or reserving in person at the front desk. Walk-on reservations for the first court in the morning may be made during the final hour the club is open the night before.

Walk-On Court uses are unlimited. Tennis Members, Tennis Pearl 10-18, Tennis Pearl U10 (with their parent) and Student Tennis Members (within their court booking allowances) may use as many Walk-On Courts as they wish per day, subject to availability.

How to Book a Court

HOT TIP: Your best chance to reserve the court you want is to reserve your court right at 7am one week before your desired court date (e.g. Monday at 7am for anytime on the following Monday).

Court reservations can be made in person, by phone, or online. If we have your email on file (and we hope we do), you and all players on the court will receive an email confirmation of your court time. Please call the Club if you receive an email confirmation for a court reservation that you do not wish to keep or did not intend on playing. When the Club is closed for holidays, reservations for future days will only be available online.