

NI EN MORE SHIPPING RETURNS AND REFUND POLICY

SHIPPING POLICY

We ship worldwide with DHL Express:

Norway: 1-2 days

Europe: 1-2 days

Rest of world: 2-3 days

All our items have two prices, one including VAT, for customers ordering in Norway, the other for international customers, ex-VAT. International customers will pay custom/tax according to the rules their countries, handled by the freight company.

ORDER TRACKING:

Our shipping partner, DHL, offers you the flexibility to make changes to your delivery while your purchase is on its way to you. You will receive an SMS / E-mail notification after your order has been dispatched, follow the link provided and choose from a range of options including:

- Rescheduling your delivery for a nominated day
- Placing your shipment on hold if you are away from home
- Arranging to collect your order from a DHL service point

RETURNS & EXCHANGES

We offer you 14 days return. The total amount of your order will be refunded.

If you wish to refund your item, please do the following easy steps:

1. Please make sure that the product is in the exact same condition as when received and that the tag is attached. If you are unsure whether your return will be accepted simply contact us with your enquiry.

2. Send us an email to nienmore@gmail.com, with your return request. Once it has been approved you will receive a return shipping-label by email.

3. Once the return has been approved, place it in the original packaging or another solid option. You will be contacted by DHL to arrange a suitable pick up time.

SALES

The same rules apply during the sales period.

CONTACT US

Please do not hesitate to contact us at webshopnienmore@gmail.com

TERMS & CONDITIONS

SHIPPING POLICY

We ship worldwide with DHL Express:

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Europe: 1-2 days

Rest of world: 2-3 days

CUSTOMS

Your item will be shipped from our webshop in Oslo. Your country might charge a customs fee for declaring your parcel into the country of delivery. These rules differ from country to country, so please be aware of your own customs fee. This will be sent you from the freight company. All our items have two prices, one including VAT, for customers ordering in Norway, the other for international customers, ex-VAT.

REFUNDS

We offer you 14 days return. The total amount of your order will be refunded, including the shipping to you, but not the return shipment.

If you wish to refund your item, please do the following easy steps:

1. Please do make sure that the item is in the same condition as when delivered to you. It is important that the tag is still attached to the garment. If you are unsure whether your item applies to the above conditions, please do not hesitate to contact us.
2. Please fill out the return form attached in your parcel.
3. Send it back to us:)

Return address: NI EN MORE AS, c/o Ti-Mo AS, Skovveien 11, 0257 Oslo, Norway

GENERAL TERMS & CONDITIONS

These terms apply to all users of the domains nienmore.com and their sub-domains (henceforth: the site). The terms and conditions will be valid for all your future transactions with NI EN MORE AS (henceforth: NI EN MORE AS; may be referred to as 'us') and visits to the site. NI EN MORE reserves the right to revise these terms and conditions. The date of the latest update is found in 'Acceptance Of Privacy And Modifications' within these terms and conditions. Users are responsible for keeping themselves updated with such changes.

DISCLAIMER

NIENMORE does not guarantee that all items included in the NI EN MORE webshop are in stock at the time of your order. In the event that an item is unavailable, NI EN MORE will contact you shortly by phone or by email. NI EN MORE cannot promise that the content of the site is free of inaccuracies or typographical errors at all times. Neither can we guarantee that all information is up-to-date. NI EN MORE may, at any time, amend the content of the site.

Although NI EN MORE strives to display the correct texts, images and pricing on the site and web shop, errors may occur. If you have been charged the wrong amount in the web shop, NI EN MORE will give you the option of placing a new order with the correct price or canceling your order. NI EN MORE, however, reserves the right to cancel any order prior to dispatch should we find that the price is incorrect. In such case we will notify you by email. **If we are unable to contact you, your order will be automatically cancelled.** Part of the services mediated through the site are maintained by outside organizations. In situations where NI EN MORE acts as agent for such services, we cannot be held responsible for any errors resulting from their activities. NI EN MORE cannot be held responsible for any damaged caused from using the site or, for that matter, not being able to use the site. NI EN MORE cannot guarantee problem-free, uninterrupted, and secure access to the site.

COPYRIGHT PERMISSION NOTICE

Copyright in the documents provided in this site (including, without limitation, the trademarks of NI EN MORE, logos, graphics, text, photos, designs, logos, icons, images, data and software) are owned by or licensed to NI EN MORE and its affiliates. Among the NI EN MORE trademarks are NI EN MORE – Wear the fight and NI EN MORE. For press inquiries, please contact lisebjorne@mac.com.

TRADEMARKS

Our trademarks include (amongst others) the NI EN MORE name and NI EN MORE logo. These trademarks may be used or registered in more than one country and your use of this web site does not grant you any rights to use our trademarks.

PRIVACY POLICY

NI EN MORE recognizes the importance of protecting the privacy of personal and financial information. We have instituted strict policies and security measures to protect the information you provide us. When you register online with NI EN MORE and submit your customer information, you give us your consent to process and use such submitted personal data in accordance with this privacy policy. This privacy policy applies to all protected personal information collected, maintained or used by NI EN MORE.

WHAT INFORMATION DOES NI EN MORE COLLECT?

NI EN MORE collects personal data from visitors to the website who register their information or who use the online store. We also use “**cookies**” and track ip addresses so we can improve our services and enhance your NI EN MORE experience. In addition, NI EN MORE collects some protected personal information (e.g. name, address, telephone number(s), email address etc.) from our customers who submit a customer information card from our affiliated companies and, on occasion, from unrelated third parties. NI EN MORE does not collect or store any credit card information from our online customers. To serve you better, we may combine information you give us with other information that is publicly available.

HOW DOES NI EN MORE USE THE INFORMATION YOU PROVIDE?

If you give us your personal information, then with your consent, NI EN MORE will use this information to keep you informed of our special events or promotions, to register you with our website, to administer our website services, and/or to process any orders you may place online. Otherwise, we may use the information you provide to us only to review our performance and to improve our services to you, or to communicate with you about your order if you have placed an online order. We will send you announcements or communications by email only if you give us your permission to do so by either giving the appropriate consent on our web site or by submitting your email address in any of our stores. In addition, we may use information about your product interests and purchases from us and our affiliates, including without limitation NI EN MORE, to help us improve our site design and your online and in-store shopping experiences. We may contact you, subject to the choices you have made, via email, postal mail, or telephone, to conduct market research and learn more about how we can improve our product offerings. To serve you better, we may combine information you give us and information about your product interest and purchases with information from third parties, including demographic information and information that is publicly available. We may also combine this information with information from our affiliates. We use that combined information to enhance and personalize your shopping experience with us, and to communicate with you in accordance with this policy.

DOES NI EN MORE SHARE YOUR INFORMATION WITH OTHERS?

NI EN MORE does not sell, rent or disclose our client's names, addresses, email addresses or other personal information to any NI EN MORE entity. Further, in order to maintain our website, to manage our database, to distribute emails and to provide client communications, NI EN MORE contracts with selected third parties. As necessary, the personal information you provide to us may be processed by these third parties, solely on NI EN MORE's behalf but we do not authorize any of these service providers to make any other use of your information. We do not otherwise disclose your information to third parties, unless we are required to do so by law or in connection with a legal claim or proceeding. If NI EN MORE is acquired by another entity or is merged or consolidated, information about NI EN MORE customers may be made available to the new entity. However, the new entity will agree to protect the confidentiality of your personal information consistent with this Privacy Policy.

SECURITY

NI EN MORE uses appropriate security measures to protect the information you provide to us. However, while we take all reasonable steps to protect your personal information from unauthorized access, use or disclosure, you accept that no internet data transmission can be guaranteed to be secure from access by unintended recipients and will not hold us responsible for any breach of security unless this is due to our negligence. No payment or credit card information passes through our servers. Please visit our payment services partners for further details. PAYPAL.

ACCURACY & RETENTION

You are entitled to request access to and correction of all personal data you provide us, or to remove your name from NI EN MORE's marketing list at any time by contacting us by email: nienmore@gmail.com.

ABOUT COOKIES

Cookies are pieces of information a web site can send to your computer's browser for record-keeping purposes. We use cookies to ascertain which web pages are visited and how often, to make our web site more user friendly, and to give you a better experience when you return to the website. For example, cookies allow us to save your password so you do not have to re-enter it every time you visit our site. We also use advertising cookies to deliver adverts relevant to you. In addition, they limit the number of times you see an advertisement as well as helping us measure the effectiveness of our advertising campaigns. Most web browsers automatically accept cookies, but you do not have to accept them. To disable cookies, you should access the "help" tab on your browser or read the information that came with your browser software. However, your visit to our website will be significantly enhanced if cookies are not disabled. If you do not disable your cookies, you accept our collection and storage of any of your personal information such cookies contain.

ACCEPTANCE OF PRIVACY & MODIFICATIONS

By accessing and using the NI EN MORE website (including purchasing items through our website), you consent to our collection, use and disclosure of your information as described in this privacy policy. NI EN MORE reserves the right occasionally to make changes to its privacy policy or practices. We will post the updated policy on our website, and thus we encourage you to review this page from time to time, particularly each time you use our online shop. You should therefore review this page from time to time to get updated information including in particular, each time you use the online shop. We will notify you of any changes in our privacy policy by posting the modifications on our website.

Last date for modification: March 2018.

LEGAL PURCHASING AGE

If you are under the age of eighteen (18), we require that you inform and get your parents or guardians consent before purchasing anything on NI EN MORE or any other website related to NI EN MORE. NI EN MORE does not wish to collect personal information from anyone under the age of thirteen (13). If you are under the age of thirteen (13), please ask your parent or guardian to register.

LINKS

The site may contain links to other websites beyond our reach. We cannot be held liable for content or privacy policies of such sites.

COLORS

We cannot guarantee that colors on the website will be true to life. This depends partly on the color settings of your computer and monitor.

VIOLATION OF RULES

NI EN MORE reserves the right to seek all solutions available at law and in equity for violations of these Terms and Conditions, including the right to block access to the site. Individuals violating the restriction of password-protected areas of the site may be subject to prosecution.

FORCE MAJEURE

In case of Force Majeure, NI EN MORE's obligations will be suspended. The contract between you and NI EN MORE can, in such cases, be partially or fully terminated by yourself or by NI EN MORE. A Force Majeure is in the event of war, civil war, revolution, riot, governmental measures, strike, lockout, blockage, failure of electricity, telephone or internet service, natural disasters or similar events. Under such circumstances, NI EN MORE will attempt to resolve all issues in a timely manner.

GOVERNING LAW

These terms of use are compiled in accordance with Norwegian Law and the Norwegian courts will have exclusive jurisdiction for any dispute under this agreement. The laws of your country may differ from Norway and there may be additional legal requirements to use this website. You must comply with all applicable local and international laws and regulations regarding your use of our website.

CONTACT US

Please do not hesitate to contact us at nienmore@gmail.com