



2020 NCVF Championship Cancellation Team Instructions

Housing – Our wonderful partners at Team Travel Source will be handling all cancellations and no teams will be facing TTS cancellation fees moving forward. Rest easy knowing that your hotels are being taken care of by the experts and you do not need to do anything. Their instructions are as follows:

If you made a reservation through Team Travel Source, we will automatically cancel your reservation for NCVF National Championships. **Please do not cancel on your own as you will automatically be charged the TTS cancellation fee.** No action is required on your end at this time. You will be notified when your reservation is cancelled, and Team Travel Source will reach out to you directly if we have any issues regarding your reservation.

Entry Fees – As many of you are aware, the tournament has a policy of no entry fee refunds after the deadline of February 20th. Given the circumstances, we are working to revise this policy and are working with USA Volleyball, Kansas City, and tournament vendors in support of this effort. NCVF HAS NO PLANS TO KEEP NET REVENUE FROM ENTRY FEES AND WILL BE RETURNING AS MUCH AS POSSIBLE TO THE TEAMS AFTER NON-RECOVERABLE EXPENSES ARE CONSIDERED. These will be handled as quickly and efficiently as possible, but please understand the huge volume we are handling, that we still have to work with our vendors to settle what they are owed, and that it will not be an instant process.

Travel Fees – We are aware of the large amounts many of our teams paid to book travel to the tournament, and that many of these payments may no longer be refundable. Unfortunately, the NCVF has no control over the travel companies or their refund policies, and as such cannot provide any assurances that these fees are recoverable. However, many universities have policies in place if travel was booked through them, and many travel providers have instituted new, more lenient cancellation policies in responses with the COVID-19 crisis. Attached you will find a letter from NCVF detailing the circumstances of the cancellation that you may use in conjunction with university or local government documentation to help establish grounds for a refund or credits.

Eligibility – The 2020 NCVF season will **NOT** count toward a player's 6 consecutive years of eligibility. Any players who started playing during the 2015 NCVF season (2014-2015 academic year) or after will have one additional year of eligibility.

Stay Safe – This cancellation follows the suspension/cancellation of countless organizations and events across the country, including many of our participating clubs, NCVF Recognized Leagues,

similar events (such as the USAV-sanctioned Colorado Crossroads Qualifier, the Mid-East Qualifier, the Windy City Qualifier, and the Pacific Northwest Qualifier, among others), the NBA, NHL, MLS, and all NCAA events (including the NCAA Men's and Women's Basketball Championships), as well as national, state, and local declarations of emergency. These cancellations and declarations are intended to limit exposure to the illness and slow its spread to a level at which health providers can fully address and treat each case. Please [take care of yourself and follow appropriate guidelines to limit risk and exposure to COVID-19.](#)

Questions – Any questions not covered in these instructions can be sent to Nick Toth, NCVF Vice President of Operations, at NToth@ncvf.org.