

Electronic Communication Agreement

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In order to maintain clarity regarding use of electronic modes of communication during your treatment, the following policy has been prepared. This is because the use of various types of electronic communications is common in our society, and many individuals believe this is the preferred method of communication with others, whether their relationships are social or professional. Many of these common modes of communication, however, put your privacy at risk and can be inconsistent with the law and with the standards of my profession. Consequently, this policy has been prepared to assure the security and confidentiality of your treatment and to assure that it is consistent with ethics and the law.

If you have any questions about this policy, please feel free to discuss this with me.

Email Communications:

Travis Boland uses email communication only with your permission and only for administrative purposes unless another agreement is made. That means that email exchanges with Mr. Boland should be limited to things like setting and changing appointments, billing matters and other related issues. Please do not email Mr. Boland about clinical matters because email is not a secure way to contact him. If you need to discuss a clinical matter please feel free to call so you can discuss it on the phone or wait to discuss it during your therapy session. The telephone or face-to-face context is more secure as a mode of communication.

Text Messaging:

Mr. Boland only uses text messaging with your permission and only for administrative purposes unless another agreement has been made. Text messages should be limited to setting and changing appointments. If you have a clinical situation it is best to call Mr. Boland and leave a message.

Social Media:

Mr. Boland does not communicate with or contact any clients through social media platforms (e.g., Twitter, LinkedIn or Facebook). In addition, if he discovers that he has accidentally established an online relationship with you, he will cancel that relationship. This is because these types of casual social contacts can create significant security risks for you and are not appropriate in a professional relationship.

I agree to the terms of the Electronic Communication Agreement as evidenced by my signature below.

Client's Signature

Date