



Privacy Policy

Last Updated: July 2nd, 2018

This Privacy Policy applies to Kilachand + Karp, LLC and describes how we collect, use, share and retain customer information from our website www.kilachandandkarp.com and any services we otherwise provide.

It also provides guidance on how you can manage the personal information that you provide to us. Please also read our full Privacy Policy below.

K+K Privacy Policy Highlights

Personal Information Collected

When you use our services you voluntarily share certain personal information with us such as your contact and personal information to help tailor your trip. We may collect additional information from you (e.g. unique device identifier, device's operating system, or mobile carrier) if you access our site through a mobile device.

Tracking Technologies (Cookies, etc.)

We use tracking technologies to measure usage during your visits, improve our services and to provide information that will be of most interest to you.

Use and Sharing of Information

We may share information gathered from your use of the services with our service providers, mobile carriers, social networks, legal and law enforcement, others if there is a change of control, and as otherwise set forth in this Privacy Policy.

Your Information Access

You can change your personal information by contacting us.

If You Are a Data Subject Located In The EEA

You May Have Additional Rights.

Information Retention

We may retain the information collected for the purposes outlined in this Privacy Policy.

Your Information Choices/Opt-Out

You can control whether you want to receive promotional communications from us.



Arbitration

Any disputes under this Privacy Policy will be resolved in accordance with binding arbitration as outlined in the Terms of Use.

Updates to this Privacy Policy

Changes to this Privacy Policy will be posted with a new “Last Updated Date”.

Contacting Us

Questions about our Privacy Policy or the use of your information may be sent to info@kilachandandkarp.com or as otherwise set forth in the Privacy Policy.



K+K Privacy Policy

Last Updated: July 2nd, 2018

Kilachand + Karp, LLC has developed this privacy policy (“Privacy Policy”) to explain how we collect, use and share personal information about you and how you can exercise your privacy rights. This Privacy Policy covers the personal information we collect when providing services through websites that link to this Privacy Policy and in the usual course of our travel business, such as in connection with our travel tours or other events, sales and/or marketing activities (collectively, the “Services”). “K+K” “we” or “us” refers to Kilachand + Karp, LLC, a New York limited liability company located at 822 Greenwich Street, New York, N.Y. 10014.

If you are a resident of the European Economic Area (EEA), please also review Additional Notice to Residents of the European Economic Area Section below which contains important additional information.

We recommend that you read this Privacy Policy in full to ensure you are fully informed.

Information We Collect

Information we collect falls into the following categories:

Information We Collect Directly.

You can browse our Services without telling us who you are or revealing any personal information. If you create an account, contact us or purchase any of our Services, you may provide personal information to us.

We may also collect personal information, such as your contact and feedback, when you participate in our tours, attend our events, take part in surveys, or through other business or marketing interactions we may have with you. You may choose to provide additional information when you communicate with us or otherwise interact with us.

In most cases providing information to us by you is entirely voluntary. However, if you fail to provide the information, we may not be able to provide you with a Service or information you have requested.

The personal information you provide may include:

Contact Information: When signing up to participate in our tours you will be asked to provide certain information, including contact information (such as, name, address, email or telephone number), passport information, health issues that can affect your participation while traveling abroad, your specific interests in travel, and other information to best serve you and your travel needs.

Financial Information: If you are paying for any of the Services (for example, for our travel services), we will ask that you pay by check, through PayPal or wire funds to our accounts. We do not collect your credit card or store bank information from you.

Transaction Information: We will maintain a record of your purchases, transactional information, your Services history and usage. We may also retain your communications with us and our responses.

Partner Products & Services Offered on the Services

Third parties, such as our travel partners abroad, may request that you provide personal information to them which we will with your permission facilitate. Please see below How We Share Information Section below for further details.

Information We Collect Automatically

When you use the Services, we (or our third-party partners) may collect information about your device and usage of the Services. In some countries, including countries in the European Economic Area, this information may be considered personal information under applicable data protection laws.

We may use a variety of technologies (collectively, "Tracking Technologies") to collect some of this information. Our use of Tracking Technologies is discussed further below and in more detail in Tracking Technologies and Analytics Services Section below. For the type of Tracking Technologies we may use see our Tracking Technologies Notice.

We may use Tracking Technologies to automatically collect the information described below:

Device Information. We may collect certain information about the device you use to access the Services, including but not limited to IP addresses for your devices, unique device identifiers, browser types and browser language.

User History: We may log certain usage information about your use of the Services, which may include a history of the pages you view. If you download and use any K + K software application on your device, the log files will automatically be collected by the application and sent to our servers when your device syncs up for the latest content available.

Mobile/Location Information. We may collect additional information from you if you access the Services through a mobile device, for example your unique device identifier, device's operating system, mobile carrier, or location when you opt in for us to do so. However, the degree to which your location can be identified depends on the device you are using (e.g. laptop, smartphone, tablet) and how you are connected to the internet (e.g. via cable broadband connection, Wi-Fi, etc.). If you enable location services for the Services, we may collect regional location data periodically as you use or leave open the Services. We may also collect your location information from your IP address or zip code. We may also use location data internally or in conjunction with our third-party service providers to customize your experience and provide offers that may be relevant to you. Depending on the platform you use to access the Services (e.g., Apple™ iOS, Google™ Android, Windows, etc.) you may be able to control from within the settings on your wireless device whether location data is collected.

Information We Collect from Third Party Sources

Third Party Sources. From time to time we may obtain personal information about you from third party sources, such as public databases or social networking services, third party data providers and our joint marketing partners. Examples of the information we may receive from third party sources include updated contact information and other information about where you traveled with our local travel service providers. We use this information, alone or in combination with other information (including personal information) we collect, to enhance our ability to provide relevant content to you and to develop and provide you with more relevant products, features, and services.

Social Networking Accounts. In addition, when you choose to link our site to your social networking accounts or use one of our hashtags, or otherwise engage with the Services through third party social media platforms, you may be allowing us ongoing access to certain information stored on those platforms. In addition, as you interact with the Services, you may also be providing information about your activities to the third party social networking platforms, as applicable. You should make sure that you are comfortable with the information such services may make available to us by visiting the applicable platforms' privacy policies and/or modifying your privacy settings directly with those platforms.

How We Use The Information We Collect

We may use the personal information that we collect, create or derive through the Services for a range of reasons, including:

- To provide the products and services you request, process transactions and send you related information, including confirmations and receipts.
- To provide support and improve the Services and to manage system administration and security.

- To respond to your comments, inquiries and requests and provide customer service.
- To link or combine information that we collect directly with information from third-party sources to provide you with personalized content and provide you with better service.
- To send you marketing communications. Please see Your Choices/How to Opt-Out Section below.
- To send you e-mails, newsletters and alerts. Please see Your Choices/How to Opt-Out Section below.
- To perform statistical, and marketing analyses of user behavior.
- To manage your account and send you administrative messages.
- To process and deliver surveys and other promotions.
- To comply with or enforce legal requirements, agreements and policies.
- To carry out any other purpose for which the information was collected.
- To perform other activities that are in our legitimate business interests and consistent with this Privacy Policy.

How We Share Information

We may share and disclose your personal information with the following types of third parties for the purposes described in this Privacy Policy:

Partner Products & Services Offered on the Services. If you provide personal information in order to access products or services of third parties, such as international travel service providers that are offered or promoted on or through the Services, you may be providing your information to both K + K and the third party. For example, if you provide information to a travel service provider associated with K + K your personal information will be subject to this Privacy Policy as well as the privacy policy and practices of such third party. K + K is not responsible for and this Privacy Policy does not cover such third party's use of your personal information.

Sharing Information with Marketing Partners. K + K may selectively make its contacts email list for customers in the United States available to third party partners so that they may provide you with information about product or service offerings, events or promotions which may be of interest to you. You may opt-out of having such information shared for this purpose. Please see Your Choices/How to Opt Out in Section 6 below.

Third Parties Providing Functionality. We may work with third parties to provide certain functionalities on the Services and to improve the effectiveness of the Services and its content. Separate and distinct from information K + K shares with third parties, third party companies may also use Tracking Technologies to independently collect and store information about you and your usage of the Services and may combine this information with information they collect from other sources. Please note, we do not control Tracking Technologies used by third parties, and their use may be governed by the privacy policies of the third parties employing the Tracking Technologies.

Mobile Carriers. If you access the Services through a device or app, we may also share your information with mobile carriers, operating systems and platforms.

Compliance with Law. K + K may release information if it is required to do so by law or in the good-faith belief that such action is necessary to: (1) comply with the law or comply with legal process served on K + K; (2) protect and defend the legitimate business interests, rights or property of K + K, its users, advertisers, customers, sponsors, advertisers or affiliates; and (3) if we believe your actions are inconsistent with our Terms of Use or policies.

Service providers. Sometimes we need to share your information with our third-party service providers, who help us provide and support the Services and other business functions. For example, we use service providers to assist with the following: analyzing data, hosting data, engaging technical support, delivering content, email distribution and providing customer service.

Organizational Changes: Should K + K undergo a sale, merger, consolidation, change in control, transfer of substantial assets, reorganization or liquidation, K + K's accumulated customer information will be treated as an asset and, like other business assets, subject to transfer to or acquisition by a third party. We may also disclose information about our users in connection with a commercial transaction where we, or any one of our businesses, is seeking financing, investment, support or funding.

With Your Consent or at Your Direction.

Tracking Technologies And Analytics Services

We and our third party partners and vendors may use Tracking Technologies, such as cookies, pixels and web beacons, and collect and store information about you when you use or interact with our Services or our first party marketing communications. These third parties automatically receive your IP address or mobile device identifier when this happens. They may also use Tracking Technologies to measure the effectiveness of our Services and our advertisements. Click here for more information about the tracking technologies we use.

Google performs analytics on some of the Services. We and our vendors, including Google, use first-party cookies (such as the Google Analytics cookie) to help implement these services. To learn more about your choices and in particular Google's currently available opt-outs for the Web, please see Your Choices/ How to Opt-Out Section below.

Your Choices/How To Opt Out

Email:

Opt-out Links. Any recipient of email notices may opt out of receiving them at any time. To opt out of receiving emails, follow the unsubscribe instructions located near the bottom of each service update, newsletter or promotional email. You may also opt out of receiving marketing emails by emailing us at info@kilachandandkarp.com.

Transactional Emails. If you sign up to go on a tour with us or purchase any other goods and services we might send you confirmations or other information regarding your trip. Please note that even if you opt out of receiving marketing communications by email, we may continue to send you transactional or administrative communications.

Turning Off Tracking Technologies. You can choose to have your computer warn you each time a persistent or session cookie is being sent, or you can choose to turn off such cookies through your browser settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies. It is important to remember that many of K + K's services may not function properly if your cookies are disabled. For example, K + K may need first-party cookies to log you in to the Services that require registration. In that case, you may set your browser to block third-party cookies and allow K + K's first-party cookies only.

Google Opt-Outs. Google is one of the companies that we use to perform analytics on some of the Services. To learn about Google Analytics' currently available opt-outs for the Web, go to <https://tools.google.com/dlpage/gaoptout>

Right Of Access

You may access, correct or update the information you have provided to us. K + K takes reasonable steps to ensure that the data we collect is reliable for its intended use, accurate, complete and up to date. You can update your account information by emailing us at info@kilachandandkarp.com. You may also contact us at any time by using the contact details provided in the Contact Us Section below.

Links To Other Websites

K + K is not responsible for the content or the privacy policies of websites to which it may link. This Privacy Policy applies solely to information collected by K + K. You should consult the respective privacy policies of any applicable third parties to learn more about their privacy practices.

How We Keep Your Information Secure

To help prevent unauthorized access, maintain data accuracy, and ensure the appropriate use of information, we have put in place appropriate technical, organizational, physical, electronic, and managerial procedures designed to protect the information we collect. We use a third party to host our website who uses administrative, technical and physical safeguards that are intended to appropriately protect against accidental or unlawful destruction, accidental loss, unauthorized alteration, unauthorized disclosure or access, misuse and any other unlawful form of processing of personal information. Please understand, however, that while we and our vendors employ certain such safeguards no transmission of data can be guaranteed to be 100% secure. To help protect the privacy of your own information, including maintaining the confidentiality of any account information or access credentials, we recommend you take precautions to protect the security of any personal information that you may transmit over any public or untrusted network by using encryption and other techniques to prevent unauthorized persons from intercepting or receiving any of your personally identifiable information. You are responsible for the security of your information when using unencrypted, open access, public or otherwise unsecured networks.

Children

Our Services are directed at a general audience and not directed to those under the age of 18. K + K asks that minors not submit any personal information. K + K does not knowingly collect personal information from individuals under 18 years of age and if we obtain actual knowledge that a user is under 18 years of age, we will take steps to remove that individual's personal information from our systems.

How Long Do We Retain Your Information

We retain personal information we collect from you where we have an ongoing legitimate business need to do so. For example, we retain information in order to provide you with services, to comply with applicable legal, tax or accounting requirements and to enforce our agreements, prevent fraud, assist with investigations, resolve disputes, analyze or troubleshoot programs, enforce our terms of use, or take other actions permitted by law. We may also retain information to create an archival copy of your information, which might be used by us for recordkeeping and internal purposes.

Additional Notice If You Are Located In The European Economic Area (EEA)

Legal Basis. If you are a visitor from the EEA our legal basis for collecting and using the personal information described in this Privacy Policy will depend on the personal information concerned and the specific context in which we collect it.

However, we will normally collect personal information from you only (i) where we need the personal information to perform a contract with you, (ii) where the processing is in our legitimate interests and not overridden by your rights, or (iii) where we have your consent to do so.

If we collect and use your personal information in reliance on our legitimate interests (or those of a third party), this interest will normally be to operate our services and communicate with you as necessary to provide our services to you and for our legitimate commercial interest, for instance, when responding to your queries, improving the services we offer, or for the purposes of detecting or preventing illegal activities.

If you have any questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us using the contact details provided in the How to Contact Us Section below.

Your EEA Data Protection Rights. If you are a data subject located in the EEA, you have the following data protection rights:

- You may request access to or ask us to correct, update or delete your personal information. You can update account information by contacting us using the contact details provided under the How to Contact Us Section below. We will consider your request in accordance with applicable laws.
- In addition, you can object to processing of your personal information, ask us to restrict processing of your personal information, or request portability of your personal information. Again, you can exercise these rights by contacting us using the contact details provided under the How to Contact Us Section below.
- Similarly, if we have collected and processed your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws. We may ask you to verify your identity in order to help us respond efficiently to your request.

International Data Transfers. The Services are operated in the United States. If you are located anywhere outside of the United States (including in the EEA), please be aware that information we collect, including personal information, will be transferred to, processed and stored in the United States. The data protection laws in the United States may differ from those of the country in which you are located, and your personal information may be subject to access requests from governments, courts, or law enforcement in the United States according to the laws of the United States. However, we have taken appropriate safeguards to require that your personal information will remain protected in accordance with this Privacy Policy.

Changes To This Privacy Policy

From time to time, K + K may update its Privacy Policy to address changes in the law or our privacy practices. We will notify you of material changes by placing a notice on our Site or by posting the most recent version of the Privacy Policy on the Site with the “Last Updated” date posted at the top. We recommend you check the Site frequently for updates.

Dispute Resolution For United States Residents/Arbitration / Limitation Of Liability

If you are a resident of the United States and choose to use the Services, any dispute over privacy is subject to this Privacy Policy and our Terms of Use including arbitration, limitations on damages, resolution of disputes, and application of the laws of the United States and the State of New York.



Contact Us

If you have any questions or comments or you have a concern about the way in which we have handled any privacy matter, please contact us using the details below.

Kilachand + Karp, LLC
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New York, N.Y. 10014.
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Tracking Technologies Notice

Cookies. Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners in order to make their websites work, or to work more efficiently, as well as to provide reporting information.

We use both “session ID cookies” and “persistent cookies.” Session ID cookies are used to store information while a user is logged in to the Services and expire when the user closes his/her browser. Persistent cookies are used to make tasks like logging in to the Services easier for returning users by remember a user’s login information. Persistent cookies stay on a user’s hard drive from one session to the next.

Cookies set by the website owner (in this case, K+K) are called “first-party cookies”. Cookies set by parties other than the website owner are called “third-party cookies”. Third-party cookies enable third-party features or functionality to be provided on or through the website (e.g., like advertising, interactive content and analytics). The parties that set these third-party cookies can recognize your computer both when it visits the website in question and also when it visits certain other websites.

We use first party cookies for several reasons. Some cookies are required for technical reasons in order for our Site to operate, and we refer to these as “essential” or “strictly necessary” cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience with K+K, to collect information for record-keeping purposes and to make it easier to navigate the Services. Third parties may serve cookies through our website for analytics purposes.

HTML5. We use HTML5 in some of our applications, including in our mobile website for the iPhone or iPad. HTML5 has browser web storage that does not rely on traditional browser cookies. HTML5 cookies are not stored in a browser “cookies” file and can be used to track users across websites. To our knowledge there is currently no known way for a user of a mobile device to remove HTML5 tracking and storage.

Web Beacons/GIFS. Cookies are not the only way to recognize or track visitors to a website. We may use other, similar technologies from time to time, like web beacons (sometimes called “tracking pixels” or “clear gifs”). These are tiny graphics files that contain a unique identifier that enable us to recognize when someone has visited our Site or opened an e-mail that we have sent them. This allows us, for example, to count visitors, to monitor how users navigate the Services, to count how many emails that were sent were actually opened or to count how many particular articles or links were actually viewed. In many instances, these technologies are reliant on cookies to function properly, and so declining cookies will impair their functioning.