QUINCY ASIAN Resources

2013 Annual Report
The mission of Quincy Asian Resources is to foster and improve the social, cultural, economic and civic lives of Asian Americans and their families to benefit Quincy and its neighboring communities. Through collaborations and partnerships, we provide culturally competent services including adult education programs, youth development, and cultural events as well as information and referrals to public and other community organizations.

The Board of Directors

Kai Chen  Brian Chen  You Chong  Jian Tao  Frank Poos  Tony Liang  John Brothers  Executive Director

Clemens Leung  Abby Nguyen-Burke  Gabriel Chong  Wen Wu, Ph.D.  Immediate Past President  Timothy Wunser  Secretary

Asian American Service Association
Bay State Community Services
DOVE, Inc.
Greater Boston Chinese Community Services
Harvard Vanguard Medical Associates
Quincy Chamber of Commerce
Quincy College
Quincy Community Action Programs
Quincy Housing Authority
Quincy Medical Center
South Cove Community Health Center
South Cove Manor
South Shore Elder Services
South Shore Hospital
South Shore Mental Health
South Shore YMCA
Tufts Medical Center
November 19, 2013

Dear Friends,

In 2013 we saw the culmination of 15-years of dedicated effort of thousands of members in our community - people who have volunteered through QARI to make Quincy a better place to live. These efforts date back to 1998 and the forming of the Quincy Asian Collaborative to improve the lives of Asian Americans to benefit the entire city, and then to the founding of Quincy Asian Resources Inc. in 2001.

As you scan these pages, you will see the results of the work of our more than 400 volunteers this year alone; Volunteers such as the U&I mentors; High school volunteers learning about their community while guiding recent immigrant middle school students; or Frank Poon, who befriends so many elders and through them their families as he connects them to needed services such as QARI’s monthly drop-in legal clinic staffed by 6 bilingual attorneys.

We have increased our focus on Youth Programs because we know that empowering our youth and developing leaders will benefit the future of Quincy and also empower the family. We continue to increase the number of matches for our mentoring programs (for both high school and middle school students). In addition, we are proud that 236 Youth ServiceCorps members completed 7,630 hours of community service last year.

The Learn English at Work program finished its 3-year term and was selected for a 2-year extension by the funder, Commonwealth Corporation. We were able to grow our capacity to serve the community by hiring our first full-time Adult Education Director and a full-time Community Development Director. Through the efforts of our Adult Education Director, QARI now successfully runs 6 weekly ESOL classes, ranging from level 0 to level 4. We offer a wider range of classes depending on each student's needs and also offer more classes to more students. Each student in our DESE funded classes creates an individualized career and education plan which gets them thinking not only about the immediate language courses but beyond into deeper workforce development. This year, QARI has exciting plans to reach out to more members of the community, particularly new immigrants, and to engage volunteers to strengthen Quincy and the rest of the South Shore. We will continue to work with partners to coordinate the best service possible to new immigrants and their families.

Sincerely,

Gabriel Cheong, Esq.
President of the Board

John Brothers
Executive Director

Management Team

Executive Director: John Brothers
Bilingual Outreach Specialist: Elsa Chui
AmeriCorps Volunteer: Donna Li
Community Development Director: Christine Nguyen
Adult Education Director: Robert Sheppard
Youth Program Director: Peter Tam
OUR PROGRAMS

Clinics and Workshops

Our health education workshops and monthly legal clinics provide attendees with advice from expert volunteers in English and native languages.

Community Service Desk

We have Mandarin and Cantonese speakers on hand to provide native language information about various resources, such as health insurance and housing assistance.

QARI Connects

This mentoring program pairs recent immigrant high school students with adult mentors who support their academic, linguistic and social goals.

U&I Mentoring

Recent immigrant students at Atlantic Middle School are paired with high school mentors, who help with homework, English and the transition to US systems and culture.

Youth Service Corps

More than 250 first and second generation high school youth gain leadership experience by planning, implementing and completing community service projects and events for their peers and adult volunteers.
**Events**

QARI organizes Quincy's annual Lunar New Year and August Moon Festivals, engaging our youth and adult volunteers, and spotlighting the Asian heritage of many local residents. These events attract more than 8,000-15,000 community members.

**Civic Participation**

QARI organizes voter education and voter registration projects as part of our cultural festivals and as standalone campaigns.

**ESOL**

English for Speakers of Other Languages is taught at three levels in both the morning and evening, to accommodate our students' busy schedules.

**Learn at Work**

This innovative program works with area employers to bring ESOL instruction into the workplace, making it available to many whose schedules otherwise would not allow for it.

**Citizenship**

Weekend citizenship classes prepare our students for the process of becoming American citizens.
We served 1,774 immigrants with translation, interpretation, and referral services.

58% were returning clients.

68% were low-income.

In our legal clinics, 6 attorneys provided 116 clients with 64 hours of free legal advice regarding immigration, criminal law, housing, and family and divorce law.
Mrs. Zhang moved to the US in 2006 and faced difficulty adapting. South Shore Elder Services referred her to QARI, where we helped her access free legal clinics, housing assistance, public benefits, low-cost health insurance, English education programs. She and her family now live independently and their family’s well-being has improved greatly. She is thankful that she can continue developing her independence.
QARI was awarded a 5-year grant to provide 3 levels of ESOL free of charge to students.

All state asked ESOL Programs to provide 50% of students with advising services & Education and Career Plans. QARI was able to do this for 100%.

State-approved assessment tools: BEST Plus and TABE implemented across the board.

Weekly class hours offered increased by 63%.
In collaboration with QCAP & QARI, they designed a new curriculum aligned to state frameworks.
I care about it more than the other clubs that I do

... I actually get more involved, and I learn more about myself and everything from this program

... Meaning that I make more of an effort to show up and be there for my mentee. About making new friends or just like helping them with their homework.
we paired 42 mentoring matches up from 25 in 2012

Mentors spent 1,243 hours one-on-one with middle and high school students new to the country
236 youth volunteers dedicated 7,630 hours to 10 different events & programs.

5 ServiceCorps members taught survival English to Chinese elders for 31 weeks.

Youth Board members organized more than 50 meetings and trainings for 236 ServiceCorps Members.
Thanks to QARI for giving me an opportunity to serve on the Youth Board, for giving me a platform to make mistakes and learn, develop, grow, and get a glimpse of the type of person I want to be in the future.

The 12-member Youth Board scheduled and ran their own meetings, created agendas and work plans, and prepared a year-end report summarizing their work
Over 360 volunteers dedicated over 3,800 hours to plan, organize and run the Lunar New Year Festival & August Moon Festival which attracted more than 8,000 and 12,000 community members.
South Cove Community Health Center and QARI partnered to register more than 200 new voters ahead of the 2012 Elections.

100 volunteers and staff worked to Get Out The Vote mailing 5000 postcards, calling 4000 registered voters and knocking on thousands of doors in the days leading up to Election Day.
VOLUNTEERS

Lindsey Lu
Stanley Lok
Ying Lui
Caroline Liu
Chang Tong Lui
Ji Lui
Jin Yin Lui
Kelly Lui
Amy Luong
Emily Liu
Mal Liu
Amy Ly
Karen Ly
Xiaoying Ly
Nadia Lynneway
Calvin Ma
Sophia Mac
Ade Mal
Emily Mal
Justin Mal
May Mal
Paddy Mal
James Marc
James Mark
James McPhee
Xing Rong Mei
Tracy Mei
Martin Mei
Patrick Mei
Annie Mei
Kevin Mei
Elena Milo
Colin Monahan
Sean Monkssey
Brian Ho
Michael Mulleney
Brian Ng
Raja K. Ng
Kai Yan Ng
Tan Po Ng
Alex Nguyen
Anna Nguyen
Benny Nguyen
Christine Nguyen
Diana Nguyen
Ivy Nguyen
John Nguyen
Monica Nguyen
Thuy Nguyen
Toan Nguyen
Brian O’Leary
Joseph Olivier
Misch Park
Jen Phar
Jennifer Phar
Minh Phar
Samartha Phar
Nina Phat
Huyen Phat
Alina Phan
Frank Poon
Nathan Poon
Qi Chen
Mini Quach
Saxson Quach
Jason Ryu
Chris Shah
Lawrence Sham
Lowrie Sham
Maisy Shen
Kasey Shen
Tong Sheng
Eric Shia
Bing Shin
Bruce Shi
Deborah Shum
Eric Snyder
Minh Sokhoto
David Sah-Pee
Stanley San-Joe
Travis Seidler
Kazuo Sun
Jimmy Sy
Christine Tam
Peter Tam
Hannah Tan
Jason Tan
Jia Yu Tan
Kevin Tan
Lois Tan
Ming Tan
Yan Na Tan
Guo Xiong Tang
Lucy Tang
Mai Tang
Pei-Long Tang
Tony Tang
Kim Thal
Marti Thal
Hung Tham
Regina Tham
Lai Young Tong
Tang Tong
Agnes Tran
David Tran
Denise Tran
Helen Tran
Lawrence Tran
Phillip Tran
Vincent Tran
Rai Soon Tran
Terry W. Tse
Kathy Tan
Cynthia Wu
Sarah Xu
Paul Xu
Irma Wan
John Wan
Qiang Wang
Yan Wang
Ying Min Wang
Cherry Wei
Jia Yi Wei
Yuki Wang
Theresa Williamson
Amber Wang
Thank Wang
Haisy Wang
Hui Wang
Jack Wang
Kathy Wang
Lisa Wang
Mariana Wang
May Wang
Raymond Wong
Sally Wong
Vincent Wong
Sandy Wong-Pei
Joyce Wu
Lingyi Wu
Melody Wu
Tongjun Wu
William Wu
Jinyu Xie
Shu Jun Xie
Guo Xiong
Bing Xie
Huangyong
Johnny Yu
Chia-wen Yang
Jing Yang
Lisa Yang
Shou Yang
Amanda Yao
Cassie Yee
Hung Yee
Hua Yee
Linda Yee
Johanna Yu
Qi Lin Yu
Sandy Yu
Yan N. Yu
Yan Na Zan
Alex Zeng
Brandon Zeng
Ivan Zeng
Ling Kiang Zhang
Michelle Zeng
Shu Ying Zeng
Yuan Zeng
Alexander Zhang
Cai Ling Zhang
Michelle Zhang
Ruffing Zhang
Ziwin Zhang
Huang Zhao
Ying Zhao
Tommy Zhen
Xia Je Zhen
Chun Jun Zhang
Donna Zheng
Emily Zheng
Hua Zheng
Mandy Zheng
Reoeng Zheng
Tony Zheng
Wei Zheng
Xin Tong Zheng
Yu Ping Zheng
Miles Zhong
Diana Zhou
Jessica Zhou
Jie Cheng Zhou
Jinpeng Zhou
Joe Zhou
Wei Xiang Zhou
Jiang Zhou
Amy Zote
Amy Zue
David Zue
Katie Zue
Rutian Zue
Xikun Zue
Group
South Shore YMCA
State Street
Corporation
Team Hope
**Financial Position FY13**

- Total Agency Revenues: $552,920
- Total Agency Expenses: $540,723
- Net Revenue: $12,197
- Change in Assets: $12,197

**Revenues**
- Consulting Income
- Program Fees
- Projects & Grants
- Membership & Contributions

**Expenses**
- Payroll
- Postage, Printing & Dues
- Insurance
- Professional Fees
- Programs & Events
- Office (rent, utilities, supplies, phone, furniture)
### SUPPORTERS

#### $50,000+
- MA Department of Elementary and Secondary Education
- Commonwealth Corp.
- State Street Corp.

#### $25,000-49,000
- Comcast
- South Cove Community Health Center

#### $10,000-24,999
- City of Quincy
- Eastern Bank
- Harold Brooks Foundation
- Quincy Medical Center
- Quincy Public Schools
- South Shore Elder Services, Inc.

#### $5,000-9,999
- Ford Dealers of New England
- Kan Man Foods
- Manet Community Health Care
- Molhegan Sun
- Presidents Plaza
- MA Department of Early Education & Care
- South Shore Mental Health
- The Patriot Ledger
- The Quincy Sun
- Tufts Medical Center
- Verizon
- Walmart

#### Up to $4,999
- AAA of Southern New England
- Arbella Insurance Group
- ARS Restoration Specialists
- Atlantic Insurance
- Bank of Canton
- Bay State Community Services
- Bin Ends
- Blue Cross Blue Shield MA
- Blue Hills ChnA Foundation
- BMC HealthNet Plan
- Boston Financial Data Services
- Bridgewater Credit Union
- C & C Company
- Caregiver Homes of MA Inc.
- CarePro Pharmacy
- Cathay Bank
- Cathay Pacific Restaurant
- Central Real Estate
- Chang Shing Tofu Inc.
- Citibank
- Citizens Bank
- City Retail LLC
- Colonial Federal Savings Bank
- Combined Jewish Philanthropies

#### Dairy Queen
- Dennis & Associates
- Dewar Funeral Home
- Dhammakaya Temple
- Dollar Fun
- Donaghue Insurance
- Dowling Insurance
- Dunkin’ Donuts
- East West Bank
- Eastern Nazarene College
- Fair Furniture
- FBS and Venue Management
- Financial & Taxation Services, Inc.
- Five Star Quality Care
- Foxwoods
- Fuji 1546 Restaurant and Bar
- Gill Brothers, Inc.
- GIF Computer Services
- Gladevelopment National Bank
- Graebner, Davis & Cantwell
- GrandAsia Bridal & Fashion
- Hancock Tobacco
- Harbor Health Services Inc.
- Harvard Vanguard Medical Associates
- Home & Auto Appraisal
- Hub Pen
- Infinity Law Group
- Jack Conway Co.
- Joslin Diabetes Center Asian American
- Diabetes Initiative
- Keohane Funeral Home
- Kevin K. Song, DMD, PC
- Kindred Healthcare
- Little Duck Thai Restaurant
- Lydion Chapel for Funerals
- Midtown Home Health Services
- Moe Shee Association
- National Fire Protection Agency
- Network Health
- New England Comics
- New Life Health Management Clinic
- New York Life
- Northeast Community Bank
- Ocean Spray
- On-Time Payroll
- Pho CountrySide, Inc.
- Presidential Estates
- Punjab Café
- Queretaro Mexican Cuisine
- Quincy College
- Quincy Mutual Fire Insurance
- Rachel Beauty Salon
- Reynolds Insurance Agency
- Richard Soo Hoo Insurance Agency
- Robert White Associates Inc.
- Roche Brothers
- Rockland Trust
- Senior Whole Health

#### ServiceMaster by Gilmore
- Signs and Prints
- Skoler & Dimarzio Orthodontics
- South Coastal Bank
- South Cove Manor
- South Garden Restaurant
- South Shore Bank
- South Shore Community Acupuncture
- South Shore Savings Bank
- South Shore Visiting Nurse Association
- South Shore YMCA
- Street Works
- Sunshine Travel
- Sweirling Milton Winnick Public Insurance Adjusters, Inc.
- The Chef’s Table
- The Epoch Times
- Tokyo Japanese Steak House
- United First Parish Church
- United Healthcare

#### Individuals
- Bashah Akhter
- Megan Allen
- Joseph Au
- Rep. Bruce Ayers
- Concilor Brad Croall
- Douglas Briggs
- John & Suzanne Brothers
- Brian Chan
- Rep. Tackey Chan
- Gabriel Cheong
- Caroline Dohsiu
- Michele & John Edelsberg
- Councillor Joe Finn
- Sharon Gamache
- Karriane & Douglas Golemme
- Councillor Doug Gutro
- State Senator John F. Keenan
- Lily Lee
- Fay Lee
- Paul & Mary Lee
- Amy Liang
- Tony Liang
- Congressman Stephen F. Lynch
- Erin Linda Gingrich
- Abby Nguyen-Burke
- Councillor Brian Palmucci
- Sompol Piasutong
- Frank Poon
- Rep. Ron Mariano
- Mark Russell
- Julie & Ron Ryan
- Mr. & Mrs. Warren Su
- Wei Lun Taw
- Leverett Wing
- Sandy Wasing-Ng
- Paul Yee
- Yee Yu
QARI Service Locations

Youth & Family Outreach
North Quincy High School
Quincy High School
Atlantic Middle School
Central Middle School
Sterling Middle School
Amelia Della Chiesa Early Childhood Center
Snug Harbar Elementary School
Lincoln-Hancock Community School
Merrymount Elementary School
Montclair Elementary School
Clifford Marshall Elementary School
Squantum Elementary School
(Not shown)
Beechwood Knoll School
Wollaston Elementary School
Parker Elementary School

Adult Education
Kam Man Foods
159 Burgin Parkway
Morning Sun Bus Company
(Not Shown)
Thomas Crane Public Library

Multilingual Outreach
QPS Central Registration
Quincy Career Center
Christ Church Quincy
Salvation Army Food Pantry
Germantown Neighborhood Center
O'Brien Towers
Tobin Towers

Festivals
Quincy August Moon Festival
Quincy Lunar New Year Festival