Frequently Asked Questions for Boost EDU Participants

Boost Parent-Child Success for College Students

Due to the COVID-19 impact, we are constantly reviewing and amending our policies and procedures to ensure care is provided in a safe and healthy space with respect to family choices and provider needs. Since most child care program policies do not address pandemics or emergency crises, we are adapting our policies to address constantly changing circumstances.

Boost is privately funded program using private donations and does not adhere to Georgia’s CAPS guidelines. This information will continue to be updated.

FOR PARENTS

Are you still accepting applications?

Yes, we are still continuing to accept applications for Clayton State University. Since our process does not require face-to-face meetings, we will continue to do everything by email, internet and phone.

If my classes have switched to online courses, am I still eligible for Boost?

- Yes, if child care is still needed, we will continue to pay your child care provider as scheduled.
- Your Boost will continue until the end of the semester – at that point, if you plan to work or take classes over the summer – you will be asked to provide documentation in order for your Boost to continue throughout the summer – otherwise, it will temporarily cease at the end of the Spring Semester and will restart in the Fall.

If I keep my child home during this time, will I lose my Boost Scholarship?

If the provider chooses or is forced to close its doors for an entire week or more due to the COVID-19 pandemic:

No, you will not lose your Boost Scholarship.
- The provider will not be paid if they are closed for an entire week or more.
- We will help you find other care arrangements if necessary.
You will be placed on “hiatus” status while your child is not in care. You will remain on that status until further notice, until your child returns to care or until your Boost assistance expiration date is met.

If you choose to keep your child at home while the child care provider remains open:
You may lose your Boost Scholarship:
- If your long term plan is to keep your child/children at home with you while you are taking classes online and you no longer need childcare, your Boost assistance will end. You may contact us should you wish to take classes in the Summer or Fall Semesters and need Boost at that time.
- If you still need child care but are unable to utilize it at the moment due to closures, you will be placed on a “hiatus” status until your Boost assistance expiration date is met, you are no longer eligible for Boost or your children return to care – when you plan to take them back to child care – please notify us immediately so that we can resume payments to the provider.

If I keep my child home during this time, will I still have to pay my child care provider if I owe a portion of the weekly rate?

Check with your child care provider regarding this policy. In most cases, weekly tuition fees are due regardless of whether or not the child attends.

My current child care provider is closed but I still need child care in order to finish school, what should I do?

Please contact us directly if this is the case. We will work with parents and providers on a case by case basis to ensure a smooth transition during this time.

My child has been at home for at least one week but I am ready to bring them back to child care, what should I do?

Please contact us directly when you are ready to bring your child back to child care so that we can take you off “hiatus” status and resume payments to your child care provider.

Whom do I call regarding my care arrangements or application?

If you have additional questions, please free to send them to boost@qccga.org or call 404-479-4208.

Please note that this policy only applies for the COVID-19 Pandemic – this does not apply to families who miss days of care due to normal family activities and occurrences: illnesses, vacations, etc.