Questions or Concerns?
Please contact us Mon-Fri 9:00AM-5:00PM PST
at (888) 726-8520 or email support@levoit.com
Thank you.

Thank you for purchasing the LV400CH Ultrasonic Cool Mist Humidifier by Levoit. We are dedicated to providing you with quality products so that you can see a better you. Should you have any questions or concerns about using your new product, feel free to reach out to our helpful customer support team at support@levoit.com or by phone at (888) 726-8520. We hope you enjoy your new product!
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Specifications

Voltage:  AC 120V/60Hz
Rated Power:  25W
Effective Range:  10m² (107 ft²)
Water Tank Capacity:  1.05 gallons (4 L)
Max Moisture Capacity:  200 mL/h

Package Contents

1 x Ultrasonic Cool Mist Humidifier
1 x User Manual
1 x Tourmaline Ceramic Filter (pre-installed)
3 x Aroma Pads
IMPORTANT: Please read, understand, and comply with all of the instructions provided in this manual before using the device. Failure to comply with the instructions given in this manual and/or using the device in ways other than the ones mentioned in this manual may result in serious injury and/or damage the product.

• Ensure that the plug fits properly into a polarized power socket.
• Always disconnect from a power source by pulling the plug when not in use.
• **DO NOT** use this product in wet environments.
• **DO NOT** use your hand or any other object to cover the nozzle while the unit is on. Doing so may damage the product.
• **DO NOT** clean the unit while it is connected to a power source or while it is on.
• Remove the water tank from the base before moving the humidifier.
• **DO NOT** place the humidifier near sources of heat, such as stove tops, ovens, radiators or computers.
• **DO NOT** place the humidifier near any large pieces of furniture or in any high-traffic area where it can be easily knocked over.
• Unplug the unit when not in use, or while cleaning it out.
• **DO NOT** use cleaning detergents to clean the humidifier; only use distilled white vinegar.
• **DO NOT** plug in the unit with wet hands.
• **DO NOT** place foreign objects into the unit’s base or water tank. Do not use other items as replacement parts for this product.
• Keep the humidifier out of reach from children.
• Only use this air purifier as described in this manual.
• Contact customer service if the unit is damaged or if it is not functioning properly.
Main Functions

1. Nozzle
2. Water tank
3. Water tank window
4. Tourmaline ceramic filter
5. Water tank cap
6. Night-light
7. Power button
8. Base
9. Inner chamber
10. Transducer
11. Water level sensor
12. Aroma box
13. Aroma pad
14. Charcoal filter

Top

Back
1. Remove the water tank from the base.
2. Flip the tank over and unscrew the water tank cap.

3. Fill the tank with cold or room temperature water (use distilled water for best results). You can gauge how much water is in the tank by looking through the water tank window; the maximum capacity of the water tank is 1.05 gallons (4 liters).
4. Replace the cap once you have filled the tank to your desired level.
5. Carefully place the water tank back on the base, aligning the water tank window with the power button.

NOTE:
- For best results, fill the water tank with distilled water.
- **DO NOT** fill the tank with hot water.
- **DO NOT** add water through the nozzle.
1. Plug the unit in an electrical outlet.
2. Press the power button once to set the humidifier to the low mist setting. The power button will light up blue.
3. Press the power button again to set the unit to the high mist setting. The power button will light up purple.

**NOTE:**
While the humidifier is operating, the power button light will automatically turn off after 30 seconds of inactivity. To check or change the current mist setting, simply press the power button again.

4. (Optional) Press and hold the power button for 2 seconds to turn on or turn off the built-in night-light.
5. Press the power button once more to turn off the humidifier.
6. When the water level is low, the power button will light up red and the unit will automatically turn off.
7. Unplug the humidifier and refill the water tank as mentioned in the Set-up section.

**NOTE:**
- The nozzle can rotate 360° to diffuse mist in any direction.
- The night-light will remain on if the humidifier shuts off due to low water level.
Using the Aroma Box

Your new humidifier can also be used as an aroma diffuser to provide added comfort in your home.

1. Unplug the humidifier from its power source.
2. Remove the aroma box from the back of the base.
3. Add 2-3 drops of essential oil on the aroma pad.
4. Replace the aroma box. Fill the water tank with water and place it back on the base as mentioned in the Set-up section.
5. Plug in and turn on the humidifier.
Preventing Water Leaks

When not sealed properly, the water tank on your new LV400CH Ultrasonic Cool Mist Humidifier may leak. The following tips will ensure that your humidifier will operate smoothly.

1. Make sure the silicone ring around the water tank cap is secured at all times.

2. Twist the cap clockwise to secure it onto the water tank. Make sure the silicone ring is not deformed.

3. When moving the humidifier, remove the tank from the base and empty any excess water inside the inner chamber before moving the base.
4. Wipe off any excess on water on the base before replacing the tank.

5. **DO NOT** shake the humidifier or place it on an inclined surface. Always make sure to place the humidifier on a flat, level surface.

**NOTE:**
- If the relative humidity in your room exceeds 68%, it is recommended to use the low mist setting or turn off the device.
- Make sure your room is well-ventilated; this will better help humidify your room.
Care & Maintenance

Cleaning the Water Tank

Make sure the humidifier is completely unplugged from any power source while cleaning.

1. Turn off and unplug the humidifier.
2. Remove the water tank from the base and pour out any excess water. Fill the tank with 2 cups of distilled white vinegar and 2 cups of water; replace the cap and gently shake the tank to coat all of the sides.
3. Fill the inner chamber with ½ cup of distilled vinegar.
4. Allow the vinegar to soak inside both the water tank and inner chamber for 30 minutes.
5. Use a soft-bristled brush to clean any scale buildup outside the water tank and in the inner chamber.
6. Pour out the vinegar from both parts of the humidifier and thoroughly rinse with warm water.
7. Dry all parts with a dry, clean cloth. Make sure all parts of the humidifier are completely dry before reassembling and storing in a covered space.

NOTE: The water in the inner chamber near the transducer may still be warm after turning off the unit. Use caution when pouring out the water.

Cleaning the Tourmaline Ceramic Filter

It is recommended to clean the tourmaline ceramic filter every 6 months, depending on how often you refill the water tank.

1. Remove the water tank cap from the humidifier.
2. Detach the tourmaline ceramic filter from the cap by twisting the cap counterclockwise.
3. Rinse the filter under clean water, and allow it to dry in the sun for at least one hour.
4. Once the filter is dry, replace it back onto the water tank cap.
NOTE: If you start to find white dust around your humidifier after operation, it means that the ceramic filter needs to be washed. You can also purchase additional filters by scanning the QR code below.

Removing & Cleaning the Nozzle

1. Remove water tank from the base and pour out any remaining water.
2. Align the arrow on the nozzle with mark on the water tank.
3. Slowly flip the water tank over to remove the nozzle.
4. Scrub the nozzle with a soft-bristled brush and warm water. Rinse and dry thoroughly.
5. Replace the nozzle onto the water tank.

Cleaning the Aroma Pad

1. Remove the aroma pad from the aroma box.
2. Rinse the pad under clean water.
3. Dry with a clean cloth and place it back into the aroma box.

NOTE:
- It is recommended to change the aroma pad every 6 months.
- DO NOT pour liquid cleaners or detergents into the aroma box.
- DO NOT use liquid cleaners or detergents to wash the aroma pad.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No mist coming out of nozzle.</td>
<td>Unit is not plugged in.</td>
<td>Plug the humidifier into a powered electrical outlet.</td>
</tr>
<tr>
<td></td>
<td>Unit is not turned on.</td>
<td>Press the power button to turn on the unit.</td>
</tr>
<tr>
<td></td>
<td>No water in tank.</td>
<td>Add at least two cups of clean water into the water tank.</td>
</tr>
<tr>
<td></td>
<td>Water level low.</td>
<td></td>
</tr>
<tr>
<td>Humidifier produces an unusual smell.</td>
<td>Unit is new.</td>
<td>Remove the water cap, and place the water tank in a cool, dry place for 12 hours.</td>
</tr>
<tr>
<td></td>
<td>Dirty water, or water has been in tank for a long time.</td>
<td>Rinse and clean water tank and fill with clean water.</td>
</tr>
<tr>
<td>Humidifier makes a loud or unusual noise.</td>
<td>Tank is positioned incorrectly.</td>
<td>Align water tank window with the power button.</td>
</tr>
<tr>
<td></td>
<td>Water level low.</td>
<td>Add at least two cups of clean water into the water tank.</td>
</tr>
<tr>
<td></td>
<td>Unit is not level.</td>
<td>Place unit on a flat, level surface.</td>
</tr>
<tr>
<td></td>
<td>Unit is malfunctioning.</td>
<td>Turn off and unplug the unit; discontinue use. Contact customer support.</td>
</tr>
<tr>
<td><strong>Problem</strong></td>
<td><strong>Cause</strong></td>
<td><strong>Solution</strong></td>
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<tr>
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</tr>
<tr>
<td>Mist is coming out from base.</td>
<td>Water tank is not positioned correctly.</td>
<td>Turn off/unplug the unit, then align water tank window with the power button.</td>
</tr>
<tr>
<td>White dust appears around the humidifier after operation.</td>
<td>Water being used has a high mineral content.</td>
<td>Use distilled water with the humidifier.</td>
</tr>
<tr>
<td></td>
<td>Tourmaline ceramic filter can no longer filter water properly.</td>
<td>Replace ceramic filter.</td>
</tr>
<tr>
<td>Power button lights up red.</td>
<td>Water level low.</td>
<td>Add at least two cups of clean water into the water tank.</td>
</tr>
<tr>
<td></td>
<td>No water in tank.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Water level sensor malfunctioning.</td>
<td>Unit may be defective. Contact customer support.</td>
</tr>
<tr>
<td>Power button does not work.</td>
<td>Unit has malfunctioned.</td>
<td>Contact customer support.</td>
</tr>
<tr>
<td>Power button flashes blue briefly, then the unit turns off.</td>
<td></td>
<td></td>
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</tbody>
</table>
Warranty Information

<table>
<thead>
<tr>
<th>Product</th>
<th>LV400CH Ultrasonic Cool Mist Humidifier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default Warranty Period</td>
<td>1 Year(s)</td>
</tr>
</tbody>
</table>

For your own reference, we strongly recommend that you record your Order Number and date of purchase.

Order Number: 
Date of Purchase:

Terms & Policy

Levoit warrants all products to be of the highest quality in material, craftsmanship, and service. effective starting from the date of purchase.

Levoit will replace any product found to be defective due to manufacturer flaws based on eligibility; refunds are available within the first 30 days of purchase. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Levoit is not responsible in any way for any damages, losses or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.

This warranty does not apply to the following:
- Damage due to abuse, accident, alteration, misuse, tampering or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Levoit and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.
ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Additional 1-Year Warranty
You can extend your one-year warranty by an additional year. Log onto www.levoit.com/warranty and enter your order number (i.e. Amazon or Houzz) to register your new product for the extended warranty.

If you are unable to provide the order number for your product please type a short note in the order number field along with the date you received your product.

Defective Products & Returns
Should your product prove defective within the specified warranty period, please contact Customer Support via support@levoit.com with your order number. Once our customer service team has approved your request, please return the unit with a copy of the invoice or your order number.

Customer Support

Should you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is our goal!

Levoit Corporation
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Anaheim, CA 92806

Toll-Free: (888) 726-8520
Email: support@levoit.com

Support Hours
Monday - Friday: 9:00am - 5:00pm PST

*Please have your order number ready before contacting customer support.