MAC INC. WORKSHOP PROGRAM ENROLMENT TERMS & CONDITIONS

CONCESSIONS AND DISCOUNTS

- Discounts on courses are only available to current MAC Inc. financial members.
- Members receive 10% off workshops and such discounts are not transferable.
- Discount only redeemable at time of purchase and cannot be retrospectively refunded.

ENROLMENTS

- Full payment must be made upon enrolment. Places cannot be held without payment.
- No pro-rata payments are permitted if the student cannot attend all classes.
- All children under the age of 7 years are to be accompanied by an adult.

VIRTUAL COURSES:

- Login details for virtual courses cannot be shared.
- Virtual courses will be hosted via Zoom. Participants must test their computer, tablet or smartphone for Zoom compatibility prior to the start of a virtual course. Test your Zoom connection online at <u>zoom.us/test</u> and should and issues arise please seek support via Zoom.
- Participants must acknowledge and accept that MAC Inc. cannot be held responsible for any technical problems encountered such as:
 - o The operation of the internet including but not limited to viruses
 - o Failures of audiovisual links and equipment

PARTICIPANTS ARE ENTITLED TO A FULL REFUND WHEN:

- A course is cancelled by MAC Inc.
- A course is rescheduled by MAC Inc. and you are unable to attend on the new date.
- MAC Inc. is notified prior to the start of a course that for medical reasons the participant is unable to attend. A medical certificate is required.

PARTICIPANTS ARE ENTITLED TO A REFUND LESS THE 20% ADMINISTRATION FEE WHEN:

Withdrawing from a course eight (8) or more days prior to the workshop start date.

NO REFUNDS OR SUBSTITUTE CLASSES WILL BE OFFERED IF:

- Withdrawing seven (7) or fewer days prior to the workshop start date.
- The participant is absent from a class.
- If the participant is unable to attend they may transfer the place to a friend. Please contact us before the workshop to arrange the name change.



073 276 GRE

276 GREAT EASTERN HIGHWAY MIDLAND WA 6056

OPEN WED TO FRI 10AM - 5PM, SAT 11AM - 3PM CLOSED PUBLIC HOLIDAYS

Midland Junction Arts Centre

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