



DEVICE TRADE-IN GUIDE

Taking the complexity out of device trade-in.

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Trade-in History

In 2016 Tech Data invested in mobile device specialist trade-in company Corporate Mobile Recycling (CMR). CMR are market leaders with over 17 years experience.

Since 2003 CMR have been specialising in the purchase, resell and recycling of mobile phones and electronic devices. We purchase and recycle mobile devices for corporates, consumers, retail partners, charities and Police Forces. Our industry leading and comprehensive service includes:

- Full GDPR compliance
- Industry leading Data Erasure procedures
- Full environmental accreditation; ISO 14001 and ISO 9001
- Secure courier collection
- Competitive pricing
- Apple Approved recycling partner

60,000

devices purchased pcm

200,000

devices processed for UK Police Forces

6 Million

consumer devices purchased

17 year

partnership with Oxfam

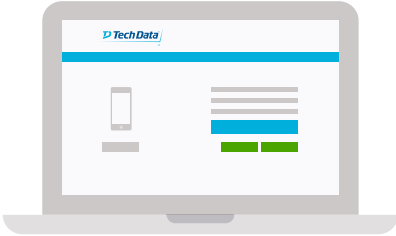
1 Million

consumer business devices purchased

€150 Million

paid out to consumers

Process Summary



REQUEST A QUOTATION

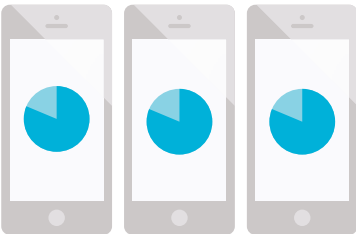
Email an excel or list of your devices to:
quote@cmrecycling.co.uk

You will receive a quote within 24 hours.



LOGISTICS

- Free courier collection will be arranged
- Shipping instructions provided
- Confirmation email with count of devices upon receipt



PROCESSING

- Devices tested
- Devices data erased beyond recovery using Piceasoft



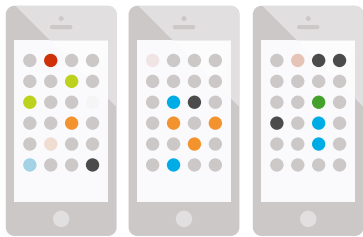
PAYMENT AND REPORTING

Quote complete email sent.
Includes reporting and invoicing details for payment.

It's really easy and fast to receive a quote, simply email to get started.

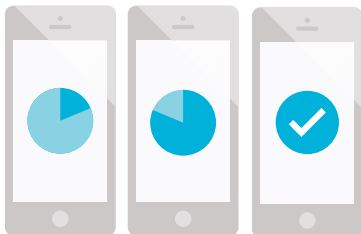
GDPR and Data Erasure

CMR's advanced Data Erasure Service is integral to the processing of devices. Using Piceasoft and BlackBelt Smartphone Defence, mobile devices are erased and certified by reports. This mitigates risk for you in order to recycle devices with complete confidence and documented assurance.



DEVICES ARRIVE

Device can potentially contain personal, confidential and sensitive data that may not be removed by a factory reset.



DATA ERASURE PROCEDURE

Industry leading software permanently removes data from devices beyond recovery. Supports; Apple iOS, BlackBerry, Google Android, Symbian, Windows Mobile.



GDPR and Data Erasure

INTRODUCTION

Increasingly, employees use, store and access personal data across a number of devices including personal and work mobile phones. With the introduction of General Data Protection Regulation (GDPR)

In May 2018 businesses need to consider any personal data that an employee may have saved on work mobile phones and other devices as well as potential customer data.

Employee personal data stored on these devices can range from photos, text messages, personal emails, all of which would be considered as identifiable data under GDPR. This essentially means that any company mobile phones could fall under the requirements of GDPR.

As market leaders in mobile phone trade CMR have developed a robust and fully certified data erasure process to ensure that all customers trading in devices can be confident of compliance to GDPR and other data protection regulations. We provide data erasure certificates for every single device that we handle, ensuring that you can provide the necessary evidence to any regulator or auditor quickly and easily.

OUR DATA ERASURE PROCESS

SIM Cards & Memory Cards

Any SIM cards or memory cards will be removed from the Mobile Devices upon receipt and destroyed.

Mobile Devices

Data Erasure may be achieved by the following methods;

- third party data erasure tool
- manual data erasure
- destruction

Third Party Data Erasure Tool (Most devices that we receive)

Data is automatically erased by connecting a device to a third party data erasure tool such as Piceasoft or Blackbelt. Seamless integration between CMR systems and the third party tool ensures that certified Data Erasure Certificates are generated for each and every Mobile Device processed.

Manual Data Erasure (Older devices not compatible with the Third Party Data Erasure Tool)

Data is erased by our team manually by carrying out a full factory reset on the Mobile Device in line with the manufacturers recommended guidelines. We have comprehensive controls in built into our system ensuring that the data wiping is completed and have full audit trail of when the data erasure took place along with the individual that completed it. Manual Data Erasure Certificates are generated by our system for every Mobile Device going through this process.

Environmental Credentials

The protection of the environment is central to CMR's approach - the safe recycling of mobile devices, batteries and accessories. In accordance with this ethos CMR has developed an Environmental Management System (EMS) adhering to all guidelines outlined in the internationally recognised standard ISO 14001 (since inception in 2003) and ISO 19001.

- An Environmental Policy for best environmental practice
- The creation of a Register of Environmental Legislation ensuring that all our legal duties are met
- Development of an audit plan to ensure maintenance of the Environmental Management System and identify areas for improvement
- Environmental Management Review meetings to analyse performance and set new objectives and targets relating to CMR's core aspects

