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## Shari Robbins



### Focus:

Physician Practices | Emergency Department | Health Information Management | Executive Coaching | Labor Productivity Assessments | Project Management Support

### Education:

Undergraduate Degree, George Washington University | Masters, Boston College

### Background:

Shari has spent the last 17 years assisting clients to achieve their health care operational goals via process improvement initiatives. She has performed studies

in virtually every hospital department with a focus on physician practices, emergency department, and health information management. Her technical contribution can range from management span of control, executive coaching, labor productivity assessments, and comprehensive project management support.

The crux of any project is having a plan. Using her prior project work as real-life examples, Shari runs project management seminars for both state and national healthcare societies as well as on-site seminars to meet her client's needs.

To fulfill her love of teaching, Shari moonlights as a professor in Northeastern University's graduate health informatics program, teaching Organizational Behavior, Workflow Design, and Change Management. She is a member of the American College of Healthcare Executives and a senior member of the Health Information Management Systems Society. Speaking topics include:

- Conducting efficient and effective meetings
- Motivating your staff without using money as an incentive
- Communicating your point of view effectively with kindness and confidence
- Conflict resolution strategies
- Leadership "must-haves" to run a successful organization
- Measuring your leadership effectiveness
- Decision-making made easy
- The impact of emotional intelligence in an organization
- Team building for people who dislike team building exercises

To book Shari Robbins or for more information on finding the right speaker for your event please contact us on our website at [www.hspeakers.com](http://www.hspeakers.com) or call us at 857.770.1281.

