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Vice Admiral Peter Neffenger



Focus:

C-Level/Board Advisory | Transformation of Challenged Organizations | Crisis Leadership | Redefining, Empowering, & Engaging Your Workforce

Education:

Harvard University, John F. Kennedy School of Government - M.P.A., Public Administration
Naval War College - M.A., National Security and Strategic Studies
Central Michigan University - M.A., Business Management
Baldwin Wallace University - B.A., English

Background:

Vice Admiral Peter Neffenger, Managing Principal of Neffenger Consulting, took the helm of the Transportation Security Administration (TSA) in 2015, in the aftermath of much publicized DHS screening test failures and the ensuing media and public outcry. Trusted by the White House because of his work as the Deputy National Incident Commander for the 2010 Deepwater Horizon Oil Spill, Peter recruited an executive team from diverse military, intelligence and federal backgrounds, and redefined the core security mission of this \$7B agency, with 50,000+ frontline officers. His transformation of the TSA earned it wide-spread recognition as the turnaround agency of the year. This powerful internal culture shift had significant impact upon the nation's 450+ airports and the two million people who travel through them daily, establishing Transportation Security Officers (TSOs) as vital contributors to our country's national security.

At the time of Peter's departure in 2017, his accomplishments included the creation of a full-time training academy graduating 8,000+ TSOs annually, a 10X increase in screening performance, and the launch of a first-ever centralized Airport Operations Command Center. He is also a Distinguished Fellow at the Atlantic Council in Washington, D.C. The legacy of his resoundingly successful tenure is one of pride, innovation and entrepreneurship.

Prior to his TSA appointment, Peter enjoyed a distinguished career with the United States Coast Guard, where his adaptive leadership style and crisis management skills were key to success in many mission-critical environments. As the head of operations and later as the 29th Vice Commandant, he managed a \$10B annual budget, and held executive command of 83,000 active service members, civilian personnel, and volunteer Auxiliary. Peter is a 2 time recipient of the DHS's Distinguished Service Medal, and is a Distinguished Senior Fellow of The Global Resilience Institute at Northeastern University.

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