



The Best Speakers. Curated for Healthcare.

Find the perfect speaker for your next event with H Speakers, an initiative from the Massachusetts Health and Hospital Association.

Vicki Hess, RN, MS



Focus:

Leadership and/or Staff Training | Internal Motivation | Transforming & Sustaining Employee Engagement | Finding Joy in Work | Resilience

Education:

B.S.N., University of Florida

M.A., Human Resources, Towson University

Background:

Vicki Hess, RN, MS is your go-to resource for transforming employee engagement at the individual, departmental or organizational level. As the author of 4 books, Vicki inspires clients to take action. Organizations that implement Vicki's ideas experience increased productivity, safety, quality, retention, client satisfaction, creativity and more. A highly-regarded speaker, author, facilitator and consultant, Vicki shares her expertise in employee engagement as well as workforce and leadership development with healthcare organizations across the country. She has more than 30 years of hands-on business and healthcare experience that she draws upon to provide inspirational and evidence-based strategies for

workplace engagement. Using time-tested methods including workshops, retreats and keynote presentations, Vicki is a much sought-after speaker whose knowledge of the industry makes her uniquely qualified to address the ever-changing priorities of today's healthcare organizations. Vicki is a contributing author for AONL Nurse Leader, American Nurse Today, Hospital & Health Network, Becker's Hospital Review, NurseTogether.com and other industry publications and blogs. Vicki is one of 300 women in the world to have earned the Certified Speaking Professional (CSP) designation, the speaking profession's international standard for platform skill. She has been voted a TOP 5 Healthcare Speaker by Speaking.com for four years in a row.

What You Can Expect:

1. Needs Assessment - The purpose of this stage is for Vicki to fully understand your employee engagement challenges and concerns and your target goals for the program.
2. On-Site Experience - The purpose of this stage is to transmit information, tools, tactics and strategies for meeting the agreed upon goals and objectives so that participants walk away with tangible take-aways to immediately implement.
3. Follow-Up - The purpose of this stage is to optimize on-the-job behavior change so participants have reminders after the program is over. This stage involves a partnership between the participants, the leaders and Vicki.

"Vicki returned to speak at Talent Symposium for the second time after four years. Clients loved her just as much this year as they did the last time. She came with updated information to share with HealthcareSource clients, but the same energy and engagement that captured everyone's attention her first time presenting. Vicki truly connects with our audience and understands their challenges, she can speak their language and they love it. Her message resonates with everyone in the room – from clients to exhibitors, and staff – everyone walked away with actionable takeaways. Vicki is hands down, the best keynote presenter to take the stage at Talent Symposium and we look forward to working with her for many years to come." Senior Manager, Events & Client Programs HealthcareSource

To book Vicki Hess or for more information on finding the right speaker for your event please contact us on our website at www.hspeakers.com or call us at 781-262-6053.

