



Privacy Policy

Introduction

The Dunedin Wildlife Hospital ('Hospital') complies with the New Zealand Privacy Act 1993 (the Act) when dealing with personal information. Personal information is information about an identifiable individual. Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. This policy does not limit or exclude any of your rights under the Act

Changes to the Policy

We may change this policy by uploading a revised policy onto the website. The change will apply from the date that we upload the revised policy.

How we collect personal information

We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.

How we use your personal information

Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.

We will use your personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law. These include, but are not limited to verifying your identity, to provide services and products to you, to improve the services and products that we provide for and to respond to communications from you, including complaints.

Disclosing your personal information

We do not share, sell, rent or trade personally identifiable information with third parties.

Protecting your personal information

We will take reasonable steps to keep your personal information safe from loss, unauthorised activity or other misuse.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.