Empowering Families Since 1997

The Empowering People for Success Program (EPS) is a statewide welfare to work initiative of the Connecticut Council of Family Service Agencies. Council contracts are funded by both the Department of Social Services (DSS) and the Department of Labor (DOL). The program is designed to assist recipients of Temporary Family Assistance (TFA) achieve self-reliance and healthy inter-dependence through intensive, solution focused case management and care coordination that identifies and reduces the effect of barriers to sustained employment.

The program operates a nontraditional work schedule and provides homebased services in order to meet the needs of our families.

The Connecticut Council of Family Service Agencies is Connecticut's only network of non-profit agencies focused exclusively on families. All of our member agencies are nationally accredited and form a statewide system of support for all phases of family life.

Empowering People for Success 800.505.9000
Strengthening and empowering families to achieve self-reliance & healthy inter-dependence.

www.ctfsa.org
35 Cold Spring Road
Bldg. 400, Suite 411
Rocky Hill, CT 06067
860.571.0093 ph
860.571.0118 fx
Employment Success Program (ESP)
TFA clients referred to this program receive intensive support to meet the goals of their personal employability plan assigned by Jobs First Employment Services (JFES) and to eliminate barriers that may result in the sanctioning process. Clients may participate for a minimum of three months and up to a maximum of six months. Contact DSS worker or JFES case manager to be referred to ESP.

Safety Net (SN)
This program provides intensive support to participants who have exhausted time limits of TFA, are not eligible for an extension because they have not demonstrated a good faith effort, and have income that is below the TFA payment standard. This program may assist with basic needs payments. Clients may participate for up to twelve months. Contact DSS worker to be referred to SN.

Individual Performance Contract (IPC)
This program assists families with two sanctions from DSS for non-compliance who are in jeopardy of losing the ability to receive an extension at the end of their 21 months. IPC clients are provided a “second chance” to restore “good faith” status through successful completion of an IPC that may qualify them for an extension of benefits at the end of the 21 month time limit to cash benefits. Contact DSS worker to be referred to IPC.

Our Mission
The Empowering People for Success program is dedicated to empowering families to succeed by identifying and reducing the effects of barriers to employment, increasing access to community resources, and minimizing risk to children. The program is committed to identifying family strengths and helping to empower families to use these strengths to succeed in employment, education and community building.

Our Staff
Program Administrators
Oversee the program and supervise the families’ progress through the welfare to work system.

Clinicians
Provide clinical assessments, brief treatment and referrals for families.

Primary Service Managers
Assist clients to alleviate barriers and enhance families’ strengths. Act as a liaison between families, agencies and community resources.

Primary Service Managers help with:
- Goal Setting
- Child Care Needs
- Developing Job Skills
- Issues with Children
- Stress Management
- Budgeting
- Communication Skills
- Transportation Problems
- Managing Work and Life
- Housing Needs
- Developing Self-Reliance