

Your e-ticket receipt

Booking reference: R4XGSN

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

More information

We also recommend the following services to help you get the most out of your journey:



Add Advance Passenger Information (API)

Please enter your passport and contact details now, which are required by government authorities, before you can fly.



Pay to choose your seat in advance

Use our seat map to find, reserve and pay for your seat in advance.



Visitors to the USA

You must have a valid visa or ESTA to travel to the USA or Puerto Rico, so make sure you have the correct travel documents.



Book your sightseeing in advance

Choose from over 2500 experiences and book in advance to avoid sell outs for popular events.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

Manage my booking

Your Itinerary

BA0174 British Airways World Traveller Confirmed	
20 Nov 2017 18:45	21 Nov 2017 06:50
John F Kennedy (NY) (New York) Terminal 7	Heathrow (London) Terminal 5

BA0554 British Airways Euro Traveller Confirmed	
21 Nov 2017 09:25	21 Nov 2017 13:05
Heathrow (London) Terminal 5	Fiumicino (Rome) Terminal 3

BA2583 British Airways Euro Traveller Confirmed	
30 Nov 2017 12:25	30 Nov 2017 13:35
Marco Polo (Venice)	Gatwick (London) Terminal S

BA2273 British Airways World Traveller Confirmed	
30 Nov 2017 16:45	30 Nov 2017 19:50
Gatwick (London) Terminal S	John F Kennedy (NY) (New York) Terminal 7

Passenger	MS JULIE KLESKI
	MS LISA ODIERNA

Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights	Hand baggage	Checked baggage
i ligitis	Tiana baggage	Officered baggage

New York to London	1 handbag/laptop bag, plus 1 additional cabin bag	1 bag at 23kg (51lbs)
London to Rome	1 handbag/laptop bag, plus 1 additional cabin bag	1 bag at 23kg (51lbs)
Venice to London	1 handbag/laptop bag, plus 1 additional cabin bag	1 bag at 23kg (51lbs)
London to New York	1 handbag/laptop bag, plus 1 additional cabin bag	1 bag at 23kg (51lbs)
	British Airways hand baggage sizes and weight limitations	British Airways checked baggage sizes and weight limitations

There are <u>restrictions on what you may pack.</u>

You may also be charged for extra or overweight checked bags.

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

Pay for extra bags using Manage My Booking

Extra baggage charges for flight BA0174 and BA0554

John F Kennedy (NY) (New York) to Heathrow (London) 20 Nov 2017 18:45
Heathrow (London) to Fiumicino (Rome)

Heathrow (London) to Fiumicino (Rome) 21 Nov 2017 09:25

Extra baggage	Airport Price	Pre-airport price*
1st item of luggage (max 23kg)	USD 100.00	USD 90.00

2nd item of luggage (max 23kg)	USD 200.00	USD 180.00
Any additional items of luggage (max 23kg)	USD 200.00	USD 180.00
Over weight baggage		
Each item of baggage	USD 60	-

Extra baggage charges for flight BA2583 and BA2273

Marco Polo (Venice) to Gatwick (London) 30 Nov 2017 12:25 Gatwick (London) to John F Kennedy (NY) (New York) 30 Nov 2017 16:45

Extra baggage	Airport Price	Pre-airport price*
1st item of luggage (max 23kg)	USD 100.00	USD 90.00
2nd item of luggage (max 23kg)	USD 200.00	USD 180.00
Any additional items of luggage (max 23kg)	USD 200.00	USD 180.00
Over weight baggage		
Each item of baggage	USD 60	-

Pay for extra bags using Manage My Booking

*Pre-airport price means online or by booking through the British Airways contact centre.



Very important information

If you do not check your bags through to your final destination you may incure additional charges

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

Contact us

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on ba.com than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit:

http://ba.com/servicefees

Taxes/fees/charges	
Government, authority and airport charges	Per adult
Customs User Fee - USA	USD 5.50
Transportation Tax(Departure) - USA	USD 18.00
Transportation Tax(Arrival) - USA	USD 18.00
Animal & Plant Health User Fee (Aphis) - USA	USD 3.96
Immigration User Fee - USA	USD 7.00
Passenger Civil Aviation Security Service Fee - USA	USD 5.60

Passenger Service Charge - United Kingdom	USD 42.18
Security Bag Charge - Italy	USD 1.38
Council City Tax - Italy	USD 7.56
Embarkation Tax - Italy	USD 11.41
Italy Passenger Service Charge - Italy	USD 0.83
Security Charge - Italy	USD 5.20
Total government, authority and airport charges* > More information	USD 126.62
	USD 126.62 Per adult
> More information	1
> More information British Airways fees and surcharges	Per adult
> More information British Airways fees and surcharges Insurance and Security Surcharge**	Per adult USD 300.00

^{*}Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

British Airways Customer Services

^{**}A refund of the carrier imposed charge may be made on unused flights in your itinerary if it is permitted by the fare rules and conditions applicable to your booking.

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How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

Your questions

If you have received this email in error

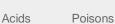
This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

Passenger notices

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:







Flammable liquids



Explosives



Matches / Lighters





Bleach Incapacitating sprays



Ignitable gas devices



Compressed gas

or other articles or substances which present a danger during air transport.

More information on dangerous articles in baggage is available here
More information on security prohibited items (PDF, 29 kb, English only)

Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

Conditions of Contract
British Airways General Conditions of Carriage

Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

Liability limitations

Passenger service charge and carrier imposed charge

The price of your ticket includes a carrier imposed charge. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit:

Overbooking policy