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What is the Rep Payee Program?

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What were the program outcomes?

- **1,384** payee interviews
- **6,185** beneficiary interviews
- **8,298** financial records reviewed
- **173** reviews fully closed
- **62,711** beneficiaries were impacted by the reviews conducted.

How are rep payees performing?

Reviewers found **4 out of 5** payees had at least one deficiency. 730 required a P&A-issued Corrective Action Plan.

61 instances of conduit payeeship were identified, when a payee was not providing any payee services and directly allotted SSA benefits to the beneficiary or a third party.

**46** P&As flagged **46 payees** for suspected financial misuse or health and safety concerns.

What referrals were made?

- **36.4%** of referrals were made to non-urgent community resources, such as affordable clothing, food, or education.
- **9.7%** of referrals were made to local government authorities, such as a Department Public Health, concerning immediate health and safety threats to beneficiaries.
- **54.4%** of referrals were made back to the P&A for additional advocacy services.

14% of reviews had at least 1 referral. As leaders in the community, P&As provided referrals to additional resources to payees and beneficiaries as needed.

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In 2018, SSA reported that there are **6 million rep payees** serving **8.3 million** beneficiaries nationwide, responsible for **$70 billion** in SSA benefits.*