**Tips for Healthcare Provider**

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

**Preferred Method of Communication**

- Interpreter
- Text / Captions
- Writing

**Quick Communication**

- Yes
- No
- Don’t Know

- Lip Reading
- Gestures
- Listening Device

**Preventing Illness**

- Wash Hands
- Clean Objects
- Do Not Touch Face
- Cover Cough
- Contact Doctor
- Medical Staff

- Wear A Mask
- Avoid Crowds
- Social Distance
- Stay Home
- Ambulance
- Hospital

**Get Medical Help**

- [Image of medical staff]
- [Image of ambulance]
- [Image of hospital]