

THE NATION'S ONLY CONFERENCE FOR ORIGINATORS, OPERATIONS AND REAL ESTATE PROFESSIONALS

SEPTEMBER 17 - 18, 2020
REGISTER AT NAMMBA.COM

#### HR Roundtable AGENDA

NAMMBA's HR Roundtable brings mortgage industry's Human Resources executives together to discuss today's hot topics. This is a unique opportunity to hear from industry experts and to exchange ideas with your peers in a controlled environment.

The NAMMBA HR Roundtable will feature sessions designed to be collaborative and informative to help you think strategically about the challenges facing our industry and how to better position your company to succeed.

### Thursday, September 17, 2020

#### \* **Please note**: ALL times are in **Eastern Time Zone**

11:30am -12:00pm	Conference Line Open			
12:00pm -1:00pm	Session I- Mega Trends Impacting Your Business!	Hear some of the industry's renowned practitioners		
	<b>Lori Brewer</b> , Founder & CEO at LBA Ware	discuss the current state of the mortgage industry and have open dialogue on all of today's important issues – loan officer compensation, industry consolidation,		
	<b>Loretta Salzano</b> , Founding Partner, Franzen-Salzano	marketing agreements and regulations impacting our industry.		
	Kris Kully, Partner, Mayer Brown	Join us for a provocative and engaging discussion on how to accelerate your transformation journey,		
	<b>Richard Andreano</b> Jr., Practice Leader at Ballard Spahr, LLP	make the right investments, and define your strategy for tomorrow.		
		In this session, attendees will hear from Kristin Messerli,		
1:00pm - 1:30pm	What Millennials Want and Need	CEO of Cultural Outreach on best practices your		
	Kristin Messerli, CEO, Cultural	organization can implement to attract and retain today's		
	Outreach	new generation workforce.		



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1:30pm – 2:00pm	Best Practices for Building A Rookie Loan Officer Program	Hear best practices and case studies on the pitfalls and successes companies have had in developing a Rookie LO program.		
	Lasha Fortson, NAMMBA Consulting Director of Talent Acquisition Tobi Moyle, CEO, Life is a Ladder	This session is designed to help HR Leaders understand what it takes to successfully implement a program to build the next generation of talent for your organization.		
2:00pm – 3:00pm	BLM Movement: Key Learnings from Peers  Tony Thompson, Founder & CEO, NAMMBA	This session will feature NAMMBA Founder & CEO, Tony Thompson to learn how companies approached the BLM Movement as an opportunity to engage their employees. It will also showcase best practices to assist HR Leaders with creating an "authentic" culture of inclusivity.		
3:00pm - 4:00pm	Don't Let Your People Walk Out the Door  F. Julian Sado Author, Speaker, Coach, Consultant SNLP, CLC, CEIC Creator of: NeuroWhyology®	How we've done business in the past will not sustain us in the future. Recruiting, retention, remote employee, technology, internal processes, and market conditions all impact the way we maintain a healthy work environment. In this discussion, we will cover some important areas of focus needed for leadership when it comes to connecting with staff, consumers, and creating loyalty for the future of the mortgage industry. Julian will cover the new sciences that are transforming employee development, training, and consumer perceptions. He will provide four proven ways to implement a people over process approach along with practical ways to start today.		
Friday, September 18, 2020				
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	mPower: Leadership: Lessons & Learnings (Moderator) Tamara King, VP of Residential Policy & Member Engagement  Jean Bradley, Essent Guaranty, VP of Strategic BD  Laura Escobar, President Eagle Home Mortgage  AJ Barkley, Consumer Lending SVP Neighborhood Lending	Hear from successful industry leaders who will share their experiences in leading teams. We will explore their successes and what challenged them along the way. Join the discussion and get practical advice and inspiration on how to make a positive impact in the workplace.
1:00pm – 2:00pm	Bank Of America State of The Industry: CEO Perspectives  Curtis Richins, CEO MCT  Rajesh Bhat, CEO Roostify  Mike Dubek, President & CEO Planet Home Lending	The pace of change in mortgage lending is accelerating and traditional business models are beginning to be challenged. To stay competitive lenders, need to understand the key trends that will impact them today, in the future and develop a business strategy that puts the customer at the center, so they are prepared to adapt to their ever-changing needs and expectations. In this session, you will hear from some of the industry's top CEO's who are reinventing the consumer experience while at the same time shaping the new business model of the future.
2:00pm - 3:00pm	A Conversation with The GSE'S  Mike Dawson, VP, Single Family Affordable Lending at Freddie Mac  Katrina Jones, VP of Single Family Strategic Initiatives, Fannie Mae	Join senior executives from Fannie Mae and Freddie Mac to get an update on latest products, programs and initiatives the GSE's are embarking upon to help make the dream of homeownership become reality for more consumers while helping companies to improve the client experience.
3:00pm - 4:00pm	The Future of Wholesale and Correspondent Lending	Wholesale lending has been one of the fastest growing channels in the mortgage industry for the last three years. Additionally, as the economy improves, some



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	<b>Kevin Peranio</b> , Chief Lending Officer PRMG	brokers are looking to become lenders and grow their retail platform as a mortgage banker giving creating more opportunity for correspondent lenders. This session will feature of panel of senior executives from
	<b>Laura Brandao,</b> CEO AFR Wholesale	the wholesale and correspondent channel providing their perspective on the future of these two channels.
	<b>Phil Shoemaker,</b> President of Ops Home Point Financial	
4:00pm - 5:00pm	CONNECT 2020 Virtual Wine Down/Live Music	Finish your week with a virtual wine down networking event with friends from across the country.

COMPLIMENTARY REGISTRATION AT: WWW.NAMMBACONNECT.ORG