Job description - HVAC Service Technician

About us:

BROAD U.S.A. is a privately held company headquartered in New Jersey. BROAD delivers innovative solutions in three product areas:

- Absorption chiller and Electrical chiller
- Air Purification, Filtration and Ventilation systems
- Modular construction: BROAD’s B-CORE stainless steel structural technology builds sustainable buildings with an unlimited service life

About the role:

We are seeking an HVAC Service Technician to serve HVAC equipment and system for the purposes of maintaining cooling, heating, ventilation to the building and facilities throughout but not limited to the New York Tri-State area.

Job duties:

- Responsible for servicing HVAC equipment per manufacture specification inspecting and testing electrical and signal circuit on assigned projects and ensuring customer satisfaction
- Must have excellent troubleshooting skills, perform repairs or modification to HVAC equipment, including motors, condensers, fans, ducts, pipes and other mechanical, electrical and electronic equipment and/or systems
- Perform diagnoses, repairs, emergency service, overhauls, maintenance of BROAD chillers and indoor air quality systems
- Responsible for New chiller or devices start-up and commissioning of commercial HVAC systems
- Perform preventative maintenance, seasonal start-up/shut off, water tubes cleaning, site surveys, repair or replace defective or aging parts, and modifications as needed or requested by customers
- Provide technical support, field operation training after new chiller start-up to customer
- Ability to use a variety of hand tools, electric wrenches/ drills, following blueprints, wiring diagrams, piping schemes or engineering specifications, to diagnose and repair units
- Build strong customer relationships as well as knowledge and understanding new and existing client needs/expectations
• Prepares for on-site installation and repairs by examining building layout, anticipating difficulties, gathering materials and coordinating on-site work as necessary
• Document work by completing paperwork on each job including daily time, progress and duration and maintaining files, documentation all communicate with customers
• Attend appropriate technical and manufacturer training
• Utilize Powerpoint to make service presentations in customer training seminar/webinar
• Flexibility to work overtime/weekends, as required
• Regular travel requirements with some overnight travel but not limit in NY Tri State
• Maintains service vehicle by keeping records of service manuals, scheduling, and completing repairs and maintenance service
• OSHA 30 hours certification
• Maintain a clean and safe work environment

Job Qualifications:

• 2+ years’ chiller service experience or related commercial HVAC mechanic service required
• Academic or trade school requirements
• Team player and good time self-managed
• Demonstrated ability to handle multiple tasks simultaneously
• Exceptional organization and attention to detail, critical thinker and problem-solving skills
• Good knowledge of relative safety standard/good practice and willingness to use PPE
• Meticulous in record keeping and adhering to schedules
• Great interpersonal and communication skills, Able to manage customer account and service sale
• Valid driver’s license and clean DMV record
• EPA certification preferred

Compensation:

• Compensation package is a blend of salary and incentives
• Medical benefits, retirement plan
• Paid off holiday