Network ESC is looking for Bilingual English/Chinese Customer Service Phone Advocates

Must be able to start by April 4th, 2022

- Strong communication skills (Fluent English, Mandarin or Cantonese)
- Strong Call Center/Customer Service experience, healthcare/insurance industry preferred
- Education Requirement – High School diploma or GED equivalent
- Fully vaccinated (if 2nd dose of COVID vaccine was more than 5 months ago then Booster shot is required)
- Initial training period for the first 3-4 weeks from 9am to 5pm (most likely remote learning, may occasionally train onsite @ 50 Water Street in Downtown Manhattan)
- Flexibility to work an 8-hour shift somewhere between the hours of 9am-8pm, Monday through Friday (average 35 hours/week, plus 1-hour lunch break)
- Eventually shift moves to 12 noon - 8pm after training phase
- Available to work onsite at 1 Metrotech Center in Downtown Brooklyn
- $23/Hour, long-term open-ended contract role
- No vacation or benefits, eligible for sick leave after 90 days (up to 5 per calendar year)