

If you have any queries about the terms and conditions listed you can contact the BearPhoto team by email at info@bearphoto.co.uk or alternatively by writing to us at our registered business address. BearPhoto Ltd is a company registered in England and Wales with company number 11066427. Registered office: 3 Oakwood Road, Lowestoft, Suffolk, NR33 9ED, UK.

Terms and Conditions - Last Amended Date: 15/11/17

1.

The services provided by BearPhoto Ltd are fulfilled under all legal regulations, and BearPhoto is fully insured to provide worldwide photographic travel packages.

2.

BearPhoto operates under the 'travel package regulations 1992', whereby all monies paid to BearPhoto are held in trust accounts, resulting in full consumers financial protection, protected under the 'Financial Services Compensation Scheme' (FSCS). BearPhoto can only access any monies once they have delivered the promised travel package. This gives the consumer full financial peace of mind.

3.

Booking can only be considered valid when the trip has been paid, which includes either full payment or a deposit. Please note all monies paid to BearPhoto must be in GBP.

4.

Refunds of the travel package price are made in the case of cancellation 30 days or earlier before the start date of your tour. Please note however cancellations made after 30 days of the trip start date are completely non-refundable. All cancellation refunds exclude a non-refundable booking fee (£350), which in no circumstance can be refunded.

5.

BearPhoto holds the full rights to cancel tours at any time should an unforeseeable circumstance arise. In such circumstances, however, a full refund will be issued (including the £350 booking fee). No further liability can be held against BearPhoto however.

6.

BearPhoto reserves the right to change trip itineraries or trip guide(s) due to circumstances that may arise that are beyond their control, such as illness etc. In such circumstances, however, BearPhoto will notify you as soon as possible.

7.

Upon booking, you must understand and accept the potential hazards of visiting remote wilderness areas. BearPhoto cannot be held responsible for any bodily injury or illness that may arise to yourself while travelling with BearPhoto. It is for this reason that BearPhoto recommends you acquire the relevant personal insurance for such travel activities. We recommend this covers and protects you against cancellation and curtailment, medical and emergency expenses (including repatriation), personal accident injury and death.

8.

BearPhoto cannot be held responsible for any damage/loss/theft to personal possessions, including photographic equipment and luggage.

9.

BearPhoto cannot be held responsible for any flight and travel delays/cancellations outside of their control. BearPhoto therefore strongly recommends you acquire the relevant personal insurance for such travel activities.

10.

During all BearPhoto activities, you must behave in a way that is not disruptive, upsetting or dangerous to yourself or anyone else. BearPhoto trips take place in wild locations with potentially dangerous animals, therefore you must follow the requests of the BearPhoto guides at all times. BearPhoto hold the rights to terminate your participation in tour activities should they feel your behaviour is a breach of this obligation and in such circumstances, BearPhoto will have no further liability to you.

11.

BearPhoto cannot be held responsible for any costs/financial losses you may incur as a result of your own personal actions, or actions of a third party unconnected with BearPhoto.

Changes to the terms and conditions

BearPhoto Ltd reserve the right to modify or revise these terms and conditions from time to time in their sole discretion and you agree to be bound by such modifications or revisions. Although they may attempt to notify you when major changes are made to these terms and conditions, you are expected to periodically review the most up-to-date version found at www.BearPhoto.co.uk so you are aware of any changes. If they change anything in these terms and conditions, the change will be reflected in the "last amended date".

Contact BearPhoto

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