# DECEMBER 13th - AGENDA OVERVIEW

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Session</th>
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<tr>
<td>7:30 AM – 8:30 AM</td>
<td>1st Floor Promenade</td>
<td>Registration, Networking, Breakfast, Exhibits</td>
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<tr>
<td>8:30 AM – 8:40 AM</td>
<td>Grand Ballroom</td>
<td>Welcome and Opening Remarks&lt;br&gt;• Bill Valdez, President, Senior Executives Association</td>
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<tr>
<td>8:40 AM – 9:00 AM</td>
<td>Grand Ballroom</td>
<td>Opening Keynote&lt;br&gt;• The Honorable Margaret Weichert, Deputy Director for Management, Office of Management and Budget (OMB) &amp; Acting Director, U.S. Office of Personnel Management (OPM)</td>
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<tr>
<td>9:00 AM – 9:30 AM</td>
<td>Grand Ballroom</td>
<td>Imagining the Future of Federal Leadership, Workforce &amp; Work&lt;br&gt;• Bill Eggers, Executive Director of Deloitte’s Center for Government Insights</td>
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<td>9:45 AM – 11:00 AM</td>
<td>Chinese Ballroom (1st Floor)</td>
<td><strong>Concurrent Sessions I - The Future of Federal Leadership</strong>&lt;br&gt;<strong>Track A – Public Service Leadership as a Profession: A New Framework to Restore Confidence in Government</strong>&lt;br&gt; <strong>Location:</strong> Chinese Ballroom (1st Floor)&lt;br&gt; <strong>Sponsors:</strong> Grad School USA&lt;br&gt;SEA Human Capital Leadership Community of Change&lt;br&gt;Public confidence in government is at an all-time low. The Senior Executives Association has launched “Public Service Leadership as a Profession” to improve confidence in government by developing the next generation of public service leaders, who will deliver value to American taxpayers and serve with the highest standards of integrity and accountability.&lt;br&gt;• <strong>Moderator:</strong> Karl Schneider, Co-Chair, SEA Human Capital Leadership Community of Change&lt;br&gt;• <strong>Panelists:</strong>&lt;br&gt;  o Beth Stoops, VP Curriculum Products &amp; Services, Grad School USA&lt;br&gt;  o Chavonda Jacobs-Young, Acting Deputy Under Secretary for Research, Education and Economics, USDA&lt;br&gt;  o Jim Trinka, PhD, Chief Talent Management Officer, Office of Information &amp; Technology, Department of Veteran Affairs</td>
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Track B - Resiliency: The Next Great Challenge for Executive Branch Leaders

Location: Rhode Island Room (2nd Floor)

Sponsors: Northrop Grumman Space Systems Group
SEA National Security Community of Change

A major study has found that the ability of the Executive Branch to respond to multiple crises has eroded significantly over the past 20 years. This panel will explore options to improve Executive Branch resiliency through an improved capacity by career and Federal leaders to respond to rapid and disruptive change.

- **Moderator:** Dr. Greg Treverton, Professor of the Practice of International Relations, USC
- **Panelists:**
  - Dr. David A. Bray, Executive Director, People-Centered Internet, Co-Chair, SEA National Security Community of Change
  - Dr. Peter Cressy, Director, George Washington Leadership Institute, U.S. Navy Rear Admiral (retired), former Chancellor of University of Massachusetts Dartmouth, and retired trade show association CEO.
  - Caitlin Durkovich, Toffler Associates, former Assistant Secretary for Infrastructure Protection with DHS
  - Dr. Molly Jahn, Professor, University of Wisconsin-Madison; former Deputy & Acting Under Secretary, U.S. Department of Agriculture

Track C – “Don’t Hold People Accountable – Instead, Develop Accountable People”

Location: Palm Court Ballroom (1st Floor)

Hosted by The Arbinger Institute

Leading a high-performing workforce that is dynamic enough to anticipate and respond to organization disruption, market changes, generation gaps, and industry reform requires more than outmoded behaviors of the past. A flexible, collaborative and engaged workforce is created by diagnosing and changing the underlying mindset that drives high performance and a self-accountable culture. This crucial mindset change moves people and organizations from the self-focus of an inward mindset—which holds others accountable—to the impact and self-accountability focus of an outward mindset. This session will develop awareness in individuals and people-leaders about the power of mindset and how it underlies, moves, and sustains self-accountable behavior.
Participants will learn how to meet high-performance standards through a simple but powerful self-accountability model. They will also learn how to help those they lead become self-accountable for their performance. Participants will all receive a copy of one of The Arbinger Institute’s best-selling books.

**Facilitator:** Cameron Cozzens, Director of the Government Practice, *The Arbinger Institute*


**Location:** Georgia Room (2nd Floor)

**Sponsor:** Deloitte

The world is changing and, with that change, comes great opportunity – not just for advancements in technology, but for workforces and human potential in the workplace.

- **Moderator:** David Dye, PhD, Managing Director, Government & Public Services Human Capital, Deloitte
- **Panelists:**
  - Nancy Sieger, Deputy Chief Information Officer, IRS
  - Peter Grevatt, Ph.D., Director, Office of Ground Water & Drinking Water. Office of Water. U.S. Environmental Protection Agency (EPA)
  - Angela Bailey, Chief Human Capital Officer, Department of Homeland Security

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<th>11:00 AM – Noon</th>
<th>Networking and Exhibitor Visits – 1st Floor Promenade</th>
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<td>Flash Mentoring Sessions – Virginia Room (2nd Floor)</td>
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<th>Noon – 1:30 PM</th>
<th>Grand Ballroom</th>
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<td>2018 Meritorious Rank Awards Recognition Luncheon w/Keynotes</td>
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- **Emcee:** Francis Rose, Host, Government Matters, ABC7/NewsChannel8
- **Keynote Speakers:**
  - Dr. Dana Born, Co-Director, Center for Public Leadership, Harvard Kennedy School of Government & Retired U.S. Air Force Brigadier General
  - The Honorable Dan Brouillette, Deputy Secretary, U.S. Department
Concurrent Sessions II- The Future of the Workforce

Track A – Civil Service Modernization: Building a Consensus for Action

Location: Chinese Ballroom (1st Floor)

Sponsors: Management Concepts
          SEA Governance Innovation Community of Change

The President’s Management Agenda calls for civil service modernization, but what are the key elements of a modernization effort? SEA has led an effort to develop a consensus for action on civil service modernization that has been endorsed by a broad coalition of good government groups. The 10 Considerations for Civil Service Modernization that underpin that consensus will be discussed.

- **Moderator:** Hannah R. Toney, Ed.D., Director in Learning & Technology Solutions, Management Concepts
- **Panelists:**
  - Adam White, The Hoover Institution
  - Jeff Salmon, Co-Chair, SEA Governance Innovation Community of Change
  - Horace Ling, Senior Executive Fellows Program Director, Harvard Kennedy School

Track B – Enterprise Risk Management: The Key to Achieving Program Accountability & Mission Success

Location: Rhode Island Room (2nd Floor)

Sponsors: Guidehouse
          The Association for Federal Risk Enterprise Management (AFERM)

Enterprise Risk Management (ERM) frameworks and processes are slowly being adopted by Federal agencies, in accordance with OMB Circular A-123 requirements. Several agencies and programs stand as exemplars of how to utilize ERM principles and processes to drive program accountability and mission success. This panel will feature
Lessons learned from the Association for Federal Enterprise Risk Management (AFERM) and Guidehouse survey (https://guidehouse.com/wp-content/uploads/2018/10/GH-073d_WP-ERM-Survey-Report-2018.pdf), which identified three top best practices (executive support for risk management; culture change to accept risk management as part of day-to-day business; and clearer linkage, alignment, or integration of risk with strategy and performance) that will lead to wider adoption of ERM within the Federal government.

- **Moderator:** David Fisher, Managing Director, Public Sector Risk Consulting, Guidehouse
  - Tom Brandt, President, AERM; Chief Risk Officer, IRS
  - Douglas Clift, Deputy Chief, Office of Program, Performance, and Stakeholder Integration, United States Census Bureau
  - Montrice Yakimov, Chief Risk Officer, Bureau of the Fiscal Service

**Track C – The Mindful Leaders**

**Location:** Palm Court Ballroom (1st Floor)

Hosted by American University’s Key Leadership Program

Leadership is how you BE, not what you DO. Mindfulness meditation—paying attention to the present moment in an accepting, nonjudgmental way—reshapes our brain from how we are genetically hard-wired, retrained our habits of focus and brings us back to the present moment, reduces stress, and connects us to the positive qualities of our better nature—selflessness, equanimity, loving presence, and impartial compassion. The connection between mindfulness and the other must have competencies for today’s leaders at all levels of the organization—emotional intelligence and resilience—will be explored. Two mindfulness meditation practices will be taught.

**Facilitator:** Ruth Zaplin, Professor, Key Executive Leadership Programs, American University

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<td>Track A – <strong>Program Integrity: Identifying, Prioritizing &amp; Mitigating Fraud, Waste and Abuse</strong></td>
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“Program Integrity” frameworks seek to ensure that agencies develop and maintain governance structures, controls, and processes to safeguard taxpayer resources. GAO reported that agencies have struggled to start their Program Integrity journey. Most managers want to mitigate the risk of fraud, waste and abuse, but they are stymied by how to identify and mitigate the areas of largest risk. This panel will examine best practices used by agencies to establish Program Integrity frameworks and addressing the President’s Management Agenda Cross-Agency Priority goal, “Getting Payments Right.”

- **Moderator:** Linda Miller, Grant Thornton
- **Panelists:**
  - Johana Ayers, Managing Director, Forensic Audit and Investigative Services, GAO
  - William Blier, Deputy Inspector General, Office of Inspector General, DOJ
  - Karl Schneider, Co-Chair, SEA Human Capital Community of Change
  - Adam Goldberg, Director Bureau of the Fiscal Service, Office of Financial of Innovation and Transformation

**Track B – Shared Services: Why the “Voice of the Customer” Matters**

**Location:** Rhode Island Room (2nd Floor)

**Sponsors:** General Dynamics Information Technology (GDIT)
The Shared Services Leadership Coalition (SSLC)

“Shared services” has been around for decades and has been widely accepted by corporations as a management tool that brings efficiencies, cost savings, and better delivery of customer service. The Federal government, however, has been a slow adopter of shared services. This panel will build on a series of Shared Services Seminars sponsored by SEA, the Shared Services Leadership Coalition, and the National Academy of Public Administration. A December 2018 report found that the “voice of the customer” might just be the missing element that could spark a shared services revolution.

- **Moderator:** Chris Hegedus, VP, Diplomacy, Commerce and Government Operations, GDIT
- **Panelists:**
  - Soraya Correa, Chief Procurement Officer, Department of Homeland Security
Track C – Focus on Them: Why Developing Your Team is the #1 Priority as a Leader

Location: Palm Court Ballroom (1st Floor)

Hosted by the Association for Talent Development (ATD)

Research from ATD and our partner the Yale School of Management shows that great leaders who prioritize their team’s improvement get better results. Too often, leaders simply focus on what employees can do for them, and provide little but task-based work that not only disengages the employee but proves to be demotivating. Using ATD’s ACCEL management and leadership framework, this session will explore core areas of how leaders can refocus to make teams better and bring out the best in employee performance. We will cover areas where leaders can make immediate and impactful changes: Accountability, Communication, and Engagement.

Facilitators:
- Tim Ito, Vice President, Content & Marketing, ATD
- Ryan Changcoco, Senior Program Manager – Government, ATD

5:15 PM – 6:00 PM
1st Floor Promenade

Networking and Exhibitor Visits

6:00 PM – 7:30 PM
Grand Ballroom

2018 Distinguished Presidential Rank Awards Recognition Reception

- Keynote Speaker: The Honorable Joseph Heck, Chairman, National Commission on Military, National, and Public Service & former Member of Congress (NV-03)