

IFLYFLAT PTY LIMITED PRIVACY POLICY

This Privacy Policy applies to all persons who provide information to iFLYflat Pty Limited (ACN 161 472 251) ("iFLYflat"), including via our website: www.iFLYflat.com.au.

Collection of your personal information

We will collect from you specific personal information when you complete our iFLYflat Points Strategy/Points Concierge member registration forms so that we may provide you with services.

In addition, you should be aware that when you use our website, we automatically collect information provided by your browser. This information is of the type that is automatically logged by most websites (including but not limited to browser type, version and language, operating system, pages viewed while browsing the Site, page access times and referring website address) unless you have disabled receipt of cookies. Where registration is required, the visitor's email and a username will be stored on the server.

Use of your personal information

The personal information you provide in the iFLYflat Points Strategy/Points Concierge member registration and Structure Flights Program Details and Authority forms is used to enable us to provide you with services. This may include our using your personal information to enable us to manage your existing membership in frequent flyer and hotel and other loyalty programs and/or enrolling you in new frequent flyer and hotel and other loyalty programs.

When asked to provide personal information you are sharing this information with us and our affiliates, as well as any business partners and vendors providing hosting and other services for us. If you do not want this information shared, then you may choose not to allow the transfer of this personal information. Ultimately, you may not be able to perform and/or complete a particular function without providing these details.

If you access our website, the information automatically collect is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalised content to you while you are on our website.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy policy. If our information practices change at some time in the future we will use for these new purposes only and data collected after the time of the policy change will adhere to our updated practices.

We may send you emails from time to time to inform you of news regarding our services or offers by us or our affiliates.

Sharing of your personal information

We may occasionally hire other companies or personnel to provide services on our behalf, including but not limited to handling customer support enquiries and processing transactions. Those companies and personnel will be permitted to obtain only the personal information they need to deliver the service. iFLYflat takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

We will under no circumstance sell, rent, trade, barter or lease your personal information to third parties, or use them for any purpose other than originally intended.

Protection of Information

We use a number of procedures and processes to ensure, where possible to protect the security and integrity of your personal information. Unfortunately, no data transmission over the internet can be guaranteed as completely secure. So while we strive to protect such information, we cannot guarantee 100% the security of any information (personal or other) you transmit to us and you therefore do so at your own risk. Once any information comes into our possession, we will take reasonable steps to protect that information from misuse and loss and from unauthorised access, modification or disclosure.

National Privacy Principals

iFLYflat is bound by the Privacy Act 1988 (Cth) and the National Privacy Principals. For more information about the National Privacy Principals, please see the link below:

<http://www.privacy.gov.au/materials/types/infosheets/view/6583>

Use of "cookies"

A cookie is a small text files which are placed on your hard drive by some websites to store information about your visit to a website. A cookie only identifies your computer to a web server when you visit the site; they do not identify users. We may use cookies to enhance functionality to keep track of your visits, by providing personalised features, as part of our online services.

Other websites

Our website may contain links to access other sites which may collect personally identifiable information about you. The information practices of those parties and websites are not covered by this privacy policy.

Changes to this Privacy Policy

iFLYflat reserves the right to make amendments or improvements to this Privacy Policy at any time.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. iFLYflat reserves the right to charge a fee for searching for, and providing access to, your information on a per request basis.

Contacting us

iFLYflat welcomes your comments. If you have any questions about this Privacy Policy or would like any further information, please contact us by any of the following means during business hours Monday to Friday:

Post: Attention: Privacy Policy, iFLYflat Pty Limited,
Level 33, 264 George St Sydney NSW 2000
Email: privacy-policy@iflyflat.com.au