

# AT-a-GLANCE



## WHO WE ARE

- Founded in 1972
- Provider lawyers' average tenure: 19 years
- 1.5 million families enrolled in our legal plans
- More than 1 million identity theft members with nearly 10,000 identities restored
- Operating in 49 U.S. states and four Canadian provinces
- More than 2 million member calls answered last year
- Since 2003, we've held an exclusive partnership with Kroll, the world's leading company in ID Theft consulting and restoration.

## IN YOUR CORNER

A member from Canada said: "Recently, I had occasion to use my LegalShield membership in connection with a credit reporting issue. [My provider law firm] took down my particulars and asked that I fax him some documents. After he had completed some case law research he called the next morning for further details and clarification, outlined his proposed strategy and went to work. I can't thank [my attorney] enough for being so helpful, courteous and diligent. He is truly a credit to [his firm] and to LegalShield. Thank you again so much."

A small business owner from Ontario says, "Our Lawyer did a good job of keeping me informed about the status of my legal matter and explained the legal issues clearly. They were knowledgeable, friendly, polite and contacted me promptly."

## BUSINESSES COUNT ON LEGALSHIELD & IDSHIELD

- More than 34,000 companies, large and small, provide voluntary benefits to their employees with LegalShield and IDShield
- Simplified implementation; no claim forms to file
- Easy maintenance procedures for administrators
- Over 47,000 Small Business members use the Legal Plan
- Three levels of legal protection for different sizes of small businesses

## DEFINITELY DIFFERENT

### PROPRIETARY NATIONWIDE NETWORK OF PROVIDER LAW FIRMS

Your on-call law firm is part of the LegalShield network of carefully selected, top-quality law firms. Each law firm is licensed in your state or province and dedicated to LegalShield members.

### SUPERIOR SERVICE

Our Provider Law Firms are paid in advance on a per capita basis, ensuring they are motivated to focus on providing good service to you, not on billing.

### QUALITY ASSURANCE

Our proprietary system provides daily, real-time, online monitoring of our Provider Law Firms, which enables continuous improvement of quality service.

### LEGALSHIELD + IDSHIELD

Providing a comprehensive solution when ID theft issues turn into legal issues.

### UNIQUE SERVICE

Our members only have to make one call to be connected with a lawyer, ensuring they know exactly who to call when a legal need arises.

### COMPREHENSIVE RESTORATION

Identity restoration means that Certified Fraud Restoration Specialists are on your side.

### SERVICE GUARANTEE

IDShield backs up its promise that it will do 'whatever it takes for as long as it takes' to help recover and restore your identity to its pre-theft status.

## MEMBERPERKS

Your LegalShield membership is simply amazing. And, in addition to the privileges that are already yours, we have added these **MEMBERPERKS** with hundreds of merchants and thousands of discounts. Members can access savings on everyday purchases such as tickets, electronics, apparel, travel and more. **MEMBERPERKS can save you enough to pay for your membership for years to come!**

# PORTFOLIO of SERVICES

PROVIDING POWERFUL BENEFITS • PROTECTING FAMILIES & BUSINESSES • HELPING BENEFITS PROFESSIONALS MEET MORE NEEDS

## Check the Features You Want and Then Choose the Plan(s) for You

You've thought about it for years—do you finally want to complete your Will? Or do you want a lawyer to write a letter on your behalf? Or review a document for you before you sign? Are you interested in having a legal plan for your small business, or in guarding yourself against identity theft? Check, check, and check. **We have a plan for you.**



With our smartphone apps **MyLS & MyIDShield**, members have access to their plan benefits at the touch of a button.

## FOR FAMILIES & EMPLOYEES

### LEGAL PLAN

Talk to a lawyer. No high hourly costs.

- Covers member, spouse and dependents
- Standard will preparation
- Legal advice/consultation
- Letters/phone calls
- Legal document review
- 24/7 emergency assistance

### LEGAL PLAN ADD-ONS

**Bolster the power of your legal plan.**

- Home Based Business Rider
  - If you own a home-based business with three or fewer employees add business specific benefits to your personal legal plan.
- Home Based Business Rider + GoSmallBiz.com
  - Business tools, training courses, business coaching, & unlimited business consulting

### IDSHIELD CANADA

**Coverage that will help protect against, and resolve, identity theft issues.**

- Covers member, spouse and children living at home under the age of 18
- Expedited Credit Request
- Credit Disclosure
- Comprehensive restoration
- Identity consultation

## FOR YOUR SMALL BUSINESS

### SMALL BUSINESS PLAN\* (UP TO 99 EMPLOYEES)

**Your business deserves affordable legal protection.**

- Covers for-profit, not publicly-traded businesses
- Legal consultation on unlimited business matters
- Contract and document review
- Debt collection assistance
- Legal correspondence
- GoSmallBiz.com available as add-on



FOR MORE INFORMATION, PLEASE CONTACT YOUR INDEPENDENT ASSOCIATE: