

BTLA

Cancellation Policy

If you fail to cancel a scheduled appointment, you will be charged a \$25 cancellation fee. Due to patient demand, we have limited appointment availability and by not cancelling your appointment, we were unable to offer that time to another patient.

The fee is also charged for missed appointments, no shows, cancellations made less than 24 hours of scheduled appointment time, and late arrivals may have to forfeit their scheduled appointment time if we are booked with other patients.

Please make sure your contact number is updated within our system in order to receive appointment reminder notifications.

We do understand emergencies arise and those will be exempt.

Thank you for your consideration.

PATIENT NAME (Patient's Parent/Guardian if under 18)

DATE

BTLA LLC may amend this policy at any time under their discretion.