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M A K I N G
C H A N G E

UNIVERSITY SETTLEMENT | 2012 ANNUAL REPORT



WELCOME

BRIDGING FAMILIES TO A BRIGHTER FUTURE



Since its inception in 1926, University Settlement has served as a vital and dynamic resource for the residents of the Broadway/Slavic Village community. Founded by what was originally Western Reserve University, the agency sought to ease the assimilation of Eastern European immigrants into their new life, community, and work in predominantly industrial-based jobs in what is now Slavic Village.

In 2012, University Settlement has evolved to meet the community's needs and remains true to its mission of transforming the lives of the children, families, and seniors. Through partnerships established with talented and committed individuals, organizations, and businesses, University Settlement is able to provide a comprehensive range of services to an economically-disadvantaged community. Our agency

offers programs and services with the over-arching goal of strengthening families. We address basic needs like hunger, clothing, and housing, while advising, referring, and advocating on behalf of our families to gain access to other resources and services in the community. These steps are taken to strengthen families towards the goal of positive relationships and self-sufficiency.

University Settlement serves as the heart of our community serving over 10,000 people who have come through our doors this year seeking assistance. This number, while significant, is more than just a number to our organization. It represents individuals and families in need for whom our agency provides individualized attention, assessments, and services for each individual's specific situation. University Settlement continues to provide hunger relief in the form of food supply and hot meals to 600-800 families every month, which amounts to between 1,200 and 2,000 individuals. The stark reality is that approximately 37% of these individuals are children.

We therefore focus much of our energies toward youth to direct them toward a brighter future. Our services lead youth to attend school as well as our after-school programming where they receive academic tutoring and mentor-ship with goals to improve their academic performance or pursue post-secondary education and careers. We offer programs for families to build stronger bonds and receive assistance to alleviate difficult transitions through our programs. Most importantly, we encourage the development of literacy skills for all individuals as improved literacy levels opens doors to greater opportunities.

Under a year of new leadership, the vision of the organization continues to evolve to meet the current needs of the residents of this community. University Settlement is working in partnership with the Cleveland Metropolitan School District, Cleveland Central Catholic and a host of other community schools to provide support to children and families. The agency continues to expand its reach to align with the businesses and stakeholders not only in this community but throughout Cuyahoga County who have a vested interest to grow and sustain the region's economic viability.

We are appreciative to our community of supporters for your dedication and continued commitment to assist the youth, families, and seniors of the Broadway/Slavic Village community. Together we can build the bridge that will lead the families we serve to achieve their dreams.

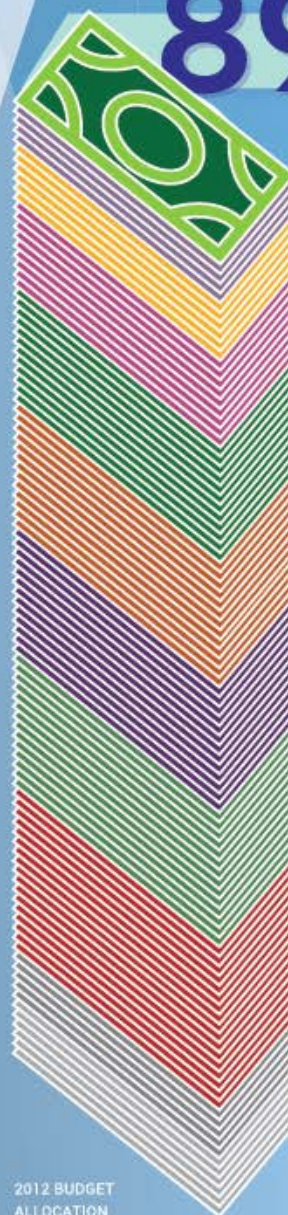
Derrick Fulton
Derrick Fulton
Executive Director

Dennis Runyon
Dennis Runyon
President

CHANGE BY THE NUMBERS

89¢

OF EVERY DOLLAR DONATED GOES DIRECTLY TO A PROGRAM



- 1% MAGIC JOHNSON
- 4% FATHERHOOD
- 6% ADULT WELLNESS
- 9% HUNGER CENTER
- 12% HOUSING PROGRAM
- 13% TAPESTRY PROGRAM
- 13% FAMILY TO FAMILY
- 14% LITERACY PROGRAM
- 17% YOUTH PROGRAMMING
- 5% DEVELOPMENT / FUNDRAISING
- 6% ADMINISTRATION

IN 2012:

130

YOUTH ENRICHED THEIR LIVES IN THE COMMUNITY LEARNING CENTER

1,190

FAMILIES GREW STRONGER IN THE FAMILY TO FAMILY PROGRAM

146

YOUTH WERE EDUCATED BY THE STRIVE PREVENTION PROGRAM

4,748

PEOPLE ATE HEALTHY MEALS THANKS TO THE HUNGER CENTER

140

PEOPLE GOT SHELTER FROM OUR HOUSING ASSISTANCE PROGRAM

909

FATHERS BUILT RELATIONSHIPS IN THE FATHERHOOD CONNECTION PROGRAM

2012 BUDGET ALLOCATION

R E P O R T

REVENUE / SUPPORT

Private Support	369,374
United Way	203,415
Government Grants	1,568,638
Program Services	53,767
Other	175,186

Total Revenue/Support
2,370,380



EXPENSES BY PROGRAM

Family Services	1,632,090
Adult Wellness Services	156,033
Youth Services	404,774
Management & Development	278,899

Total Expenses for Programs
2,471,796



Audited Financial as of June 30, 2012

University Settlement, Inc. is a 501(C)3 nonprofit organization. Audited financial statements prepared by Zinner & Co, LLP and are available for review at University Settlement, Inc.

P R O G R A M S

Housing

The Housing Program partnered with Rapid Re-Housing and EDEN in order to service families with no income and moderate barriers to housing. Intensive case management services led 75% of the families to maintain housing for one full year. The HUD success rate for this outcome is 71%, thus we surpassed the national rate of success!

The Housing program's goal of developing self-sufficiency in previously homeless participants and breaking the cycle of homelessness was enhanced greatly by partnerships with Fifth Third Bank and Cavalry Staffing to provide financial literacy instruction and employment opportunities. Partnerships with Slavic Village Development and Willow Community Garden have led to the offering of on-site, resident-led cooking demonstrations using community-grown produce.

Tapestry

In 2012, Belinda Harris, Lead Parent Advocate of University Settlement's Tapestry Systems of Care, became a Certified Parent Support Provider by the National Federation of Families for Children's Mental Health. Ms. Harris is one of fewer than 100 CPSPs in the nation and the only individual with this certification in the entire state of Ohio. National certification as a Parent Support Provider provides assurance of the ability to connect parents to effective resources and advocate on their behalf with family members and policy makers to create and maintain systems that are responsive and supportive.

UNIVERSITY SETTLEMENT 2012 BOARD OF TRUSTEES

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PROGRAMS CONTINUED



Magic Johnson Community Empowerment Center

In 2012 the Magic Johnson Community Empowerment Center took center stage as University Settlement provided over 750 individuals access to computers and the Internet. The program provides enhanced learning activities and workforce development software, as well as implemented distance learning capabilities. These tools help introduce external program-based resources from multiple sites directly to our community. Individuals without access to a computer at home can connect to a variety of programs through their telephone, computer, or tablets including literacy programs focused on vocabulary enhancement and reading.

Through the distance learning connections between the Magic Johnson Community Empowerment Center (MJCEC), multiple partners throughout Cleveland, and the other seventeen MJCECs throughout the nation, we seek to expand horizons and increase awareness and access to technology to bridge the "digital divide" for our community.

AmeriCorps Northeast Ohio Literacy Corps

A strong partnership with the Literacy Cooperative of Greater Cleveland gives University Settlement designation as a lead agency for the AmeriCorps Northeast Ohio Literacy Corps. In 2012 the agency hosted three full-time service members to strengthen adult literacy programs, literacy development in academic assessment, and provides a youth support specialist who works on-site with youth during out-of-school time. University Settlement provides support to 18 host sites throughout Greater Cleveland.

Adult Wellness Program

Partnerships with Fairhill Partners and University Hospitals has added new programs for our seniors. Fairhill Partners provides the "Matter of Balance" training, an evidence-based fall prevention, strength and balance training for seniors; and Chronic Disease Management, which provided seniors with practical ways to deal with pain and fatigue; to understand better nutrition and exercise choices, and to learn better ways to communicate with a doctor.

The University Hospitals Medical House Calls Program partnered with the Adult Wellness Program to provide current and relevant health-related information to the clients on a monthly basis.

Youth Department

In 2011, the Youth Department formed a new collaboration with Cleveland's WVIZ/PBS Ideastream as part of the Ready to Learn Project. US acted as a test site for the new math and literacy curriculum and tools that were developed through the U.S. Department of Education. The content developed is designed to leverage leading-edge technologies to improve math and literacy skills for kids ages 2-8 from under-resourced communities.

A partnership with Girls Scouts of America established our first Girl Scout Troup and Lego Robotics Team: "Maximum Overdrive." They competed in their first competition at Hathaway Brown School. The troupe had to design, build and program an autonomous robot using Lego Mindstorm technology to develop a way to prevent food contamination, improving the quality and safety of our food.

A 21st Century Community Learning Center grant allows US to serve a number of high school and middle school students, primarily from Washington Park High School, Willow Elementary, Cleveland Central Catholic and others. The school year and summer of 2012 marked another year of collaborations with Baldwin Wallace University, the Boys and Girls Club, Cleveland Clinic, America SCORES, NASA, Best Buy's "Geek Squad Summer Academy," and TechCorps.

Hunger Center

Collaborations within the Hunger Center allowed University Settlement to continue critical on-site services, including Shoes and Clothes for Kids, the Cleveland FoodBank fresh produce distribution, and the Ohio Benefit Bank. In 2012, our pantry distributed food to 3,599 individuals, and we served a total of 10,967 meals served.

The Fatherhood Connection

Over 900 fathers participated in the Fatherhood program throughout the year, attending a father/child event, participating in a support group for fathers, and/or participating in case management services. Significant strides were made by our fathers, including eleven fathers that found gainful employment through the resources provided by University Settlement as well as an increase in volunteerism by fathers, averaging 10-15 hours per week, at their child's school.

Family to Family

Family to Family staff made continuous efforts to increase awareness for the need of foster, adoptive, and kinship families in the Broadway community. Support is provided to this population by hosting monthly support group meetings. Two new cluster families joined the support group during the year.

As a community partner, the Family to Family Program staff offered support to two CMSD schools: they partnered with Slavic Village Development staff to facilitate the Student Parent Organization (SPO) meetings at Willow School. Staff also hosted a gender-specific group for female students at Washington Park High School to discuss various topics regarding life skills and impending adulthood.