What practices are area Lawn & Landscaping Companies implementing for COVID-19?

Helpful Website: https://www.landscapeprofessionals.org/Coronavirus/

Make sure your employees know the process they need to follow if they test positive or someone near them does. Make sure they know the COVID-19 Symptoms: Fever, cough, difficulty breathing, pneumonia in both lungs

Follow the Federal, State, County and City guidelines

Social Distancing
- Offices of those working from home are being used by folks who had a smaller office space so we can keep social distancing in the office
- Eliminate trips to the office and between branches if applicable
- No travel
- Staggered start times
- Limit exposure as much as possible in the office & the shop area.
- Working outside and practicing safe distance is a must
- Keep at least 6 ft distance between you and any coworkers, or customers.
- No more than one employee in a vehicle for any reason
- Utilize all usable spare trucks to maintain social distancing with crew-type work.
- If you do not have a spare truck for use, allow employees to drive their personal vehicle to job sites and reimburse for the gas used. (check with your insurance company on how this could be handled)
- Gas Stations and Convenience Stores: Be very conscientious about carefully washing your hands or using hand sanitizer to prevent the potential spread of germs (of all kinds), as that is obviously a point of exposure.
- Reduce office deliveries and establish a drop-off location for parcels and packages

Hygiene
- Majority of homeowners will be home and if asked to leave property please respect that.
- Bleach water and spray bottles for each truck
- No water coolers
- Personal water coolers, one gallon so no one is drinking after another
- Shut the ice machine down
- We are handing out baggies of 5 or so wipes daily to wipe down steering wheels, shovel handles, blower handles, etc.
- Making homemade hand sanitizer to put in each truck
- Stop sharing any food and beverages
- Clean surfaces after every use, including whiteboards, monitors, soap dispensers, microwaves, and anything you touch

Using Technology
- Do not obsessively check COVID-19 updates
- Complete office team and account managers will be working remotely from home
- With Service Assistant, we can work entirely remotely except for those who need to pick up equipment and materials
- Communication to clients: determining what’s important and getting it to the customers
- Paperless billing, mail those without email address still
- Getting very familiar with google drive, file sync
- Zoom meetings, GoToMeetings
- Google Hangouts
- Truck checklists with a Google Form
- Workplace - indispensable for crew communication. It’s essentially Facebook for work including messaging for about 2-3$/month per user. All our employees are on it, the groups are well moderated and it allows for instant sharing of important information
- With Aspire, we can be completely mobile
- Emailing application paperwork