

## Notice of Eye Care Leaders Data Security Incident

Summit Eye Associates was notified of a data security incident experienced by Eye Care Leaders, a third-party provider of the myCare Integrity electronic medical record platform that is used by Summit Eye Associates.

On March 1, 2022, Eye Care Leaders notified Summit Eye Associates that Eye Care Leaders experienced a data security incident that may have resulted in unauthorized access to some Summit Eye Associates patient information. According to Eye Care Leaders, on or around December 4, 2021, an unauthorized party accessed myCare Integrity data and deleted databases and system configuration files. According to Eye Care Leaders, upon identifying the activity, Eye Care Leaders' incident response team immediately stopped the unauthorized access and began investigating the incident. Notably, this incident did **not** involve unauthorized access to any Summit Eye Associates systems.

On March 28, 2022, Eye Care Leaders informed Summit Eye Associates that Eye Care Leaders' investigation is ongoing and that it does not know whether or not any Summit Eye Associates patient information was involved in the incident. Although Eye Care Leaders has not confirmed that any Summit Eye Associates patient information was accessed as a result of the incident, they have informed Summit Eye Associates that they cannot rule out that possibility. This information may have included patient names, dates of birth, medical record numbers, health insurance information, Social Security numbers, and information regarding care received at Summit Eye Associates.

On April 27, 2022, Summit Eye Associates began mailing letters to patients whose information may have been involved in the incident. We have also established a dedicated, toll-free call center to answer questions that patients may have. If patients have questions, they should call 1-833-774-1769, Monday through Friday, between 8:00 a.m. and 8:00 p.m., Central Time. We recommend that patients whose information may have been involved in this incident review the statements they receive from their healthcare providers. If they see any services that were not received, they should contact the provider immediately.

Summit Eye Associates regrets any concern or inconvenience this incident may cause. Summit Eye Associates is in the process of terminating its vendor relationship with Eye Care Leaders.