What It Is

For sick, injured, and orphaned wildlife brought to Pets in Need, we need kind and giving volunteers to transport them to Peninsula Humane Society’s wildlife center in Burlingame for treatment and rehabilitation. It is a lifesaving and desperately needed service for the wildlife brought to our care and volunteers who are willing to take on this responsibility will be able to not only save lives but will also be able to earn an hour of community service for each transport assignment taken.

For Those Interested

Those who do sign up to be a wildlife transporter will receive a text message alert when a transport is needed. To not overwhelm potential volunteers with texts, you can sign up for either the morning availability, 9am - 12pm, or the afternoon availability, 12pm – 5pm. During your chosen availability, if you are available to transport the animal within two hours, you have the option to accept the assignment. There is no obligation to take an assignment if you’re unavailable. To sign-up, fill out the form on the Pets In Need volunteer page to become a wildlife transporter!

To find out more! Go to www.petsineed.org/volunteer
Volunteer Wildlife Transport FAQs

Where will I be transporting the animals to?

You’ll drop off the wildlife at Peninsula Humane Society at 1450 Rollins Rd, Burlingame.

How will I find out when wildlife needs transport?

When wildlife arrives at our shelter you’ll receive a text message and email alert. If you are available to transport the animal within two hours, you have the option to accept the task. There is no obligation if you’re unavailable. Transports can happen between 9:00 am–5:00 pm on any day.

How do I make sure I’m receiving the alerts?

In order to receive alerts, you will need to log in to our volunteer site and opt-in to receiving text messages. You should have received a welcome email with the login information. If you didn’t, please email volunteer@petsinneed.org. Text messages you receive from us will appear as "Volgistics Volunteer Alerts." The number is a no-reply number, so you will not be able to reply to it, you will need to text or call the phone number written in the alert.

What happens once I volunteer for a transport?

First you will come to our Palo Alto shelter at 3281 E Bayshore Rd, Palo Alto. We will give you the wildlife in a cardboard carrier with their paperwork. You’ll also receive a wildlife transport permit that you can keep in your car.

Do these transports count towards community service hours?

Yes! Each transport trip counts for 1 hour of community service.