

## Pandemic Policies & Procedures

#1. We check our temperature every morning before leaving for the store and every evening when returning. We look for any signs and symptoms that would indicate the need to stay home and get tested. We ask the same of our customers. If you are unwell, running a fever (generally >100 F), or have been exposed to someone with COVID-19 without quarantine, please stay home. For further guidance on this, we would encourage referencing CDC guidelines at [cdc.gov](https://www.cdc.gov).

#2. Please politely and patiently wait outside (or in your car) if you see us serving other customers. Our space is limited. Remember to practice proper social distancing at all times. This means that we will stay at least 6 feet apart. We appreciate our customers making the same efforts. ***Note: we will do everything we can to avoid long waits by being as brief as possible.***

#3. We ask that customers, whether social distancing outside in line or coming into the store, ***wear their masks at all times as will we. This includes covering the nose and mouth completely. If curbside is selected, we ask that customers wait in their vehicle after pulling up outside the door, so that we can see you. If ordering with cash or card, please leave it in the trunk. [If you wish to pay online, let us know in advance and we will add a small service fee to the order and send you the invoice as soon as we can complete it.] We will be doing everything we can to make our interaction as brief and properly distanced as possible. So, if you need to get out of your car, please stand next to your door until we have finished adding your order to your trunk.***

#4. We are happy to get anything from the coolers (including freezers and refrigerators) for our customers. ***Please do not touch the handles.*** If you see a produce or pantry item you wish to purchase, you may touch this. We always ask that you wash your produce before use.

#5. We touch clean the store (including counter tops and the front door) after every customer. This means that high traffic points are sanitized with either soap & water or >71% isopropyl alcohol, after everyone. However, we appreciate keeping your hands as clean as possible when coming into the store. And, we provide hand-sanitizing, touchless diffusers, which will offer you additional options to keep your hands clean. ***Note: we apologize in advance for any inconvenience but cannot offer the use of a public restroom at this time.***

***In addition to all of the precautions we take as a farm, a store, and a team, we also follow the strictest possible guidelines that we can and refer to the following for further details about what we ask of each other and our customers:***

***<https://www.cdc.gov/coronavirus/2019-ncov/index.html>***