COVID-19 REGULATIONS

Our live performance artform is a unified expression of joy that we share with our community. For the safety of all, Shadowbox Live has implemented the following protocols to help stop the spread of COVID-19, based on the advice of our nation’s medical professionals, the Centers for Disease Control, and the World Health Organization:

AT THE DOOR

- Every Shadowbox Live ticket holder, staff member, and metaperformer is required to wear a cloth or medical-grade face mask upon entering the building, and while traveling through common areas (Box Office/Up Front, aisles, hallways, and restrooms). Entry into the theater will be denied to anyone who does not wish to participate in this life saving, socially responsible act.
- Masks may be removed while seated at your table.

IN OUR SPACE

- Barriers have been installed in our service areas outside the theater (check-in/will call, box office, and the bar).
- Floor markers have been installed to direct one-way traffic through common areas and promote social distance wherever lines/queues may form.
- Interior doors have been equipped with hands-free door openers.
- Restrooms and frequent touch points will be cleaned before, during, and after every show.
- Hand sanitizing stations are available throughout common areas.
- Maximum capacity for all shows been reduced to 78ppl.
- The maximum number of patrons allowed in common areas has been reduced.

AT YOUR TABLE

- Seating is available at tables of 2 and 4 only.
- Separate groups will not be seated together.
- No table will be seated with more than 4 people.
- Tables will NOT be pushed together for groups larger than 4.
- Barriers and social distancing guidelines are applied to available seating options.
- Paperless playbills, menus, and audience feedback forms are accessible from any mobile device.
- Service staff members handling food will be required to wear gloves.
- **Upgrades to our point of sale (POS) software and hardware provide touchless payment options.**

We are fully committed to the execution and enforcement of the protocols listed above. However, by purchasing a ticket, you acknowledge and assume the inherent risk of exposure to COVID-19 which applies to every space open to the public.

If you have any questions about our policies, contact us at info@shadowboxlive.org