COVID-19 REGULATIONS

Our live performance artform is a unified expression of joy that we share with our community. For the safety of all, Shadowbox Live has implemented the following protocols to help stop the spread of COVID-19, based on the advice of our nation’s medical professionals, the Centers for Disease Control, and the World Health Organization:

AT THE DOOR

- Every Shadowbox Live ticket holder, staff member, and metaperformer is required to wear a cloth or medical-grade face mask upon entering the building, and while traveling through common areas (Box Office/Up Front, aisles, hallways, and restrooms). Entry into the theater will be denied to anyone who does not wish to participate in this life saving, socially responsible act.
- Masks may be removed while seated at your table.

IN OUR SPACE

- Barriers have been installed in our service areas outside the theater (box office and the bar).
- Interior doors have been equipped with hands-free door openers.
- Restrooms and frequent touch points will be cleaned before, during, and after every show.
- Hand sanitizing stations are available throughout common areas.

AT YOUR TABLE

- Seating is available at tables of 2 and 4 only.
- Separate groups will not be seated together.
- No table will be seated with more than 4 people.
- Tables will NOT be pushed together for groups larger than 4.
- Barriers and social distancing guidelines are applied to some seating options.
- Paperless playbills, menus, and audience feedback forms are accessible from any mobile device.
- Service staff members handling food will be required to wear gloves.
- Upgrades to our point of sale (POS) software and hardware provide touchless payment options.

We are fully committed to the execution and enforcement of the protocols listed above. However, by purchasing a table, you acknowledge and assume the inherent risk of exposure to COVID-19 which applies to every space open to the public.

If you have any questions about our policies, contact us at info@shadowboxlive.org