

Privacy Policy

Blowbits Solutions LLP operates

- <https://octabits.in> website
- <https://accounts.octabits.in> website
- Octa GST Desktop Software

which provides the software service (Service) of GST returns preparation and providing relevant information and assistance.

This page is used to inform website visitors and software users regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation with this policy. The Personal Information that we collect are used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms of Use, which is accessible at <https://octabits.in> , unless otherwise defined in this Privacy Policy.

Information Collection and Use

For a better experience while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, email address, postal address. The information that we collect will be used to contact or identify you.

When you register, we require that you create user credentials consisting of user id and password. We also collect your email address and mobile number so that we may send communications such as verification OTP, order confirmation and status of your orders and subscriptions.

We may ask for the customer information before providing the software support.

We may employ third-party companies and individuals to facilitate our service or assist us in improving it. We want to inform our users that these third parties have access to your

Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Octa GST Customer Data

Any data files or database created by Octa GST in the course of software usage is referred as customer generated data. This customer data is stored on storage location **chosen by customer**.

Octa GST does **not** transmit the customer data to any other storage location or external servers.

Octa GST Support personnel **cannot** access customer generated data unless it is explicitly shared by the customer to assist us in the support process.

Auto Updates

An automatic update mechanism may be implemented in our Service to check the availability of any new version of software. This update mechanism may also automatically update the customer software.

Update mechanism may send the information about the software installation and it may include the customer identity.

Piracy Protection

Our Service may implement algorithms and/or techniques to detect the software usage which is not permitted by software license or subscription. If such fraudulent usage is detected, this information along with customer identity may be transmitted to our servers.

Log Data

We want to inform you that whenever you visit our Service, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser version, pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies

Cookies are files with small amount of data that is commonly used an anonymous unique

identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website uses these **cookies** to collection information and to improve our Service. You have the option to disable the cookies for our website. If you choose to do so, you may not be able to use some portions of our Service.

Security

We value your trust in providing us your Personal Information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Payment

We use Razorpay for processing payments. We/Razorpay do not store your card data on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your purchase transaction data is only used as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of razorpay on <https://razorpay.com>

Links to Other Sites

Our products and services may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites, more helpful hints. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

Consent

By using our website or products and/or by providing your information, you consent to the collection and use of the information you disclose in accordance with this Privacy Policy, including but not limited to your consent for sharing your information as per this privacy policy.

We are required to send one time password (OTP), order updates, product & subscriptions updates to your mobile number and email address. You will receive these messages even if your number is registered for the Do Not Disturb (DND) option.

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at admin@blowbits.com

Disclosure

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us by emailing at admin@blowbits.com