CITIZEN NEWS & COMMUNITY UPDATE

JANUARY 2022 KOREATOWN NORTHGATE (KONO) ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

The following data and information is provided to Koreatown Nothgate (KONO) for tracking purposes. The period covered is January, 2022. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.
Street Report

General Comments:
Happy New Year from the KONO Ambassador Team! We are off to a great start of the New Year with the return of First Friday. Also, Happy Seollal! Seollal, or Korean Lunar New Year is a holiday and celebration which marks the first day of the Korean Lunar Calendar. Please receive a lot of luck in the new year. Sae Hae Bok Mani Ba Deu Se Yo!

KONO Ambassador Team:
The KONO Ambassador Team has been working diligently at providing a service to the KONO district. Detailed curb sweeps, beautifying the district, pressure washing block faces throughout the district, removing illegal dumping... and of course, attacking the graffiti as it goes up to prevent eye sores in the district. We strive to provide a safe and clean environment for KONO as if it was our own front porch.

Notable Moment:
On January 19 at around 10:00am, Operations Supervisor Ramon H. was in the middle of a merchant check when a vehicle came to a screeching halt. Ramon saw something very unusual. The vehicle was on fire so Ramon instructed the staff inside to call 911. Ramon then grabbed a fire extinguisher from the office and assisted in putting out the fire. Great job, Ramon!
### 2022 Chronologic Statistics

<table>
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<th>Statistics 2020</th>
<th>JAN</th>
<th>FEB</th>
<th>MARCH</th>
<th>APRIL</th>
<th>MAY</th>
<th>JUNE</th>
<th>JULY</th>
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<th>NOV</th>
<th>DEC</th>
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<td>Pounds of Garbage</td>
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<td>Graffiti - Removed</td>
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<td>Power washing block faces</td>
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<td>Illegal Dumping</td>
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<td>Needles found and disposed of</td>
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Vehicle fire (KONO team helped put the fire out) at Telegraph & Sycamore

BEFORE/AFTER

Telegraph (before/after)

Telegraph (before/after)
BEFORE/AFTER

30th / Telegraph (before/after)

27th Avenue (before/after)

27th Telegraph - curb sweep (before/after)

2526 Telegraph (before/after)
BEFORE/AFTER

7 Telegraph Avenue (before/after)
Telegraph Ave/ Fixing damaged Mural (before/after)

Telegraph Avenue (before/after)
27th Telegraph (before/after)

Telegraph Avenue (before/after)
BEFORE/AFTER

27th Broadway (before/after)

23rd illegal dump (before/after)

23rd illegal dump (before/after)
DEFINITIONS

**Pounds of garbage**
weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

**Graffiti – removed**
graffiti abated by any means including pressure washing, painting and using abatement solutions

**Needles found & disposed of**
number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

**Power washing block faces**
number of block faces pressure washed

**Merchant checks**
ambassadors visit a business for the purpose of customer service outreach or to assist with a request

**911 calls**
emergency calls placed

**Illegal Dumping**
number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

**Homeless Outreach**
any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

**311 Requests**
requests placed to 311 for Public Works related issues

**Directions**
number of times ambassadors provide directions to the public