CLEANING AND HOSPITALITY AMBASSADOR SERVICES

The following data and information is provided to Koreatown Northgate (KONO) for tracking purposes. The period covered is January, 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.
General Comment:

We would also like to wish everyone in the community a very happy Lunar New Year; the year of the rabbit! The year of the rabbit symbolizes longevity, peace, and prosperity and is said to bring good fortune.

KONO Ambassador Team:

The KONO Ambassadors continue their amazing work throughout the district. The month of January had lots of heavy rain, and even some flooding. The Ambassadors removed debris from storm drains to help relieve some of the flood’s impact. Many statistics increased this month resulting from the atmospheric river event that caused the flooding.

Notable Moment:

During this extremely wet month, Ambassadors were able to assist the unhoused community by passing out donated coats and shoes. KONO Ambassadors are making a difference in the KONO community one step and coat at a time!
Street Report

JANUARY 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS
CLEANING AND HOSPITALITY AMBASSADOR SERVICES

STATISTICS 2022

POUNDS OF GARBAGE

January 8,450

GRAFFITI - REMOVED

January 372

NEEDLES FOUND AND DISPOSED OF

January 50

POWER WASHING BLOCK FACES

January 5

MERCHANT CHECKS

January 393

911 CALLS

January 0

ILLEGAL DUMPING

January 70

HOMELESS OUTREACH

January 71

311 REQUESTS

January 24

DIRECTIONS

January 485

2022 CHRONOLOGIC STATISTICS

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<th>Statistics 2022</th>
<th>JAN</th>
<th>FEB</th>
<th>MARCH</th>
<th>APRIL</th>
<th>MAY</th>
<th>JUNE</th>
<th>JULY</th>
<th>AUG</th>
<th>SEPT</th>
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Street Report
JANUARY 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS
CLEANING AND HOSPITALITY AMBASSADOR SERVICES

One week’s worth of garbage collected by KONO Ambassador staff

BEFORE/AFTER

West Grand (before/after)
JANUARY 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS
CLEANING AND HOSPITALITY AMBASSADOR SERVICES

BEFORE/AFTER

Telegraph Ave (before/after)

23rd Ave (before/after)

33rd & Telegraph (before/after)

Telegraph Ave (before/after)

Telegraph Ave (before/after)

Telegraph Ave (before/after)

Continued on the next page
CLEANING AND HOSPITALITY AMBASSADOR SERVICES

JANUARY 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS
2040 Telegraph Ave (before/after)

2719 Telegraph Ave (before/after)
DEFINITIONS

**Pounds of garbage**
weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

**Graffiti – removed**
graffiti abated by any means including pressure washing, painting and using abatement solutions

**Needles found & disposed of**
number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

**Power washing block faces**
number of block faces pressure washed

**Merchant checks**
ambassadors visit a business for the purpose of customer service outreach or to assist with a request

**911 calls**
emergency calls placed

**Illegal Dumping**
number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

**Homeless Outreach**
any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

**311 Requests**
requests placed to 311 for Public Works related issues

**Directions**
number of times ambassadors provide directions to the public