Street Report

MARCH 2023 KOREATOWN NORTHGATE (KONO) ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

The following data and information is provided to Koreatown Nothgate (KONO) for tracking purposes. The period covered is March, 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.

Robert V., Cleaning Ambassador
General Comment:
Greetings to all from the KONO Ambassadors team! Spring has sprung in the KONO district but as it is evident by the weather, we are still battling strong winds and heavy rain. As we wait for sunnier days, the team is dedicated to brightening the days of every business owner and visitor in our district. As always, please let us reach out to us so we can best support you.

KONO Ambassador Team:
The month of March included many different projects to beautify the streets of KONO. We are making sure we respond to requests of unclogging storm drains in an ample amount of time to prevent unnecessary flooding along Telegraph. The team continues to tidy up tree wells throughout storefronts’ sidewalks for not only aesthetic purposes but accessibility for anyone to walk. In preparation for spring, we have planted various flowers/plants in the planters along Telegraph. Overall, the team is adamant about restoring the district back to its usual state after these atmospheric rivers that have hit the Bay Area.

Notable Moment:
The month of March has been a roller coaster of weather with atmospheric rivers hitting the area on more than on occasion from devastating wing storm slamming the bay area. The KONO ambassador team Robert V. Marcelo H. and Fernando O. Have done an amazing job at cleaning up the after math of these storms collecting over 13,000 pounds of garbage and very forms of debris, doing continued gutter sweeps throughout the district to prevent any unnecessary flooding. With the ambassador’s hard work and dedication to their job, it seems as if the storm skipped right over our district. That’s the KONO ambassador’s way.

Operations Supervisor Ramon H., extinguishing trash fire on 24th telegraph

Fernando O, Hospitality Ambassador
MARCH 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

Robert V., Cleaning Ambassador

Marcelo H., Cleaning Ambassador
MARCH 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

Marcelo H., Cleaning Ambassador

### 2023 CHRONOLOGIC STATISTICS

<table>
<thead>
<tr>
<th>Statistics</th>
<th>JAN</th>
<th>FEB</th>
<th>MARCH</th>
<th>APRIL</th>
<th>MAY</th>
<th>JUNE</th>
<th>JULY</th>
<th>AUG</th>
<th>SEPT</th>
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## March 2023 Koreatown Northgate Accomplishments

### Cleaning and Hospitality Ambassador Services

#### Statistics 2023

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<th>Category</th>
<th>January</th>
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<td><strong>Pounds of Garbage</strong></td>
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<td><strong>Directions</strong></td>
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### Notes

- **January**: 8,450 pounds of garbage were collected, 372 graffiti were removed, and 50 needles were found. The power washing block faces were cleaned 5 times in January. Merchant checks totaled 393, and 70 illegal dumpings were reported. There were 311 requests for assistance, including 485 directions.

- **February**: 9,500 pounds of garbage were collected, 397 graffiti were removed, and 27 needles were found. Power washing block faces were cleaned 8 times in February. Merchant checks totaled 263, and 65 illegal dumpings were reported. There were 447 requests for assistance, including 447 directions.

- **March**: 13,400 pounds of garbage were collected, 1,027 graffiti were removed, and 128 needles were found. Power washing block faces were cleaned 2 times in March. Merchant checks totaled 243, and 34 illegal dumpings were reported. There were 174 requests for assistance, including 119 directions.

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**Continued on the next page**
MARCH 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

BEFORE/AFTER

20th and Telegraph (before/after)

33rd (before/after)

Telegraph Gutter Sweeps (before/after)

Telegraph Gutter Sweeps (before/after)
MARCH 2023 KOREATOWN NORTHGATE ACCOMPLISHMENTS
CLEANING AND HOSPITALITY AMBASSADOR SERVICES

Tree Well (before/after)
BEFORE/AFTER

2504 Telegraph Avenue (before/after)

27th Avenue Avenue (before/after)
Pounds of garbage
weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed
graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of
number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces
number of block faces pressure washed

Merchant checks
ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls
emergency calls placed

Illegal Dumping
number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach
any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests
requests placed to 311 for Public Works related issues

Directions
number of times ambassadors provide directions to the public