Infrastructure Work Group  
November 20, 2020

Meeting Notes

Members Participating: Dee Holland-Brock, Robin Church, Kathy Pierson, Jeanine Vassar, Carol Burke, Alison Standring, Jennifer McElwee, Kim Mallon, Muff Perry, Ed Gonzalez, Jaylene Trueblood, Karen Durst, Richard Corbett, Anne Brager, Catherine Hancock, Kyla Patterson

Additional constituent feedback on SWOT or 5-Year Vision  
- None

Discussion and feedback on Impact Analysis/Quadrants
- Work from a version that included feedback from all regions, the group reviewed and discussed the items listed to determine whether anything was missing and whether they were listed in the correct quadrant. One item, reconsidering the family survey and how it’s used for measurement, was moved off the grid since the group determined it was not related to the purpose of the group’s work. See the discussion version of the document that was sent/posted with these meeting notes.
- There was consensus that this was the document we will work from to make further plans and decisions.
  - Update document
  - Consensus that this is the document we’ll work from?
- The group then discussed, identified and reached consensus about the top priorities for our work together:
  - Telehealth
  - Reduce paperwork
  - Review federal and state requirements/interpretation to streamline and allow flexibility where possible
  - Reconsider cancellation policy
  - Cost efficiencies in system operations
  - Consult with other states that use a regional approach to learn pros and cons
  - New statewide data system
  - Increase EI rates for SC and all others services
  - Centralized billing or additional billing options
- Some of these will be improved by the new data system but there are other ways we can impact them too. It will be helpful to know more about what the new data system will do before spending a lot of time on the issue of centralized billing.
- Some of these (and other items on the grid) are already started, like procuring a statewide data system, Robin/New Path working on collaboration with child care centers and work between DBHDS and DMAS to ensure telehealth as a permanent option.
Work to be done between meetings

- State staff will pull together information on the top priorities areas to facilitate the group’s further work on those issues

Next meeting: January 15, 10:30 – 12:00