ERYICA – Work Programme 2018

**Membership**
- 25 Member organisations
- 6 Affiliated organisations
- 4 Cooperating organisations

**Targets:**
- Expand the network with 2 new organisations
- Establish more targeted contacts with our members

**Management & Communication**
- General Assembly 2018
- 4 Governing Board Meetings
- 4 Newsletters + Joint Newsletters of 3 Networks
- Charter Revision Working Group
- ERYICA Capacity-building and Training System
- Implementation of the Communication Strategy
- Regional / language cluster Working Groups
- Promotion of the YI Development Fund

**Strategic Directions**
- **PR & Communication**
- **Research, Trends & Innovation**
- **Quality & Youth Information Ethics**
- **Policy Advocacy & Cooperation**

**Capacity Building**
1. Capacity building

Activities

• Developing an **ERYICA Capacity-building and Training System** for online and face-to-face training activities
  - Establishment of the *ERYICA Capacity-building and Training System Working Group* (WG ECTS)
  - Restructuring of the ERYICA training system
  - Design and creation of a new training of trainers programme

• Organising **training activities** for youth information workers
  - New training programme on E-Participation and youth information – Erasmus+
  - See **DOYIT** project below

• Developing and piloting the **DOYIT online training scheme** and eTraining courses
  - *YOMIM* Training of eTrainers
  - *Digital YIntro* Training of eTrainers
  - Adaptation of the *Jimmy* manual
  - Adaptation of the *ALTYO* manual
  - Translation of the *YoMIM* manual into 5 languages
  - Translation of the *Digital YIntro* manual into 5 languages
  - Finalisation of *eLearning Kit*
  - Finalisation of *eLearning Quality tool*
  - Final dissemination event
  - Final consortium meeting

• **Updating and translating existing** manuals, training material and courses
  - Translation of *Liaisons* into English
  - Update of *Liaisons* in French
  - Seek for institutional support to translate *Liaisons* into other languages
  - Update of *YIntro* according to the new European Youth Information Charter (Strategic Direction 3)
  - Update of *YoMIM, Digital YIntro* and *Jimmy*
  - Finalisation of *ALTYO* (DOYIT)
  - Translation of *Compendium* into Ukrainian

• **Supporting networking and exchange among** ERYICA trainers
  - *Youth Information Trainers’ Seminar* – Erasmus+
  - Dissemination of information and training opportunities through mailing list
French-speaking Working Group to capitalise on two existing resources - Training of trainers on Media and Information Literacy and dissemination of Liaisons

- Promoting the **existing material and resources** throughout the network and in countries willing to establish youth information and counselling services
  - Promotion and dissemination of Liaisons among the network and beyond
  - Promotion of existing material: *Quality management tool, Info-rights kit, Starters Kit, Compedium*, etc.
  - Participating in training activities of our stakeholders and partners

- Developing contacts with the **formal education** sector and other **youth-related sectors** in view of setting up common activities and projects for the benefit of youth information workers

- Participating in **training activities of our stakeholders** and partners

**Projects**

**DOYIT: Development of Online Youth Information Trainings - Erasmus+**

**Duration:** 03/10/2016 – 02/10/2018

**Coordination:** ERYICA

**Partners:** Koordinaatti (FI), IPDJ (PT), Lijot (LT), Youth Work Ireland (IE), ACJ (ES), Zajednica (HR), JUNGERINFOS (AT), Humak (FI), and MTU Egomind (EE).

**Aims:** The overarching goal of this project is to exploit innovations in training methodologies and tools, especially e-learning methods and virtual cooperation, in order to increase the access of youth information workers and youth workers from the network to ERYICA trainings. The ultimate goal will be to strengthen and promote the provision of quality youth information and counselling in Europe through better-trained professionals.

**Promotion and Translation of “Liaisons”**

In the course of 2016 and 2017 and with the support of the Council of Europe and the ERYICA Secretariat, our French-speaking members have worked on the edition of *LIAISONS - manual on the prevention of violent extremism through youth information*. This practical resource for youth (information) workers, educators and youth organisations provides theoretical elements and educational tools to reinforce young people’s resilience and critical thinking.
The proposed activities under the partnership between ERYICA and the Council of Europe in 2018 will involve the promotion and dissemination of Liaisons throughout Europe, especially after it is translated into English. ERYICA will also seek for institutional support to translate Liaisons into other languages.

**Project Proposals**

**Training on E-Participation and Youth Information – Erasmus+**

ERYICA will apply for Erasmus+ funds in October 2018 to organise a training event for youth information workers from the network interested in gaining knowledge and skills on how to design and implement successful eParticipation processes and on the role that youth information plays in promoting young people’s participation. The course will be organised based on the training course developed under the Horizon 2020 project EUth.

**Youth Information Trainers’ Seminar – Erasmus+**

Following the success of previous initiatives that took place in Helsinki in May 2014 and in Zagreb in May 2016, this seminar will provide an opportunity for ERYICA trainers to meet, network and develop their methodologies further, while learning about new developments in the ERYICA training system. The long-term aim of the event is to encourage an active network of trainers in youth information and to support innovative training methods. In this edition, the participants will learn about the outcomes of the Working Group on the ERYICA Capacity-building and Training System, as well as of the DOYIT project. A proposal will be submitted by in April 2018 under Erasmus+ KA1. If approved, the event will take place in the last quarter of 2018.
2. Research, Trends & Innovation

Activities

• Supporting the development of innovative services in order to address the information needs of young people and to reach them where they are
  ➢ Development and piloting of three innovative youth information tools based on the research outcomes (Youth.Info: Future Youth Information Toolbox – Erasmus+ KA2)
  ➢ Exploitation of OPIN.me and the eParticipation training course developed under the project (see EUth project below and Strategic Direction 1)
  ➢ Youth Information and Youth Work Service Design – Erasmus+ KA2 (see below, project proposals)

• Raising awareness on trends and new media popular among young people
  ➢ Concept manual of a training course on Peer-to-peer in youth information work in cooperation with EPTO (see Youth.Info project)
  ➢ Peer-to-peer training course for young people – Berlin, October 2018 (see Youth.Info project)
  ➢ Peer-to-peer local training activities (see Youth.Info project)
  ➢ Bi-annual ERYICA survey on the state of the art in youth information and counselling

• Exchange of best practices on youth information work
  ➢ Publication of the bi-annual Sheryica Best Practice Booklet
  ➢ ERYICA Nordic-Baltic Working Group
  ➢ ERYICA Iberian Working Group
  ➢ ERYICA French-speaking Working Group

• Partnering with researchers on youth issues and media and information studies to ensure research-based policy-making and practice
  ➢ Research survey on youth information needs and analysis in cooperation with Abo Akademi University (see Youth.Info project)
  ➢ Manual for Future Foresight Activities in Youth Information Services and the report on pilot future foresight activity results (see Youth.Info project)
  ➢ Promotion and exploitation of survey results and manual outcomes

• Collaborating with the Pool of European Youth Researchers (CoE-EC Partnership) to ensure a wider dissemination of research results

• Disseminating research results and publications among our members and stakeholders
- Regional MOVE Workshop in the Western Balkans – Zagreb, 25 January 2018
- MOVE Pre-Conference - Luxembourg, 7 March 2017
- MOVE Final Conference – Luxembourg, 8-9 March 2017
- Dissemination MOVE policy briefs, research report and project results
- MOVE presentation at the 29th ERYICA General Assembly - Cascais, 25 April 2018
- Presentation of Youth.Info research results at the 29th ERYICA General Assembly - Cascais, 25 April 2018

Projects

Youth.Info: Future Youth Information Toolbox – Erasmus+ KA2

Duration: 01/09/2017-30/04/2019
Coordination: Creativitas (LT)
Partners: ERYICA, EPTO (BE), Austrian youth information services (AT), JUP.Berlin (DE), Latvian Youth Council (LT), Youth Work Ireland (IE), and Abo Akademi University (FI).
Aims: The overarching aim of this project is to increase quality and outreach of youth information on local level by creating and applying user-friendly methods built on evidence-based youth information needs and involving peer-to-peer youth information educators.

Project activities in 2018
- Research survey on youth information needs and analysis in cooperation with Abo Akademi University
- Manual for Future foresight activities in the Youth information services and the report on pilot Future foresight activity results
- Meeting after the research to share results and agree on tool development - Vienna, 12-14 March 2018
- Development and piloting of three innovative youth information tools based on the research outcomes
- Meeting for feedback after the piloting phase – Riga, 2-4 July 2018
- Concept manual of a training course on Peer-to-peer in the youth information work in cooperation with EPTO
- Peer-to-peer training course for young people – Berlin, October 2018
- Peer-to-peer local training activities

MOVE – Horizon 2020
Duration: 01/05/2015-01/04/2018
Coordination: University of Luxembourg

Partners: ERYICA, Universitat Hildesheim (DE), Deutsches Jugendinstitut, Academia (DE), De Studii Economice Din Bucuresti (RO), University of Miskols (HU), Hogskulen i Sogn og Fjordane (NO), Ilustre Colegio Nacional de Doctores y Licenciados en Ciencias Políticas y Sociología (ES), European Research and Project Office (DE).

Aims: This project aims at providing a research-informed contribution towards an improvement of the conditions of the mobility of young people in Europe and a reduction of the negative impacts of mobility through the identification of ways of good practice thus fostering sustainable development and wellbeing. The main research question is: How can the mobility of young people be ‘good’ both for socio-economic development and for individual development of young people, and what are the factors that foster/hinder such beneficial mobility? Six types of mobility addressed in this research: higher education, voluntary work, employment, vocational training, pupil's exchange and entrepreneurship. In 2018 the research will have been completed, thus ERYICA's main role will be to support and facilitate the dissemination of research outcomes among policy makers and practitioners at all levels.

Project activities in 2018

- **Regional MOVE Workshop in the Western Balkans** – Zagreb, 25 January 2018;
- **MOVE Pre-Conference** - Luxembourg, 7 March 2017
- **MOVE Final Conference** – Luxembourg, 8-9 March 2017
- Dissemination policy briefs, research report and project results
- Final consortium meeting

EUth – Horizon 2020

Duration: 01/05/2015-01/05/2018
Coordination: Nexus - Institute for Cooperation Management and Interdisciplinary Research

Partners: 11 partners from 8 European countries

Aims: EUth has created OPIN.me, a digital European youth participation platform for the benefit of administrations and youth organisations of any size and level to set up participative processes. The aim is to increase the trust of European youth in Europe and political institutions by making youth participation more
attractive for all involved actors. In 2017, 10 micro-projects on eParticipation were launched following a competitive Open Call. In 2018, ERYICA will support the closing of these micro-projects, the sustainability strategy of OPIN.me, and its dissemination among target groups and organisations.

**Project activities in 2018**

- **Final consortium meeting** – Zagreb, 29-31 January 2018
- **Exploitation of OPIN.me** and the **eParticipation training** course developed under the project.
- Support sustainability and dissemination strategy

**Projects proposals**

**Project with Eurodesk and EYCA on Youth Information and Youth Work Service Design – Erasmus+**

The project aims to support youth information professionals and youth card providers in optimising their services and establishing efficient and innovative strategies and tools to reach out to more young people, especially those at risk of exclusion.

**Specific Objectives:**

- Broadening the understanding of practices and policies in youth service design on an international level
- Enhancing the modernisation and effectiveness of different services provided to young people.
- Developing specific service design methodologies and tools for three different types of services: generalist youth information, youth information on mobility, and the European youth card.
3. Quality & Ethics in Youth Information

Activities

• Revision and adaptation of the European Youth Information Charter and the Principles of Online Youth Information
  ➢ Meeting of the Working Group on the European Youth Information Charter, Dublin 30-31 January 2018
  ➢ Proposal of updated European Youth Information Charter for approval by the General Assembly
  ➢ Devising a competence development framework for youth information workers based on the updated Charter

• Encouraging our members to develop and apply quality management mechanisms and resources
  ➢ Translation of the updated European Youth Information Charter into different languages
  ➢ Promotion and dissemination of the new European Youth Information Charter
  ➢ Promotion and update of the ERYICA Quality Management Framework

• Exploring the feasibility of designing a European quality label for youth information
  ➢ Working Group on the development of a European Quality Label for Youth Information (after the Charter is approved)

• Adopting positive practices to promote and ensure young people’s access to rights through reliable, complete and understandable information
  ➢ Youth Information Development Fund

• Establishing a framework for ERYICA Youth Ambassadors
  ➢ Proposal of an ERYICA Youth Ambassadors framework for approval by the General Assembly
  ➢ 4th ERYICA Youth Ambassadors Training – Erasmus+
  ➢ Promote the active involvement of Youth Ambassador in the activities our activities
  ➢ Put in value Youth Ambassadors potential to disseminate and multiply youth information knowledge and policy advocacy
Projects

4th ERYICA Youth Ambassadors Training – Erasmus+

Project proposal to be submitted in collaboration with the Institute for Youth of the region of Valencia (Spain) and the regional Youth Council of Valencia. The training course for the Young Ambassadors will be scheduled to take place in Spain in the second half of 2018. If approved, during the training session, young people will learn about their important role in promoting and supporting youth access to rights through youth information, and about their capacity to contribute to society's development. The training course will be designed to contain specific activities focused on developing media and information literacy skills. It will also promote cooperation among the participants, support peer learning, and empower them as young ambassadors of the European common values. Application to be submitted in March 2018.

Youth Information Development Fund

The YI Development Fund allows members of the network or potential members to apply for financial and technical support from ERYICA to develop or implement capacity-building activities in the field of youth information and counselling. Activities that can be co-financed under the YI Development Fund include:

- Organisation of a study visit to another ERYICA member;
- Participation in a training activity developed by ERYICA or another member;
- Provision of support from an expert from the ERYICA network;
- Provision of speakers or trainers for an event or training activity developed by a member;
- Support to several ERYICA members to prepare a project together, meet for sharing experiences, or develop a joint activity; or
- Organisation of collective activities (thematic working groups, regional or language cluster meetings, etc.).

A framework for this service will be presented for approval at the General Assembly. If the proposal is accepted, the first call will be launched before the summer of 2018.
4. Advocacy Policy & Cooperation

Council of Europe

Grant Agreement 2018

The proposed activities under the partnership between ERYICA and the Council of Europe in 2018 will involve:

• Preliminary survey on the information needs of young people in Ukraine by involving the country in the study conducted under the Erasmus+ project Youth.Info: Future Youth Information Toolbox.
• A Kick-off meeting including ERYICA representatives, the Ministry of Youth and Sports of Ukraine, Council of Europe representatives, the national association of youth centres, and other stakeholders at the national level;
• A National seminar on youth information and counselling gathering targeted Ukrainian participants and experienced youth information workers and experts from the ERYICA network;
• Some sessions of the Jimmy training of ERYICA delivered by trainers of our trainers’ pool;
• The partial translation of the Compendium on National Youth Information and Counselling Structures into Ukrainian;
• Dissemination activities to promote other publications edited by ERYICA and the Council of Europe under their partnership; namely those available in Russian (Info Rights Kit and Youth Information Starters’ Kit); and
• Promotion of Liaisons: manual on prevention of violent extremism through youth information.

Participation in:

• Two CDEJ and Joint Council meetings
• JCC meeting
• No Hate Speech Movement activities and final event
• Policy reviews when invited
• Consultation on Youth Agenda 2030 of the Council of Europe
• Preparation of recommendations and policy instruments
• Dissemination of CoE initiatives, activities and publications
• INGOs registry Council of Europe
European Union

Participation in:

• EU Programmes (Erasmus+, Horizon 2020, EuropeAid, Europe for Citizens, EU4Youth, and other relevant programmes)
• European Solidarity Corps consultations with stakeholders
• European Youth Portal review
• Structured Dialogue & EU Youth Conference
• European Parliament CULT Committee
• Eurofound consultations and youth-related projects
• EU policy consultations, expert groups, and position papers
• Transparency Registry

Partnership between the Council of Europe and the European Commission in the field of Youth

Collaboration with:

• European Platform on Learning Mobility (EPLM)
  o Steering Group membership
  o Hosting of a meeting in Luxembourg, 5-6 March 2018
  o Contribution to newsletters and publications
  o Dissemination of publications and initiatives
• Pool of European Youth Researchers (PEYR)
• European Knowledge Centre for Youth Policy (EKCYP)
• Symposium ‘Connecting the dots: Young People, Social Inclusion and Digitalisation’ Tallinn, 26-28 June 2018
• Strategy on Youth work against violent radicalisation
• Coyote Magazine, Perspectives on Youth and Youth Knowledge Books

North-South Centre

Participation in:

• Network of Universities on Youth and Global Citizenship
• Media Literacy Task Force
UNESCO

Collaboration with:

- UNESCO Youth Programme
- Section for Media Development, Communication and Information Sector
  - Global Week on Media and Information Literacy 2018
  - MILCLICKS Movement
  - Global Alliance for Partnerships on Media and Information Literacy

Other Stakeholders

- 3 networks collaboration:
  - Implementation of our Memorandum of Understanding,
  - Joint newsletter, promotion of our common position paper,
  - 3 Networks Working Group,
  - Annual 3 Networks Best Practice Booklet,
  - Development of a common project,
  - Participation in events of Eurodesk, and
  - Participation in events of EYCA

- Exploring closer cooperation with the European Youth Forum and its members

- Establishing cooperation frameworks with other stakeholders at the European and international level, such as:
  - European Peer Training Organisation (EPTO)
  - European Confederation of Youth Clubs (ECYC)
  - SALTO participation and information
  - Universities and networks of universities

Other International Organisations

Exploring collaboration with:

- UNICEF
- The Commonwealth
- African Union
- OIJ (Organización Iberoamericana de Juventud)
- Union for the Mediterranean
- Ministries and CSO in countries where ERYICA has no representation
International Capacity-building

Development of Youth Information and Counselling Services in Ukraine

See Council of Europe - Grant Agreement 2018

Development of Youth Information Services in Georgia and Ukraine

A variety of information centres provide specialised information services to young people and to the general population in Georgia and Ukraine, e.g. Erasmus+ Programme Infocenter, NATO and EU Infocenter, UN Infocenter, libraries, etc. Alternatively, several online platforms enable young people to access up-to-date information on education and employment opportunities. However, at this point there is no specific service providing generalist youth information and counselling, nor youth workers that would respond to the profile of a youth information worker. In addition, both countries lack national standards regarding youth information work and services. The proposed project seeks to support the youth sector in Georgia and Ukraine by enhancing the information addressed to young people and by establishing a national model for youth information provision. If approved, the project will also aim at improving access for young people to information services; increasing the provision of quality information and counselling; increasing participation by young people in youth information provision and dissemination.

Special membership fee scheme for NGOs in low or lower-middle income countries

The Governing Board of ERYICA will discuss and propose a special membership fee scheme for non-governmental organisations based in low or lower-middle-income countries. The aim will be to allow civil society organisations active in the field of youth and willing to develop and establish youth information and counselling services to become ERYICA Co-operating Organisations and access our capacity-building and training opportunities.

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1 World Bank Country and Lending Groups Classification (2018)
5. PR and Communication

Activities

- Promoting and disseminating our work through our new website, social media and new communication tools;
- Improving tools and strategies to better communicate to our members the resources and opportunities made available to them by ERYICA;
- Ensuring a more personalised and targeted communication with our members through face-to-face and virtual visits;
- Annual members’ evaluation survey;
- Professionalise the communication by training the staff and, if possible, hiring a Communication Officer; and
- Expand the network by attracting new members.