

### **Grooming Release Agreement**

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. Please make sure to alert us of any current or past issues so that we may keep an eye out for them. All medical expenses for veterinary care will be covered by the pet's owner upon signing this contract/ agreement. Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quick of nails, etc. In most cases this can happen when an animal is wiggling or moving around.

I hereby release CENTRAL BARK, its directors, officers, shareholders, employees, assistants, members and agents from any and all liability, claims, suits, actions, loss, injury or damage of any nature or kind, which I, the Dog and any third party or their pet may suffer, including specifically, but not without limitation, any accidents, injury, damage, loss or death of my animal on or off the premises at 2004 10 AV SW, Calgary, Alberta whatsoever while in attendance at CENTRAL BARK.

I allow CENTRAL BARK staff to contact my/a veterinarian as deemed necessary should any injuries require medical attention. I agree that I am responsible for any medical and legal responsibility of my pets' actions.

I approve Veterinary care for my dog up to the amount of \$500, if Central Bark cannot reach the owner prior to receiving veterinary care. If care exceeds the amount of \$500, veterinary care will be postponed until the owner is contacted. A valid credit card must be left on file for such instances of veterinary care.

I represent that my dog is in good health, is current on all required vaccinations (DHLPP and Rabies), is current and has not been ill with any known contagious diseases.

I understand that Bordetella (Kennel Cough) and Flea/Tick medication are recommended but not mandatory and understand that these may be contagious amongst groups of dogs.

I understand that if my dog is found to have fleas or canine lice, Central Bark will be required to refuse service and your appointment can be rescheduled. Your dog must be treated for fleas or lice at least 1 week prior to returning for a new appointment. Ticks will be removed by the groomer, there will be an extra charge for tick removal

I understand that Central Bark has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Central Bark has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming, and client will be charged a grooming fee (for what was done up until that point).

I understand that Central Bark has the right to muzzle your dog acts in a way that is dangerous to staff.

I understand that Central Bark has the right to stop grooming services at any time and a service fee will be collected. Dogs that require muzzling or extra staff to help manage them will be charged at a higher than standard grooming rate. This is because dogs showing aggression or acute nervousness take much longer to groom.

I understand that, Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations. Your dog may need to be shaved, and a specific cut may not be able to be done.

I understand that Central Bark has the right to stop dematting process if this causes undue stress to my dog and will give a courtesy call to me to discuss shaving down mats.

I agree that cancellation fee of \$25 will be applied if there are cancellations within 24 hours of scheduled appointments.

I understand that my dog can be picked up any time after their groom until close at 6:30pm. A late pickup fee of \$25 will be charged if your dog is picked up after 6:30pm.

I agree that the Dog may be videotaped, photographed, and/or recorded. CENTRAL BARK shall be the exclusive owner to the results and all proceeds of such taping, photography, and recording.

I certify that I have read and understand the rules and regulations herein and that I have read and understand this this agreement. I agree to abide by the rules and regulations and accept all terms, conditions, and statements of this agreement and confirm the truthfulness of the contents of the application form completed by me. I am of the full age of eighteen years of age.

Clients Name (Printed): \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date of Signature: \_\_\_\_\_ Dogs Name: \_\_\_\_\_

Central Bark Rep: \_\_\_\_\_