Camera / Mic Trouble Guide

Oh no, my camera or mic is not working or constantly buffering! As we are switching back and forth between lounges, rooms, and meetings, the browser may be confused about the permission setting.

Please reset the AV permission setting on your Google Chrome with following steps:

1. **Click on the camera button at the right side of the URL to view** permissions on AV settings.
2. Click on “Always Block”, then click “Done”.
3. Click on the camera button again, click on “Continue Allowing”, then click “Done”.
4. This should resolve any issues. Please visit the “Conference Support” lounge if you are still running into troubles.
