

JETT-Track Service Fleet Tracking Customer Case Study



Company: Teen Challenge of Texas

Company profile:

Teen Challenge of Texas operates recovery centers throughout Texas for people struggling with drug addiction and other life-controlling problems. Teen Challenge is a non-profit organization operating solely on donations and, in their words, “cannot afford the disruptions caused by missing vehicles.”

Teen Challenge’s problems:

Students and interns taking vehicles without permission, vehicles being returned late, towed and/or sent to impound yards.

Why they chose JETT-Track:

“We purchased JETT-Track as a deterrent against theft and to track usage to save gas,” said Lonnie Bear of Teen Challenge.

Customer’s comments:

“Recently, a staff member noticed that a van had not returned for the night,” Bear said. “The next morning, I tracked the vehicle online and called the Bexar County Sheriff’s Department. A deputy sat at my computer and we watched the vehicle. The deputy, with the cooperation of San Antonio police, was able to dispatch units to follow the vehicle, update them on the vehicle’s current location as it appeared on JETT-Track, and apprehend the driver when he stopped at the location specified by the JETT-Track service fleet tracking system. All of this took place in under two hours.

If we hadn’t had JETT-Track service fleet tracking, the vehicle may never have been recovered. We are pleased that we have our vehicle back and the driver (who was under the influence of drugs) was safely apprehended before he caused further harm to himself or others.”

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