Community Resources

Resources for Financial Assistance in Alexandria
More details to come. In the meantime, call 703-549-1450 x306 to request assistance.

Utilities:
Dominion Energy will not be cutting off power and will reconnect residential customers if their power is cut off.
- EnergyShare: an energy assistance program of last resort for anyone facing financial hardship.
- If you are experiencing difficulty paying your electric bill, call us at 866-366-4357.

Comcast Internet: Effective Monday, March 16, 2020, Comcast is offering 2 months free to new Internet Essentials customers in response to recent and anticipated emergency measures associated with the Coronavirus (COVID-19). Visit: https://corporate.comcast.com/covid-19

Virginia American Water: will be placing a moratorium and discontinuing service shut offs at this time. They will continue to evaluate this moratorium as more information becomes available. Additionally, Virginia American Water will begin the restoration of service to previously shut-off customers. The restoration may take some time, but they are working as quickly and safely as possible. If your service has been turned off, prior to March 12, 2020. They will restart your service. Visit: https://amwater.com/vaaw/.

Food Resources:

Alexandria City Public Schools
Starting Monday, March 23, ACPS is providing two days worth of breakfast and lunch meals free for any ACPS student between the ages of 2 and 18 years-old on Mondays, Wednesdays, and Fridays 8am-noon at the following locations:
- William Ramsay Elementary School (5700 Sanger Ave, Alexandria, VA 22311)
- Francis C. Hammond Middle School (4646 Seminary Rd, Alexandria, VA 22304)
- Cora Kelly School for Math, Science, and Technology (3600 Commonwealth Ave, Alexandria, VA 22305)
- Jefferson-Houston PreK-8 IB School (1501 Cameron St, Alexandria, VA 22314)

No sign up or registration is required to receive meals. Meals consist of a cold breakfast and lunch, including fresh fruits and vegetables, salads and sandwiches for multiple days per the student’s need.

If you have questions or need translation, send us your question in Spanish, Arabic or Amharic:
- Text ACPSMEALS to 797979 (English and Spanish)
- Call or text 703-927-6866 (Amharic)
- Call or text 703-927-7095 (Arabic)
Food Pantries:

- **Grocery Distribution from ALIVE:**
  Saturday, March 28th, 8:30am-noon
  ALIVE! Will distribute free food for Alexandria residents in the parking lot of John Adams Elementary School (5651 Rayburn Ave.) and Leonard “Chick” Armstrong Recreation Center (23 W. Reed Ave.).
  - Bags of food will be distributed on a drive-thru basis. Each car will be eligible to receive up to four bags or one bag per person; no more than four bags will be distributed to each vehicle. Individuals who walk on to the sites will be asked to observe social distancing practices by maintaining six feet of personal space.

- **West End Food Pantry**
  Mondays, 5-6:30pm at St. James Mission House (5200 Fillmore Ave, Alexandria, VA 22311)

- **St. Joseph’s Catholic Church Food Pantry**
  Thursdays, 10am-noon (711 N Columbus, Alexandria, VA 22314)

- **CCDA Christ House Food Pantry**
  Wednesdays and Thursdays, 9am-1pm (131 S West St, Alexandria VA, 22314)
  *Clients can receive food once per month

- **The Child & Family Network Centers**
  The Child & Family Network Center are providing snacks and nonperishables for the families of their students. If you have a child who attends a Child & Family Network Center Preschool, please reach out, we can connect you with available food.

Breakfasts:

- **Old Presbyterian Meeting House**
  Thursdays, 6-8am 323 S Fairfax St, Alexandria VA 22314
  *Meals will be served to-go, outside the front door of the church

- **Washington Street United Methodist Church**
  Mondays and Fridays, 6-8am 109 S Washington St, Alexandria, VA 22314

- **Old Town Community Church**
  Wednesdays, 6-7am at 212 S Washington St.

Dinner:

- **CCDA Christ House**
  Everyday, 4:30-6pm at 131 S West St, Alexandria, VA 22314
  *Meals will be served to go
Meals on Wheels:
Meals on Wheels service will continue to homebound elderly; however, our delivery model has changed. To limit contact between volunteers and homebound participants, meal delivery will be limited to three days per week rather than five. We have instituted a “no contact” meal delivery system and instructed volunteers to keep a distance of at least six feet from those who are receiving meals.

COVID Information Line
For questions about coronavirus COVID-19, call the Alexandria COVID-19 Information Line at 703.746.4988, weekdays from 9 a.m. to 6 p.m. Virginia residents can also call the Virginia Department of Health public information line at 877-ASK-VDH3 with questions about the COVID-19. For chest pain or shortness of breath, call or text 911.

Department of Community and Human Resources
Call the DCHS Customer Call Center at 703-746-5700 to be connected to the appropriate DCHS program. Some of the resources the DCHS connects residents to are:

- **Prescription Drug Assistance**
  Limited resources for one-time only prescription assistance. Referrals to local Health Department or prescription assistance programs. Call 703.746.5700

- **Common Help Benefit Program**
  Apply for help with food, childcare, heating and cooling bills, healthcare, and cash assistance. For more information, visit [https://commonhelp.virginia.gov/access/](https://commonhelp.virginia.gov/access/) or call 1-855-635-4370

- **Supplemental Nutritional Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) and Medicaid**
  These programs aid households in need of food, medical insurance and/or cash assist for families with dependent children. To learn more about applying for any of these benefits, visit [commonhelp.virginia.gov](https://commonhelp.virginia.gov) or call 703.746.5700.

- DCHS can connect residents to additional resources including childcare and mental health services.