

BOW WOW BEHAVIORAL TRAINING AGREEMENT

This Agreement is between _____ (hereinafter referred to as “Owner”) and Bow Wow Behavioral LLC. (hereinafter referred to as “Bow Wow”) dated _____ (“Effective Date”). Owner and Bow Wow agree as follows:

1. Owner Contact and Relevant Pet Information. Please fill out the Pet Relevant Information and Contact Form in Attachment A.
2. Service Package. Please select package to be purchased from the list below. (descriptions of each package provided in Schedule B):
 - Puppy Package: \$450.00
 - Adult Package: \$500.00
 - Consultation: \$80.00
 - Single Session: \$110.00
 - Basic Training Pack: \$300.00
 - Deference Basic Pack: \$375.00
 - Deference Advanced Pack: \$600.00
3. Location of Services. Unless otherwise mutually agreed upon all services under this Agreement shall be rendered at Owner’s Address as listed in Attachment A.
4. Payment. Payment of amount due for specific Service Package, as described above, shall be paid in full at time of booking. Any additional Surcharges, as defined in this Agreement shall be paid within ten (10) days of the receipt of subsequent invoice. Payment may be made by cash, check, credit card, Chase Quickpay, Venmo, or PayPal. (Processing fees may apply to electronic payment methods)
5. Expiration. All Training Sessions must be scheduled within one calendar (1) year from the Effective Date. Any unscheduled Training Sessions shall be forfeit.
6. Show dog. Owner warrants and represents that Pet is not a “show dog” and does not participate in dog shows. Owner further represents that Owner generates no revenue or income from the pet’s performance. Owner does not intend, plan or anticipate that Pet will generate revenue or income in the future from any source including and not limited to breeding of Owner’s Pet.
7. Cancellation Policy. Owner must give a 24 hour notice for the cancellation or rescheduling of any Training Session. Without 24 hour notice, at Bow Wow’s sole discretion, session fees may still be due, or for a package deal the session will still be counted as one Training Session.
8. Indemnification. Owner agrees to release, indemnify, and hold harmless Bow Wow from any and all damages, claims, loss, liabilities, costs or expenses, including reasonable attorney’s fees and

related costs, arising out of or related to Bow Wow's services including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to Bow Wow (ii) Pet, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement, except incidents which may arise from intentional and willful misconduct by Bow Wow.

9. **Limitation of Liability.** BOW WOW SHALL NOT BE LIABLE TO OWNER FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, PUNITIVE, OR INDIRECT DAMAGES ARISING FROM OR RELATING TO ANY BREACH OF THIS AGREEMENT, REGARDLESS OF ANY NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL BOW WOW BE LIABLE TO OWNER FOR MORE THAN THE AMOUNT PAID UNDER THIS AGREEMENT.
10. **Right to Reschedule.** Bow Wow reserves the right to cancel/reschedule appointments at its sole discretion, without penalty, at any time, with any new scheduled time to be agreed upon by the parties.
11. **Governing Law.** This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois. Each party consent to the exclusive personal jurisdiction of the state and federal courts of the State of Illinois.
12. **Force Majeure.** Neither Owner nor Bow Wow shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, drought, riot, war or other acts of nature.
13. **Travel Surcharge.** If any Training Sessions are held at Owner's Address (listed below) are outside of the "Lakeview" (defined as Chicago City Ward 44) a Travel Surcharge, determined as either the cost of travel to Owner's Address or Ten dollars (\$10.00) whichever is greater, will be charged for each Training Session and subsequently invoiced. Additionally, in the event of adverse weather Bow Wow may charge a reasonable Travel Surcharge, as is necessary if the class is not rescheduled, subject to the terms set out herein. This Surcharge may be waived at Bow Wow's sole discretion.
14. **Termination.** In the event Owner wishes to terminate this Agreement a partial refund may be given at Bow Wow's sole discretion. Such refund shall not be more than twenty percent (20%) of the amounts paid under this agreement, additionally in the event such a refund is to be paid it shall be paid by Bow Wow within ninety (90) days from the date of request by client.
15. **Marketing Release.** Owner Agrees that Pet's likeness (including but not limited to photo, video, drawings of, or name) may be used by Bow Wow in its marketing and advertising endeavors.
16. **No Guarantee.** Training is an ongoing process that involves continued work from all parties involved even in the absence of the Bow Wow professionals. As such Bow Wow provides no

guarantee of results.

Owner:

Bow Wow:

Signature: _____

Name: _____

Date: _____

Attachment A - Pet Relevant Information and Contact Form

Owner's Name: _____ Email: _____

Address: _____ City / State / Zip: _____

Home Phone: _____ Cell Phone: _____

Spayed Neutered

Pet's Name: _____ ("Pet") Breed(s): _____

Sex: _____ Weight: _____ Color: _____ Birthdate: _____

Medical Information

Veterinarian's Name/Clinic: _____

Phone: _____

Address: _____ City/State/Zip: _____

No Shots, No Docs, No Service! Bow Wow Behavioral will not board or train Pet without updated vaccination documentation. So, please provide vaccination documentation and medical records.

In addition, please list the current expiration dates for the following vaccinations:

Rabies _____ DHLPP _____ Bordetella _____

Please describe any medical or physical conditions, including any medications or allergies.

Emergency Contact (other than owner):

Name: _____

Phone: _____ Email: _____

Relationship: _____

Pertinent Information:

Has Pet been ill in the last 30 days? Yes No. If yes, please explain:

Is Pet displaying any unusual symptoms such as coughing, sneezing, or upset stomach? Yes No.
If yes, please explain:

Has Pet ever bitten, attacked or shown aggressive behavior towards people or dogs? Yes No.
If yes, please explain:

Has Pet ever been bitten or attacked by another dog, or been abused? Yes No. If yes, please explain:

Please describe any behavioral problems, any dietary conditions, or other important information we should know:

How did you find out about us?

Attachment B - Description of Service Packages

1. **Puppy Package:** A six session course involving the basics in obedience training for a puppy under the age of 6 months. Perfect to introduce your new family into your life. Potty training and crate training instruction included.
2. **Adult Package:** A six session obedience course geared towards training an adult dog over the age of 6 months. This entails a suite of useful commands from an emergency recall to loose leash walking training.
3. **Single Session:** A single session best used by those who already have training experience and are looking for assistance on a specific issue that can be covered in a single meeting.
4. **Basic Training Pack:** A package consisting of three sessions. Excellent for learning the very basics of obedience training as well as for continuing any training you may have left off on.
5. **Deference Basic Training Pack:** Meant for the use of introducing the concept of deference training and the creation of an action plan.
6. **Deference Advanced Training Pack:** For the full package extra training sessions included to provide your pup with plenty of guided care.
7. **City Walking Familiarization Package:** A guided excursion in the area near your home meant to help your pup familiarize themselves with their new surroundings. Can also be useful for dogs that need socialization. Four 30 minute walks are included in this package.