2021 Remote Guided Tour FAQs

How do tours work? Guided tours are interactive and based on immersive videos of MOLAA’s actual exhibitions or a gallery of still images. All tours are facilitated by a MOLAA Docent and technical specialist. To learn more, please visit: https://molaa.org/groups-virtual-tours

What is on view? Please refer to the current visitor’s guide to learn about available exhibitions.

When do you offer remote guided tours? Tuesday through Saturday, beginning at 9AM Pacific Time.

How early do I need to register my session? Book your visit a minimum of two weeks in advance.

What is the rate for a remote guided tour? Groups of up to twenty-five participants pay a minimum flat fee of $120.00. Groups of up to fifty participants will be charged a flat fee of $150.00 per session.

Can you accommodate more than fifty participants per tour? Groups larger than fifty will be charged $2.00 per additional person or $50.00 per additional twenty-five visitors. Groups of more than one hundred will also be charged an additional $50.00 large meeting fee if using the MOLAA Zoom Account.

What is the length of the remote guided session? A guided tour session lasts between fifty and sixty minutes, including dialogue with the guide.

How many works of art will I see? You will see an average of six to ten works of art during your session.

Who will host the remote experience? MOLAA docents and technicians facilitate the tour, run the video, and monitor chat as guests of your organization’s digital platform. If you prefer to use the MOLAA Zoom platform, an additional fee applies.

Are chaperones required? A minimum of one adult host or moderator must be present in sessions involving minors.

What do I do as a chaperone? Chaperones set behavioral expectations and bring attention to participants who may have questions. They may also manage the school/organization’s digital platform.

Can I record the session? MOLAA does not allow third party recordings of the guided tours and the content shared during online tours is proprietary of MOLAA intellectual property.

What if I need accommodations for my guests? MOLAA welcomes guests of all ages, abilities and backgrounds. Please inform us of any necessary accommodations when you register online.

Are discounts available? Local Title 1 schools may qualify for free sessions while funding is available. For scholarship inquiries contact the front desk or education@molaa.org

Updated 08/06/2021
2021 MOLAA In Person School Visit FAQs

What health and safety protocols do you have in place? MOLAA currently requires all guests to wear masks when on site, both indoors and outdoors. We may also require a temperature check upon arrival.

What is the rate for an in-person tour? Guided Tours / Self-guided visits: $6/visitor, with a minimum of ten visitors or $60.00 per group.

When do you offer tours/workshops? Wednesday through Saturday, at 10AM and 1PM.

How early do I need to register? Book your visit at least eight weeks in advance to ensure that your preferred date and time is available. September and October slots fill up quickly. The minimum time we allow for booking is two weeks or fourteen days in advance.

How many students can I bring on a visit? We can accommodate up to forty-five guests per group. Each docent leads between ten and fifteen visitors.

How long will I be at the museum? A guided tour experience lasts approximately sixty minutes. Please enter the museum no more or less than ten minutes before your scheduled tour.

How many works of art will I see? Our docents practice an interactive way of talking about art, so you will probably see an average of six to eight works of art while on your tour. If you would like to see more works, please share this request with the docent prior to your tour.

How many chaperones are required per trip? You must bring one adult chaperone per ten students.

What do I do as a chaperone? Always model the behavior you would like to see in your group. This includes participating in discussion, keeping the art safe, and being mindful of other visitors.

Can my high school seniors act as chaperones? No, students on the trip cannot act as chaperones.

Will my group be able to visit the galleries on our own during our visit? A regular tour does not include a self-guided portion. If you would like to include a ten to fifteen-minute self-guided tour within the sixty-minute time frame, call our Education Department and let us know.

May my students visit the gift shop during their visit? You may visit the gift shop after your tour. The gift shop opens at 11AM. Students must always be accompanied by a chaperone and capacity is limited.

Can we eat lunch at the museum? We are not allowing visitors to eat on site currently.

What if I need physical or cognitive accommodations for my guests? MOLAA welcomes guests of all abilities. Please inform us of any necessary accommodations when you register online.

What scholarships are available? Scholarships are currently limited to Title 1, K-12 public schools in the Los Angeles area. Please contact education@molaa.org for more information on qualifications.

Updated 07/20/2021