Thursday, January 17, 2019 1:30 – 4:45 p.m. Technology Committee

3.0 MCLE Credit Hours; including up to 1.0 LEPR Credit Hour

Supreme Court Commission on CLE Course #: 190132

Room Location: Atlantic Ballroom 4

## People, Processes, and Technology: Practical Information Security For Lawyers

An attorney's obligation to safeguard client information and maintain the duty of confidentiality is not new. However, the task of minding sensitive information in the computer age is now much more complicated than it once was—merely locking doors and file cabinets and keeping track of a paper file is no longer sufficient to protect the sensitive information we now manage on behalf of our respective clients and firms. Computer networks and the devices connected to them offer great potential benefits for attorneys, including computing power, storage, productivity, and the ability to practice law from almost anywhere. However, computer networks and the Internet were not necessarily designed and built with security in mind.

At this seminar, you will:

- Receive practical and timely advice and guidance about establishing and maintaining a comprehensive information security program;
- Get an overview of common data security issues, and what you, as an attorney, can do to avoid and minimize those risks for your clients and your own law practice;
- Learn best practices for training all professionals in an office or organization about their roles in safeguarding information;
- Participate in an exercise simulating an actual information security incident in a law office;
- Get security tips that you can put into practice immediately.

"We Have Met the Enemy, and He is Us: The Role of the "Human Factor" in Protecting Information." Jack Pringle, Esq., CIPP-US of Adams and Reese, LLP will address the role of human error, inattention, impatience, and greed in data security incidents, which often lead to the loss of sensitive information, client funds, and access to networks and files.

<u>"Training Your Organization (and Yourself): The Ongoing Process of Maintaining an Aware Security Posture."</u> Mary E. A. Lucas, Esq., CIPP-US, CCSK, Chief Information Security Officer and Assistant Chief Counsel of the South Carolina Department of Natural Resources will provide participants with tools on how best to train individuals working in your organization about how they can safeguard sensitive information. Awareness of the risks and benefits of technology tools and understanding your role in an information security program does not happen by accident. Effective and ongoing education and training are essential elements of a robust information security program. Lucas will offer straightforward, actionable suggestions for an organization of any size.

"When, not If: A Simulated Law Firm Data Security Incident." Jacqueline "Jax" Pavlicek, Esq., CIPP-US, of Burnette, Shutt, & McDaniel, PA, will provide attendees with an overview of various privacy and data breach notification laws and regulations, as well as ethical obligations, that may apply to the information attorneys typically maintain in their law practice. This segment of the program will pull together many of the concepts discussed throughout this seminar in an interactive session in which Pavlicek will walk participants through a simulated or "table top" data security incident using the various ethical, privacy, and data security concepts addressed in today's seminar.

## Agenda

1:30 - 2:45 p.m. We Have Met the Enemy, and He is Us: The Role of the "Human"

> **Factor**" in Protecting Information Jack Pringle, Jr., Esq., CIPP-US

Adams and Reese, LLP

Columbia

Training Your Organization (and Yourself): The Ongoing Process of 2:45 – 3:15 p.m.

> **Maintaining an Aware Security Posture** Mary E.A. Lucas, Esq., CIPP-US, CCSK South Carolina Department of Natural Resources

Columbia

**Break** 3:15 - 3:30 p.m.

3:30 - 4:30 p.m.When, Not If: A Simulated Law Firm Data Security Incident with Its

**Ethical Implications for Lawyers** 

Jacqueline "Jax" M. Pavlicek, Esq., CIPP-US

Burnette Shutt & McDaniel, PA

Columbia

**Panel Discussion Q&A** 4:30 – 4:45 p.m.

> Mary E.A. Lucas, Esq., CIPP-US, CCSK Jacqueline "Jax" M. Pavlicek, Esq., CIPP-US

Jack Pringle, Jr., Esq., CIPP-US

Course Planner/Moderator: Mary E.A. Lucas, Esq., CIPP-US, CCSK