Local Hospitality/Hotel Industry Training and Employment Opportunities for Upper Manhattan Residents

Program Details & Benefits

- 7-week industry-recognized hospitality/hotel industry training program offered online
- Linked to industry-specific training, education, career development support and interview referrals with a local hotel operator
- Free Training Program
- Upper Manhattan residency required
- High School Diploma or equivalent required
- Must be legally eligible to work in the US
- Earn ManageFirst® Customer Service Certification
- Earn NYC Food Protection Certificate

Contact one of our Community Partners to Schedule an Appointment

1. Community Impact
2. Maximus
3. New York Urban League
4. Urban Upbound/Jobs-Plus East Harlem
5. Northern Manhattan Improvement Corporation

The Upper Manhattan Empowerment Zone (“UMEZ”) funded the Employer-Driven Bridge Hospitality Training Program (“EBHTP”) to develop a local qualified hospitality workforce that is prepared to meet the skill demands of hotel employers. The EBHTP coordinates training and employment resources with one of UMEZ’s anchor economic development projects, the Victoria Theater Redevelopment Initiative (“Victoria Theater”). The Victoria Theater is part of the revitalization of 125th Street and will create a 27-story tower with a 211-room Marriott Renaissance Hotel (“Marriott”). The Marriott is expected to generate approximately 60 full-time jobs to operate the hotel. UMEZ partnered with the developer, local Marriott operator, the SUNY Manhattan Educational Opportunity Center and community partner organizations to provide the program to the community.